

# Gloucester City Council

## HACKNEY CARRIAGE FARES With effect from 1<sup>st</sup> December 2017

### RATE ONE DAYTIME

Between 7.00am and 9.00pm  
Monday to Saturday

### RATE TWO NIGHT-TIME

Between 9.00pm and 7.00am Monday to Saturday,  
all day Sundays and between 6.00pm and 11.00pm  
on Xmas Eve and New Year's Eve

### RATE THREE

Between 11.00pm on the day before  
and 7.00am on the morning following  
each and every PUBLIC HOLIDAY;  
Good Friday, Easter Sunday, Easter  
Monday, Early May Bank Holiday,  
Spring Bank Holiday, Summer Bank  
Holiday, Christmas Day, Boxing Day,  
and New Year's Day

#### MILEAGE:

For the first 913 yds or part thereof -  
For each subsequent 178yds  
or part thereof -  
For every 36 seconds waiting -

**£3.00**  
**20p**  
**20p**

#### MILEAGE:

For the first 930 yds or part thereof -  
For each subsequent 138 yds  
or part thereof -  
For every 27 seconds waiting -

**£4.00**  
**20p**  
**20p**

#### MILEAGE:

For the first 1159 yds or part thereof -  
For each subsequent 119 yds  
or part thereof -  
For every 25 seconds waiting -

**£5.00**  
**20p**  
**20p**

#### EXTRAS AT BOTH RATES:

- (a) For each passenger over ONE per journey and for each bicycle or pram: 20p.  
(b) For each package carried outside the taxi compartment: supermarket size carrier charged at 10p for 2, all other substantial packages 20p each. **For all wheelchairs and guide/assistance dogs: NO CHARGE**  
(c) Where the customer has soiled the taxi requiring off the road internal cleaning/valeting: £65  
(d) For each passenger over FOUR per journey: 60p

#### CONDITIONS:

These apply to all hiring's. Carriage of packages, bicycles, prams, animals, intoxicated or troublesome persons is solely at the driver's discretion. Standing on seats is **PROHIBITED**. Neither owner nor driver accepts any responsibility for passengers over 14 years of age who fail to fasten their seat belts. **FROM 6AM ON 1 JULY 2007 ALL LICENSED VEHICLES BECAME SMOKEFREE.**

#### TELEPHONE HIRING:

Unless the contract of hire is made with or through the driver of the hackney carriage in which the passenger is carried and is made at a time when the hackney carriage is plying or waiting for hire at an appointed stand, the driver of that hackney carriage is not permitted to engage his meter until the hackney carriage arrives at the point from which the passenger is to be picked up.

#### RECEIPTS:

These are available showing taxi and driver's licence numbers and journey details. **OBTAIN ONE IN THE EVENT OF A DISPUTE.**

#### COMPLAINTS, COMPLIMENT OR LOST PROPERTY

If you wish to make a complaint or a compliment about the driver or have lost property in the vehicle Please contact the City Centre Improvement Team, Place, Gloucester City Council, Herbert Warehouse, The Docks, Gloucester, GL1 2EQ  
Tel: (01452) 396396 or e-mail [heretohelp@gloucester.gov.uk](mailto:heretohelp@gloucester.gov.uk)  
[www.gloucester.gov.uk](http://www.gloucester.gov.uk)



Journey (Miles)	Rate One	Rate Two	Rate Three
	Between 7:00am and 9:00pm Monday to Saturday	Between 9.00pm and 7.00am Monday to Saturday, all day Sundays and between 6.00pm and 11.00pm on Xmas Eve and New Year's Eve	Between 11.00pm on the day before and 7.00am on the morning following each and every PUBLIC HOLIDAY, Good Friday, Easter Sunday, Easter Monday, Early May Bank Holiday, Spring Bank Holiday, Summer Bank Holiday, Christmas Day, Boxing Day & New Year's Day
<b>Flag</b>	<b>£3.00</b>	<b>£4.00</b>	<b>£5.00</b>
<b>1</b>	£4.00	£5.40	£6.20
<b>2</b>	£6.00	£7.80	£9.00
<b>3</b>	£8.00	£10.40	£12.00
<b>4</b>	£10.00	£13.00	£15.00
<b>5</b>	£12.00	£15.60	£18.00
<b>6</b>	£14.00	£18.00	£20.80
<b>7</b>	£16.00	£20.60	£23.80
<b>8</b>	£17.80	£23.20	£26.80
<b>9</b>	£19.80	£25.80	£29.80
<b>10</b>	£21.80	£28.20	£32.80