

Visitor Experience – Shopmobility Sale of Goods

Why do we collect information about you?

We collect information from you so we can complete the legal contract we need to sell goods to you, the customer.

What information do we collect about you?

We collect your name, address, contact number & email address.

Who do we share the information with?

Your details are not passed on.

Is any information transferred to or stored on servers based outside the European Economic Area?

Information is stored in the UK & the EU only.

How long do we keep your information?

We keep customers contact details in line with our retention schedule, which is available on the Gloucester City Council website under the Documents heading on the Data Protection page. View the document [here](#).

Who do we collect information from?

Information is provided by you, the customer, when purchasing mobility equipment from us. On occasion, we may collect this information from your relative or carer on your behalf. This depends on your personal circumstances.

What are the consequences if we do not collect the data?

Without taking this information from you, we would be unable to complete the sales contract with you.

Are any decisions about you made by automatic means?

No automated decisions are made about you.