

Visitor Experience – Shopmobility Equipment Donation

Why do we collect information about you?

We collect information from you so if in the future you have a query regarding the equipment, we can find the record of your donation. It also helps us to complete the legal contract we need to accept the donation from you.

What information do we collect about you?

We collect your name, address & contact numbers.

Who do we share the information with?

Your details are not passed on.

Is any information transferred to or stored on servers based outside the European Economic Area?

Information is stored in the UK & the EU only.

How long do we keep your information?

We keep customers contact details in line with our retention schedule, which is available on the Gloucester City Council website under the Documents heading on the Data Protection page. View the document [here](#).

Who do we collect information from?

Information is provided by you, the customer, when donating equipment to Gloucester Shopmobility. On occasion, we may collect this information from your relative or carer on your behalf. This depends on your personal circumstances.

What are the consequences if we do not collect the data?

We would be unable to complete the process of you providing us with a donation.

Are any decisions about you made by automatic means?

No automated decisions are made about you.