

Gloucester City Council

Environmental Health Factsheet

PROBLEMS WITH ACCUMULATIONS OF RUBBISH

Thank you for informing us about a problem of rubbish. Unfortunately, because of the increasing number of complaints that we receive, we are unable to visit every problem. This Factsheet explains when we will consider investigation.

There is only a limited amount of legal action that can be taken against the owner of affected land, but we will investigate if the rubbish affects public health or is a statutory nuisance but we are unable to deal with overgrown and untidy gardens.

This includes rotting organic matter (food, faeces), that is likely to attract rodents and flies, provide harbourage for pests, or is causing you a significant nuisance.

The Council provides a bulky waste removal service and our contractor will take away large items of furniture and other household goods. There is a charge of £9.10 per collection of up to three items. However, there are currently exemptions from this charge for those in receipt of state pension, the disabled, and residents receiving certain other benefits. Full details of the service can be obtained by phoning (01452) 412244.

If, after reading this, you feel that your complaint is something we can deal with, please contact us at the address below. It would help us greatly if you could specify the type of rubbish that has been dumped, the exact location of it, any rat holes or runs, and the name and address of the owner (if known).

*EHF43
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ENVIRONMENTAL HEALTH

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