

Application for Planning Permission

Town and Country Planning Act 1990 (as amended)

Publication of applications on planning authority websites

Please note that the information provided on this application form and in supporting documents may be published on the Authority's website. If you require any further clarification, please contact the Authority's planning department.

Site Location

Disclaimer: We can only make recommendations based on the answers given in the questions.

If you cannot provide a postcode, the description of site location must be completed. Please provide the most accurate site description you can, to help locate the site - for example "field to the North of the Post Office".

Number

Suffix

Property Name

Address Line 1

Address Line 2

Address Line 3

Town/city

Postcode

Description of site location must be completed if postcode is not known:

Easting (x) Northing (y)

Description

Applicant Details

Name/Company

Title

MRS

First name

KIRSTIE

Surname

O'CONNOR FARRANT

Company Name

STREEZAHEAD CREATIVE HOUSING LTD

Address

Address line 1

58 NORTHGATE STREET

Address line 2

Address line 3

Town/City

GLOUCESTER

County

GLOUCESTERSHIRE

Country

ENGLAND

Postcode

GL11SQ

Are you an agent acting on behalf of the applicant?

Yes

No

Contact Details

Primary number

***** REDACTED *****

Secondary number

Fax number

Email address

Agent Details

Name/Company

Title

First name

Surname

Company Name

Address

Address line 1

Address line 2

Address line 3

Town/City

County

Country

Postcode

Contact Details

Primary number

***** REDACTED *****

Secondary number

Fax number

Email address

***** REDACTED *****

Site Area

What is the measurement of the site area? (numeric characters only).

286.00

Unit

Sq. metres

Description of the Proposal

Please note in regard to:

- **Fire Statements** - From 1 August 2021, planning applications for buildings of over 18 metres (or 7 stories) tall containing more than one dwelling will require a 'Fire Statement' for the application to be considered valid. There are some exemptions. [View government planning guidance on fire statements](#) or [access the fire statement template and guidance](#).
- **Permission In Principle** - If you are applying for Technical Details Consent on a site that has been granted Permission In Principle, please include the relevant details in the description below.
- **Public Service Infrastructure** - From 1 August 2021, applications for certain public service infrastructure developments will be eligible for faster determination timeframes. See help for further details or [view government planning guidance on determination periods](#).

Description

Please describe details of the proposed development or works including any change of use

CHANGE OF USE FROM DOMESTIC USE C3 TO C2 FOR USE AS A CHILDRENS HOME FOR UNDER 16'S

Has the work or change of use already started?

Yes

No

Existing Use

Please describe the current use of the site

DOMESTIC DWELLING

Is the site currently vacant?

- Yes
 No

Does the proposal involve any of the following? If Yes, you will need to submit an appropriate contamination assessment with your application.

Land which is known to be contaminated

- Yes
 No

Land where contamination is suspected for all or part of the site

- Yes
 No

A proposed use that would be particularly vulnerable to the presence of contamination

- Yes
 No

Materials

Does the proposed development require any materials to be used externally?

- Yes
 No

Pedestrian and Vehicle Access, Roads and Rights of Way

Is a new or altered vehicular access proposed to or from the public highway?

- Yes
 No

Is a new or altered pedestrian access proposed to or from the public highway?

- Yes
 No

Are there any new public roads to be provided within the site?

- Yes
 No

Are there any new public rights of way to be provided within or adjacent to the site?

- Yes
 No

Do the proposals require any diversions/extinguishments and/or creation of rights of way?

- Yes
 No

Vehicle Parking

Does the site have any existing vehicle/cycle parking spaces or will the proposed development add/remove any parking spaces?

- Yes
 No

Vehicle Type:

Cars

Existing number of spaces:

1

Total proposed (including spaces retained):

1

Difference in spaces:

0

Trees and Hedges

Are there trees or hedges on the proposed development site?

- Yes
 No

And/or: Are there trees or hedges on land adjacent to the proposed development site that could influence the development or might be important as part of the local landscape character?

- Yes
 No

If Yes to either or both of the above, you may need to provide a full tree survey, at the discretion of the local planning authority. If a tree survey is required, this and the accompanying plan should be submitted alongside the application. The local planning authority should make clear on its website what the survey should contain, in accordance with the current 'BS5837: Trees in relation to design, demolition and construction - Recommendations'.

Assessment of Flood Risk

Is the site within an area at risk of flooding? (Check the location on the Government's [Flood map for planning](#). You should also refer to national [standing advice](#) and your local planning authority requirements for information as necessary.)

- Yes
 No

Is your proposal within 20 metres of a watercourse (e.g. river, stream or beck)?

- Yes
 No

Will the proposal increase the flood risk elsewhere?

- Yes
 No

How will surface water be disposed of?

- Sustainable drainage system
 Existing water course
 Soakaway
 Main sewer
 Pond/lake

Biodiversity and Geological Conservation

Is there a reasonable likelihood of the following being affected adversely or conserved and enhanced within the application site, or on land adjacent to or near the application site?

To assist in answering this question correctly, please refer to the help text which provides guidance on determining if any important biodiversity or geological conservation features may be present or nearby; and whether they are likely to be affected by the proposals.

a) Protected and priority species

- Yes, on the development site
 Yes, on land adjacent to or near the proposed development
 No

b) Designated sites, important habitats or other biodiversity features

- Yes, on the development site
 Yes, on land adjacent to or near the proposed development
 No

c) Features of geological conservation importance

- Yes, on the development site
 Yes, on land adjacent to or near the proposed development
 No

Supporting information requirements

Where a development proposal is likely to affect features of biodiversity or geological conservation interest, you will need to submit, with the application, sufficient information and assessments to allow the local planning authority to determine the proposal.

Failure to submit all information required will result in your application being deemed invalid. It will not be considered valid until all information required by the local planning authority has been submitted.

Your local planning authority will be able to advise on the content of any assessments that may be required.

Foul Sewage

Please state how foul sewage is to be disposed of:

- Mains sewer
 Septic tank
 Package treatment plant
 Cess pit
 Other
 Unknown

Are you proposing to connect to the existing drainage system?

- Yes
 No
 Unknown

Waste Storage and Collection

Do the plans incorporate areas to store and aid the collection of waste?

- Yes
 No

Have arrangements been made for the separate storage and collection of recyclable waste?

- Yes
 No

Trade Effluent

Does the proposal involve the need to dispose of trade effluents or trade waste?

- Yes
 No

Residential/Dwelling Units

Does your proposal include the gain, loss or change of use of residential units?

- Yes
 No

All Types of Development: Non-Residential Floorspace

Does your proposal involve the loss, gain or change of use of non-residential floorspace?
Note that 'non-residential' in this context covers all uses except Use Class C3 Dwellinghouses.

- Yes
 No

Employment

Are there any existing employees on the site or will the proposed development increase or decrease the number of employees?

- Yes
 No

Existing Employees

Please complete the following information regarding existing employees:

Full-time

Part-time

Total full-time equivalent

Proposed Employees

If known, please complete the following information regarding proposed employees:

Full-time

Part-time

Total full-time equivalent

1.00

Hours of Opening

Are Hours of Opening relevant to this proposal?

- Yes
 No

Industrial or Commercial Processes and Machinery

Does this proposal involve the carrying out of industrial or commercial activities and processes?

- Yes
 No

Is the proposal for a waste management development?

- Yes
 No

Hazardous Substances

Does the proposal involve the use or storage of Hazardous Substances?

- Yes
 No

Site Visit

Can the site be seen from a public road, public footpath, bridleway or other public land?

- Yes
 No

If the planning authority needs to make an appointment to carry out a site visit, whom should they contact?

- The agent
 The applicant
 Other person

Pre-application Advice

Has assistance or prior advice been sought from the local authority about this application?

- Yes
 No

If Yes, please complete the following information about the advice you were given (this will help the authority to deal with this application more efficiently):

Officer name:

Title

***** REDACTED *****

First Name

***** REDACTED *****

Surname

***** REDACTED *****

Reference

22/01164/OREAPP

Date (must be pre-application submission)

06/12/2022

Details of the pre-application advice received

ATTACHED TO APPLICATION

Authority Employee/Member

With respect to the Authority, is the applicant and/or agent one of the following:

- (a) a member of staff
- (b) an elected member
- (c) related to a member of staff
- (d) related to an elected member

It is an important principle of decision-making that the process is open and transparent.

For the purposes of this question, "related to" means related, by birth or otherwise, closely enough that a fair-minded and informed observer, having considered the facts, would conclude that there was bias on the part of the decision-maker in the Local Planning Authority.

Do any of the above statements apply?

- Yes
 No

Ownership Certificates and Agricultural Land Declaration

Certificates under Article 14 - Town and Country Planning (Development Management Procedure) (England) Order 2015 (as amended)

Please answer the following questions to determine which Certificate of Ownership you need to complete: A, B, C or D.

Is the applicant the sole owner of all the land to which this application relates; and has the applicant been the sole owner for more than 21 days?

- Yes
 No

Is any of the land to which the application relates part of an Agricultural Holding?

- Yes
 No

Certificate Of Ownership - Certificate A

I certify/The applicant certifies that on the day 21 days before the date of this application nobody except myself/ the applicant was the owner* of any part of the land or building to which the application relates, and that none of the land to which the application relates is, or is part of, an agricultural holding**

* "owner" is a person with a freehold interest or leasehold interest with at least 7 years left to run.

** "agricultural holding" has the meaning given by reference to the definition of "agricultural tenant" in section 65(8) of the Act.

NOTE: You should sign Certificate B, C or D, as appropriate, if you are the sole owner of the land or building to which the application relates but the land is, or is part of, an agricultural holding.

Person Role

- The Applicant
 The Agent

Title

MR

First Name

Glenn

Surname

Church

Declaration Date

03/01/2023

Declaration made

Declaration

I / We hereby apply for Full planning permission as described in this form and accompanying plans/drawings and additional information. I / We confirm that, to the best of my/our knowledge, any facts stated are true and accurate and any opinions given are the genuine opinions of the persons giving them. I / We also accept that: Once submitted, this information will be transmitted to the Local Planning Authority and, once validated by them, be made available as part of a public register and on the authority's website; our system will automatically generate and send you emails in regard to the submission of this application.

I / We agree to the outlined declaration

Signed

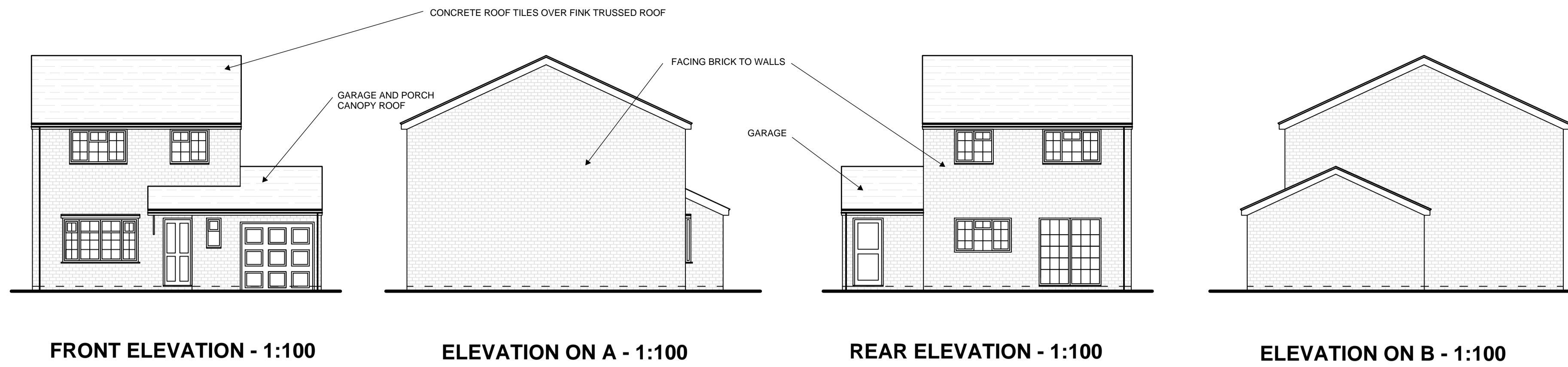
Glenn Church

Date

16/01/2023

Amendments Summary

parking amended on application as requested



- NOTES**
- 1) ALL DIMENSIONS TO BE CHECKED ONSITE PRIOR TO CONSTRUCTION. (INTERNAL DIMS MAY CHANGE DEPENDING ON EXTERNAL WALL CONSTRUCTION METHOD)
 - 2) A STRUCTURAL ENGINEER MUST BE CONSULTED FOR ALL STRUCTURAL WORKS
 - 3) WORKS TO BE CARRIED OUT BY COMPETENT, QUALIFIED CONTRACTORS
 - 4) ALL WORKS TO BE CARRIED OUT UNDER ALOCAL AUTHORITY BUILDING NOTICE ALL BUILD NOTES ARE GIVEN BASED ON STANDARD BUILDING REGULATIONS DETAILS AND MAY VARY. CONSTRUCTION METHODS MAY VARY ACCORDING TO BUILDERS PREFERENCE AND BUILDING CONTROL OFFICER REQUIREMENTS. THESE DRAWINGS ARE PRODUCED FOR PLANNING ONLY.

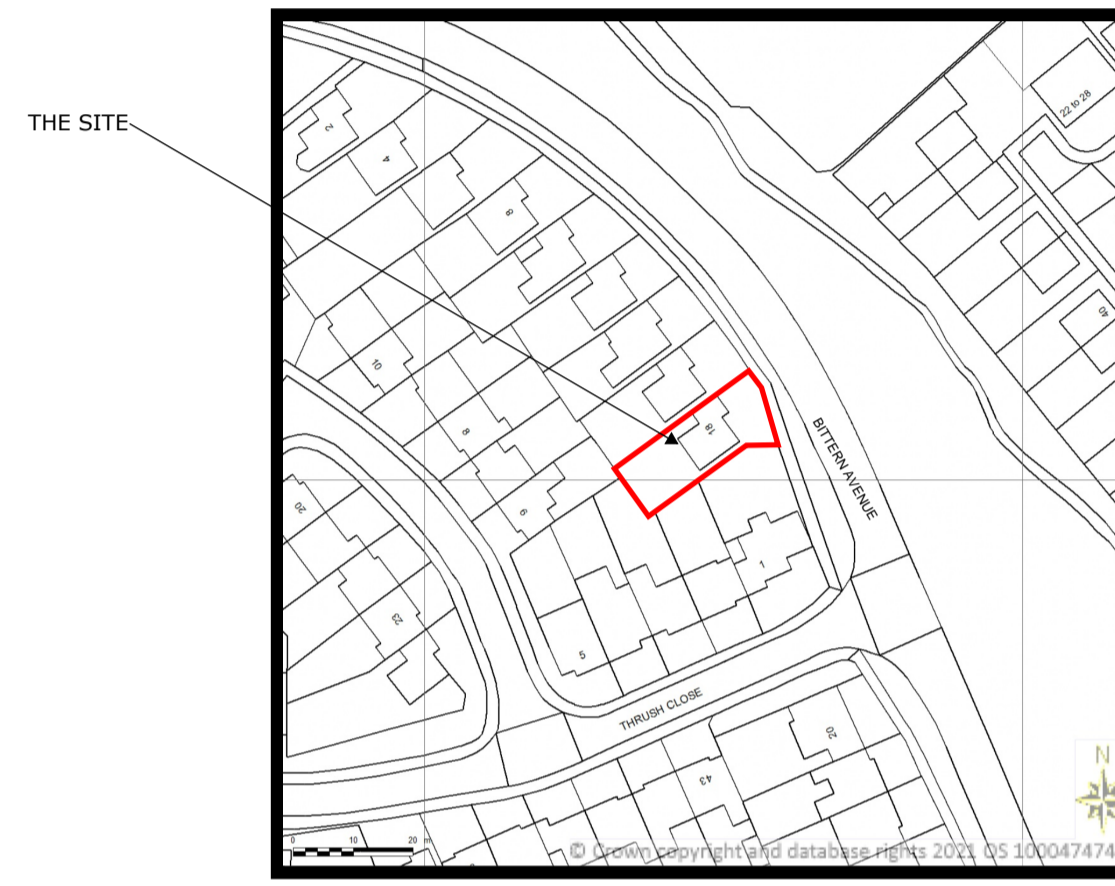
FRONT ELEVATION - 1:100

ELEVATION ON A - 1:100

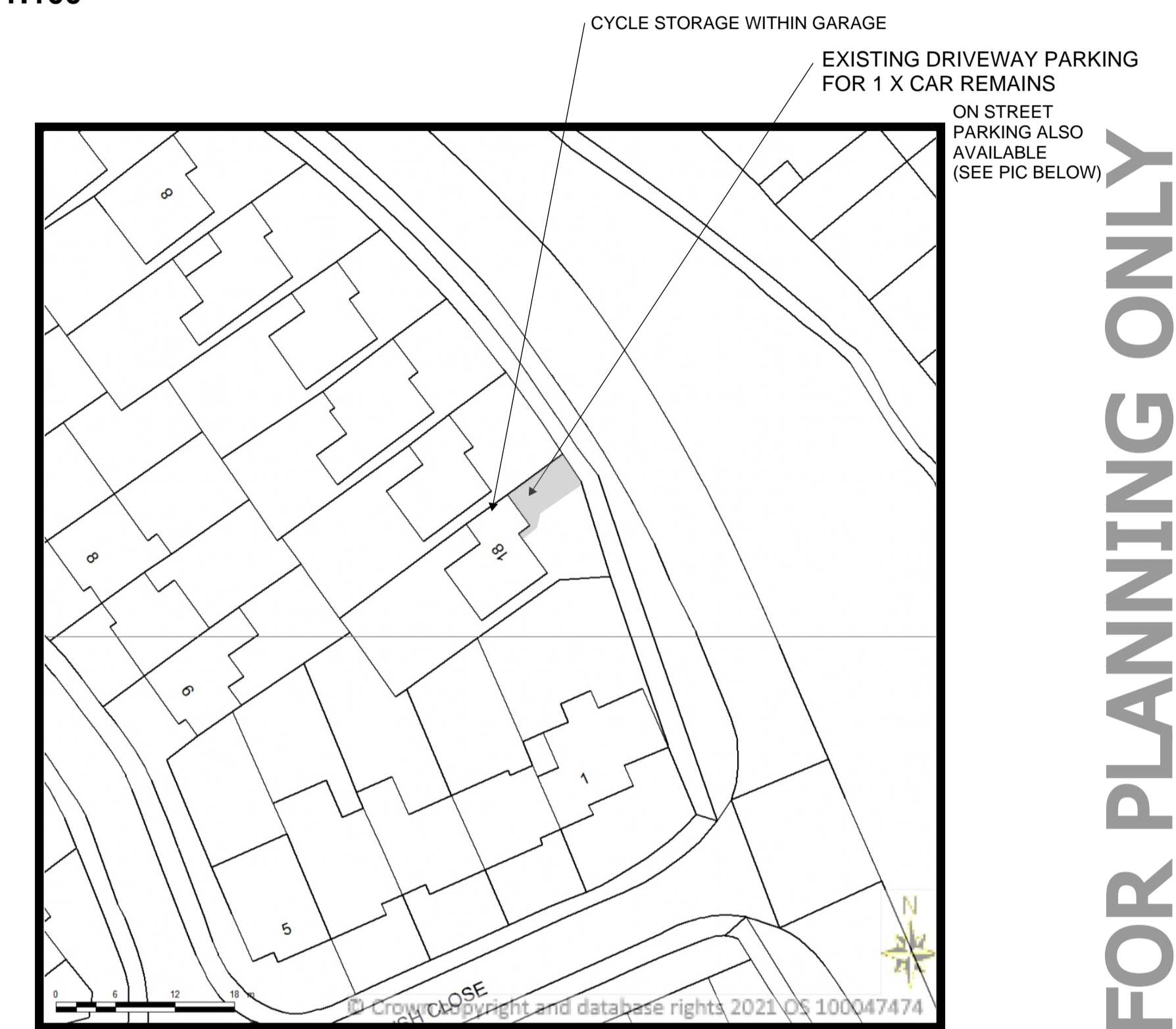
REAR ELEVATION - 1:100

ELEVATION ON B - 1:100

0 1 2 3 4 5
THIS BAR SHOULD SCALE 5M @ 1:100

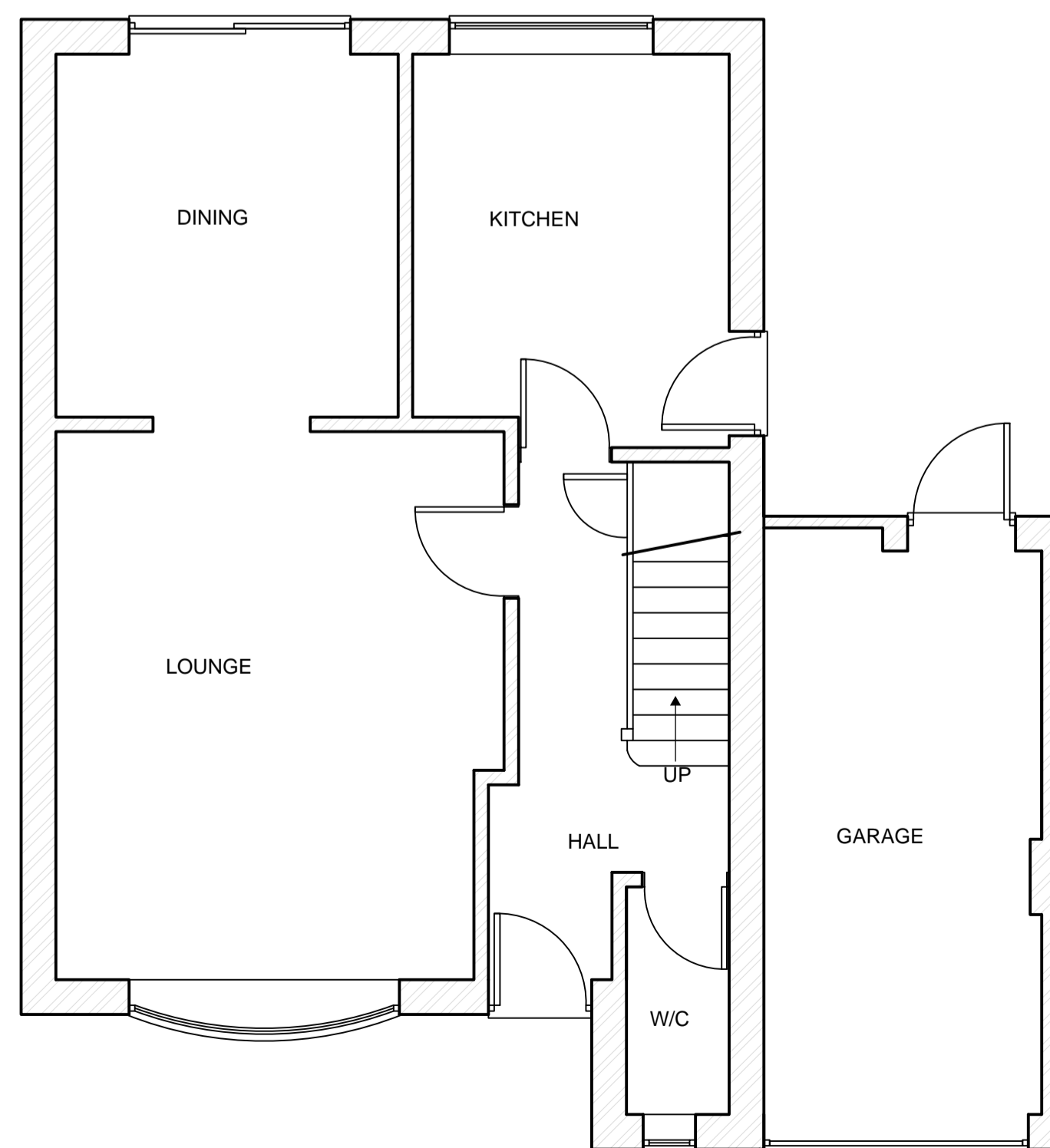


SITE LOCATION PLAN 1:1250

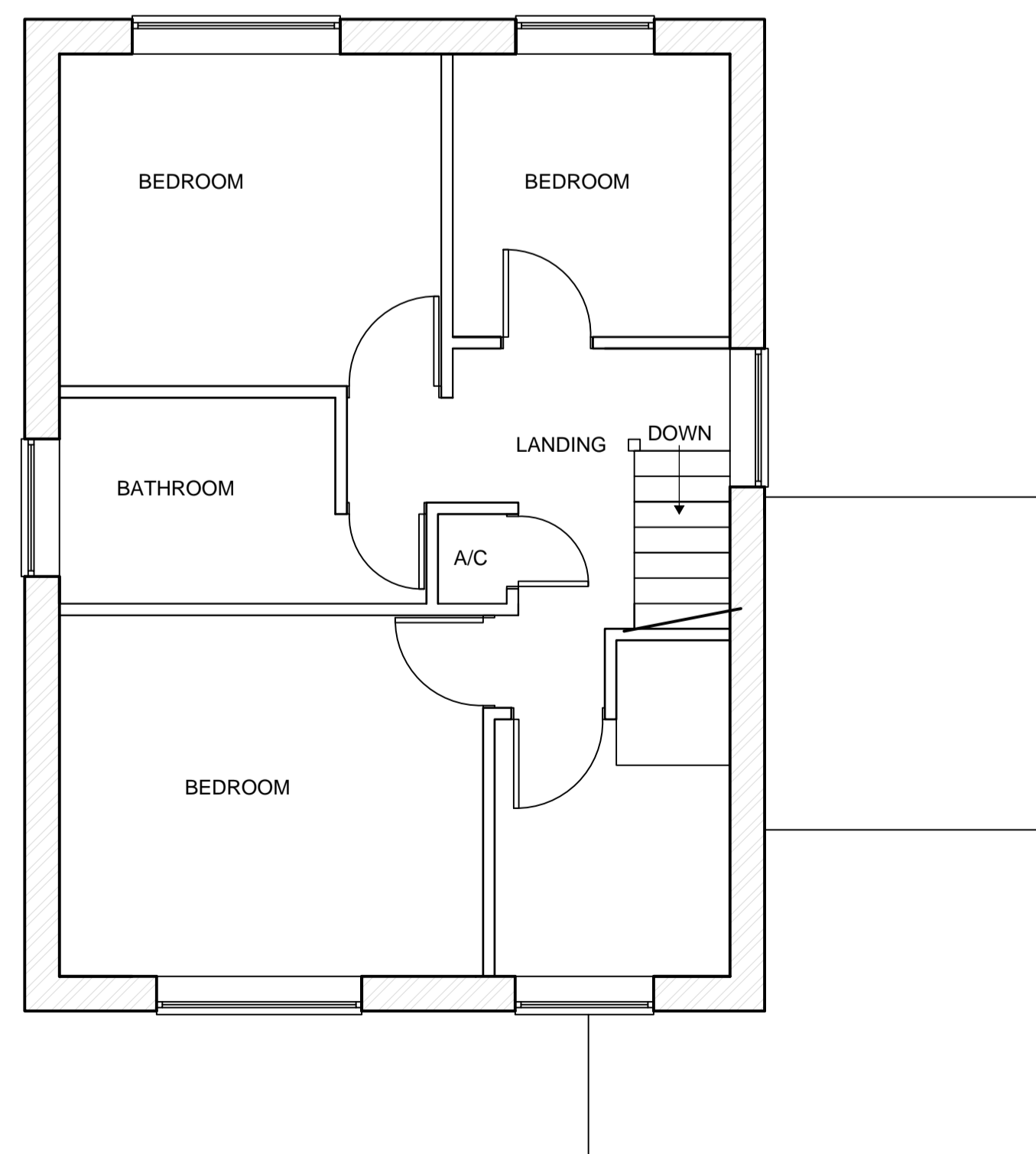


BLOCK PLAN 1:500

FOR PLANNING ONLY

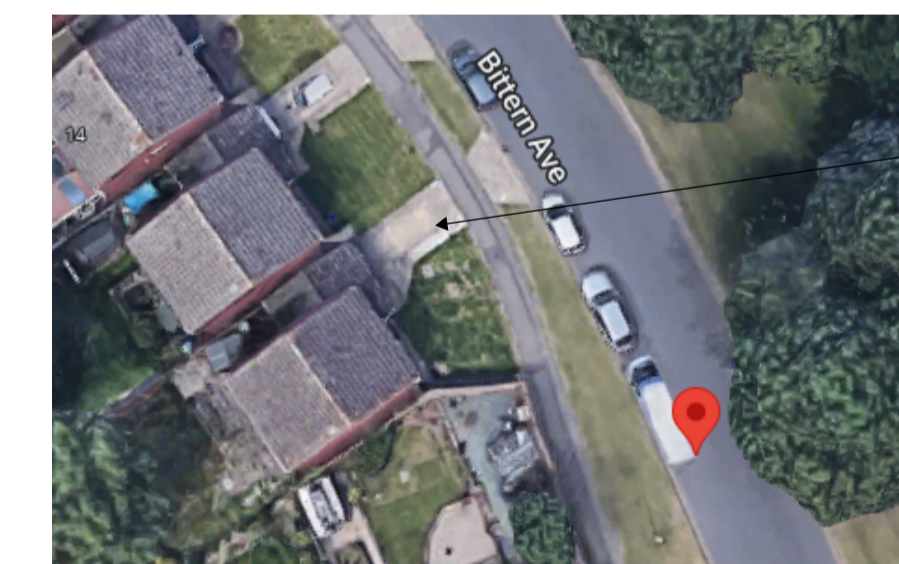


AS EXISTING GROUND FLOOR PLAN - 1:50

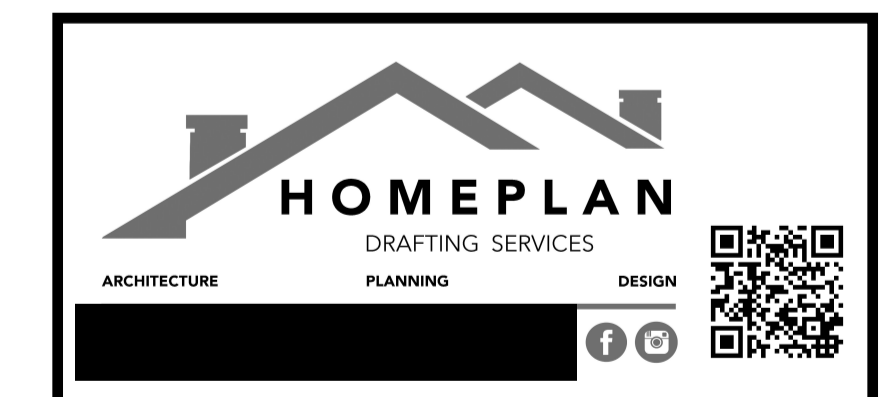


AS EXISTING FIRST FLOOR PLAN - 1:50

0 1 2 3 4 5
THIS BAR SHOULD SCALE 5M @ 1:50



REV A: PARKING IDENTIFIED TO BLOCK PLAN, JAN 2023



CLIENT/PROJECT:
K O'CONNOR
18 BITTERN AVENUE, GLOUCESTER GL4 4WA

TITLE:
AS EXISTING PLANS AND ELEVATIONS INCLUDING SITE LOCATION AND BLOCK PLAN

SCALE:
1:1250, 1:500, 1:100 AND 1:50 @ A1

DATE:
JULY 2021

KO-18BA-H-G-001A



STREETZ AHEAD

Creative Housing Ltd

'A positive life choice, creating your journey to a new destination'



Updated: 08/06/2022

**Updated in line with 'The Children's Homes Regulations 2015
Regulation 16'**

This Statement of Purpose, along with further information about Streetz Ahead Creative Housing Ltd can be found at www.streetzahead.co.uk

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Welcome to Streetz Ahead Creative Housing Ltd

About us

Founded in 2016, Streetz Ahead Creative Housing Ltd is a family run service with over 30 years collective experience working with Children and Young People's services across the Gloucestershire Area. Streetz Ahead supports and promotes independence for vulnerable young people leaving care. We currently provide supported accommodation to young people 16 – 25 years, with emotional and complex learning and behavioural needs.

Streetz Ahead consistently develops exciting new approaches, supported by well-grounded theory, for young people taking the journey of transition to adulthood through supported accommodation. Our service aims to support local authorities to maximise outcomes for young people, procure high standard support and accommodation, which is cost effective to create long term savings.

Streetz Ahead Creative Housing is an integrated supported accommodation project. We prepare young people accommodated by the local authority, to take small steps towards independence and to encourage a smooth transition. We are committed to improve outcomes for young people, increase positive achievements, create life changing experiences, and promote sustainable move on housing solutions.

With a client centred approach, we support young people to regularly create and update fully individualised plans containing short and long term goals. We understand young people face many challenges and embrace this by offering flexible support and approaches to meet the needs of the individual. We support the young person to fulfil their potential, sustain accommodation, build independence skills, and scope their future. We recognise for some young people managing their past and building confidence are just as important as making plans for their future, and look to guide and support them through appropriate help should they need it

We offer both individual and shared placements, 52 weeks a year. All of our properties are staffed overnight ensuring our young people are supported to live independently in their own homes or in shared accommodation.

We are flexible with our accommodation and support packages and can offer short or long term placements.

With our internal training programme and collaboration with external services, we are able to create the most experienced team possible to provide tailored individualised support packages. Working with a team of professionals, we offer our young people the best possible service.

Streetz Ahead Creative housing is an equal opportunities provider and promotes fair access for all ensuring all support is individualised and support is offered on a level playing field. We support young people from various backgrounds with additional support needs, including the need for additional cultural and religious requirements such as interpreters. We encourage our young people to develop and enjoy their culture and beliefs by encouraging and promoting celebrations and ensuring they remain safe at all times. We structure support sessions to ensure we are meeting and developing their cultural, religious, and spiritual needs.

Streetz Ahead Creative Housing limited are committed to safeguarding and child protection, equal opportunities, diversity, and inclusion.

This Statement of Purpose provides an overview of Streetz Ahead. It is our statutory duty to produce this document, but we hope it will also provide you with some helpful information about what we do and why we do it

Further information is available on our website at www.streetzahead.co.uk, however please do not hesitate to contact us if you require further information.

Streetz Ahead creative Housing is a supported housing provider established in September 2015. The company's registered office is:

Barnwood Point
Corinium Avenue
Gloucester
GL4 3HX

Registration number 10377428

What we do

- To provide placements for 'looked after' children and young people, that offer a stable and consistent experience, to enhance and maximise their life opportunities
- To uphold the prime importance of safeguarding and welfare of children and young people
- To deliver services that result in positive outcomes
- To encourage and develop the participation of children and young people in planning for their own lives and in service development and review of the organisation
- To safer recruit and retain staff from a range of backgrounds and experience
- To prepare, support and develop staff to enable them to exceed the expectations of high quality care
- To recruit, retain and develop appropriately qualified and experienced staff encouraging opportunities for training and development
- To provide a comprehensive package of supervision and support
- To work in a professional manner with all people involved in our services
- To provide inclusive services and opportunity of experiences to children and young people
- To engage and communicate with children, young people, staff, professionals and the Local Authorities to review and develop services, skills and resources that are responsive to individual requirements
- To work in close partnership with Local Authorities to identify and promote the best interests of children and young people
- To assist Local Authorities with planning and service provision
- To respond to all complaints and allegations, make full investigation and take appropriate action
- To deliver services compliant with the National Minimum Standards

- To review and maintain policies and procedures that comply with legislative and statutory requirements and expectations and reflect developments in professional practice and knowledge
- To create an environment where all individuals feel safe, respected, and listened to regardless of their backgrounds or personal attributes and where individual differences are recognised and celebrated
- To manage a sound financial basis and maintain continuity for children and young people and staff

What we offer

Our service is designed to meet the core needs of young people and the service standard requirements of social care. We provide:

- Accommodation which is stable, appropriate and designed to change with the needs of the young person for clear move on options
- Independent living skills to include home management and budgeting
- Financial self-sufficiency through education, training or employment
- Positive relationship building with peers, family, professionals, friends, or significant others
- Additional needs support
- Communication with services and the community
- Self-care and hygiene support sessions
- Emotional development and resilience support sessions
- Health, welfare and community resources
- Parenting skills and training support
- Preparation for leaving care (rights, responsibilities, and benefit advice)
- Ongoing crisis support after completing the programme if agreed in consultation

In every accommodation choice, we offer the following as a basis as part of our package.

The plan covers support in the following areas until they're ready to move on to independent living:

- Help with settling into the new home with us
- Help with applying for and setting up benefits
- Getting to know the local community
- Understanding the License or Tenancy agreement and their rights & responsibilities
- Help with budgeting and managing money
- Support accessing information and other services
- Help with building independent living skills and maintaining their housing
- Activities and peer support
- Advice and support in moving on
- Staying safe and keeping healthy
- On-call emergency Service

Resources we offer:

- A named Support Worker
- Advocacy and advice
- Referrals to specialist services such as counselling / drug and alcohol
- A confidential service
- A detailed assessment of their needs
- A detailed and individual support plan and risk assessments
- Stationery and postage for letters
- Telephone and internet access
- Non-judgemental and impartial advice on any problems they may be facing
- A toiletry complimentary pack on arrival
- Utilities included under the acceptable use agreement
- Gym membership at our preferred provider as part of our incentives programme
- Incentives as part of our risk reduction plan
- AQA certificates
- Fully furnished accommodation

Accommodation choices

Shared staffed accommodation

We provide a safe place to live, with support to learn all the skills you need to live on your own or in shared accommodation. We offer support to build skills in many different areas of need. Young people will be supported to learn skills such as how to apply and pay bills, budget, clean, cook, and manage relationships with neighbours. Each plan will be individual to the client focusing on the outcomes where we need direct support so the young person can achieve their goals. We offer all our residents support to build a routine, sustain or access training, education and employment. Overnight staff will be on site from 7pm until 8am and a support worker assigned to the home throughout the day. The shared houses are to accommodate a maximum of three young people who are identified to share. Each young person will have their own bedroom with their own key and the use of all communal areas. We do have house rules to ensure that everyone is able to live in the most positive environment and protect the rights of all housemates. As part of the young person's plan a journal will be created to capture the journey at Streetz head which can be taken with them to the next stage.

The homely environment and the work regarding communication and effective relationship building will allow the housemates to be involved in taking part in support sessions as a group or house activities such as going to the cinema.

Shared House

The shared house will house a maximum of three young people who will be supported in their own home. The support is not as intense as the staffed shared house as we are expecting the young people to have built the skills to live positively in a shared environment with very few complications. When benefits are limited this is a favourable choice as it may be the most affordable choice of housing once the young people reach 18. If problems in the house do arise, a decision may be taken to allocate sleep in or additional staff to monitor the situation for a period of time

What are the 'house rules'?

The house rules will cover, for example:

- Times that it is acceptable to use the kitchen and rules about washing up, fridge use, cleaning rotas etc
- Noise and nuisance
- If it is acceptable for guests to visit and/or stay overnight
- How disputes will be resolved
- Not to enter anyone else's room without them present and only with full permission
- The rules will also include the resident's contributions which they feel are important to ensure smooth running of the house.
- Managing the utilities and turning lights off.

Safe house

In the event of a young person requiring temporary crisis or emergency placements, a safe house could be a solution. With agreement with social care a young person may need crisis or emergency placements. If for example it was unsafe for a young person to remain in placement, or if a young person needs to have some time out for a particular reason, a safe house may be the answer. Temporary foster and respite services can be recruited to support young people in a time of need. Young people who have run away, been displaced from their home, are homeless, need a break due to family conflict, have been discharged from a residential facility, or who cannot be home for other reasons could find this option better than rushing into an unplanned placement, not specific to meet their needs. By working with all those involved, safe house placement can be developed into a long term placement, with a support programme tailored for the individual.

Training flat

The training flat will be an opportunity for young people leaving care to gain some experience of independent living and develop independent living skills.

Social care, Streetz ahead and the young person will agree an individualised plan for support whilst living in the training flat.

In the proposed model, the young person will stay in the flat from 2pm on Monday to 2pm on a Friday for three weeks. This will give the young person the opportunity to see what it's like to live independently knowing that they do not have to make that decision without having tried it out first.

The accommodation will be fully furnished and self-contained. The young person will focus on learning the skills required to live independently and also gain experience of being on their own. An evaluation of the three-week plan will be conducted with the social worker, the young person and us to agree on the next steps for the young person's journey.

Individualised placements

The benefits of our individualised placements are that the agreement between the young person, social care and Streetz ahead are to fully benefit the young person's development. Working with external services and using the experience and expertise of our team, we will gain knowledge specifically needed to benefit the young person and maximise successful outcomes through specialist support.

This could be the next step to gain skills before accessing local authority housing. It could also be to build the young person's skills before they could sustain a shared placement and access supported housing projects.

Each individual placement is developed with attention to detail to ensure that we have a plan, tailored to develop the independence skills the young person will need to live safely within the community. To maximise the young person's success, it may be that the placement will need to be staffed with a plan in place to reduce this cover within a certain amount of time.

In cases with young mother and baby placements we will work with external services to ensure that young people attend a parenting class or triple p programme to support the young mother's parental skills. This may bring in services to deliver this within their own home, dependent on funding and services available.

Young offenders have an option to work with approved external mentors, the young person can access additional support to tackle behaviours they find hard to control, ultimately helping the individual fulfil their full potential and reduce risk of repeat offences

Outreach

Family intervention or placement support can be offered by our outreach service. We support the journey for each young person and as an example an evaluation at our safe house could identify a return home is what the young person wants and the family may require some support. Whether it is intervention support, housing, relationship, budgeting, move on, health, training education or employment advice we can offer a high quality service.

Move on at Streetz Ahead

We have a fantastic support package to support our young people to make informed choices. Each young person required as part of their plan to take control of their move on options. Commencing from the very beginning different stages of move on are covered to support the next stage of the young person's journey. The Move on programme supports young people to gain skills in the following areas:

- Housing options
- Benefit entitlement
- Move in process, licence, tenancies, and inventories
- Deposits
- Expectations of being a tenant
- Where to access help
- Utility planning, setting up bills and advice pack
- Being a good neighbour
- Recycling
- What to do in case of an emergency
- Moving on from this property, notice periods and expectations

- Outreach support sessions

Future Streetz Ahead Housing accommodation packages

18+ Housing

Within year 2 to year 5 of the commencement of Streetz Ahead, we aim to provide accommodation to over 18's that have been in our service for 12 months with an option to take on their own tenancy.

11+ Accommodation

Streetz ahead has developed a service to accommodate young people 11+ in residential housing. The model is to develop an environment to replicate a family home. With specialised staff that replicate a family setting, a sustainable placement and environment will be created. The residential placement supports a maximum of three young people, each young person experiencing the same standards, entitlements and expectations. This model will specifically try to accommodate siblings to support them staying together as a unit.

Our mission statement and vision

Streetz Ahead Creative Housing, ***'A positive life choice, creating your journey to a new destination'***

Mission statement:

"We aim to be a client centred holistic service, dedicated to supporting vulnerable people to achieve their goals. We go the extra mile, providing high standards of care, education, support, housing, and other related services. We motivate our clients through individualised support programmes to achieve their full potential in a safe way at their own pace. We encourage our young people to take manageable risks so we can support them to make informed choices in a safe environment. Our clients have the right to live in high quality, judgement free housing, whilst gaining necessary independence skills to maximise their achievements."

Our Vision

This is how we want our world to be:

Our vision is to provide continuity of care and Safeguard our young people. We want our young people to excel, through a client centred approach, promoting positive life chances and choices, encouraging the development of independency skills, emotional resilience and managing behaviour

Our Values

These are the things we value and aspire to in our work:

Each person can learn, develop, and makes the most of their potential

Each person is at the centre of any decisions, making a positive difference where they work, learn and live

Each person has the right to enjoy a fulfilling life in which they experience well-being and enjoyment

Each person has the right to be treated with dignity and respect

Open and honest communication that is both supportive and challenges effectively
Collaborative and individualised support that promotes and appreciates each person's positive contribution

Equality of opportunity

Our Purpose

This is what we do for people who are transitioning to independence:

Provide integrated and personalised supported accommodation
Engage in pioneering new approaches through research and training
Raise awareness, aspiration and increase understanding in society
Create opportunity to increase the benefits to our children and young people lives

We do this so that:

Young people develop the skills, confidence, and self-esteem that they need to flourish in their lives
Staff have expert knowledge and skills in their field and can work with confidence
Staff can effectively support young people to achieve their potential
We are confident that their child's needs are being expertly met
Families maintain and enrich the relationships they have with their child and the staff working with their child
Local Authorities commission high quality personalised and value for money services for their young people
Supporters know that their contribution makes a positive difference to individual lives
The community understands the contributions that people with complex needs make to society
Streetz Ahead can evidence outcomes and validate the impact of its practice

Strategic Goals 2019 – 2025

Our Strategic Goals

This is what we will achieve in pursuit of our vision:

Service Excellence

Offering consistent, outstanding, integrated and person-centred services
Offering a diverse range of support and accommodation to scope services that meet our young people's needs

People

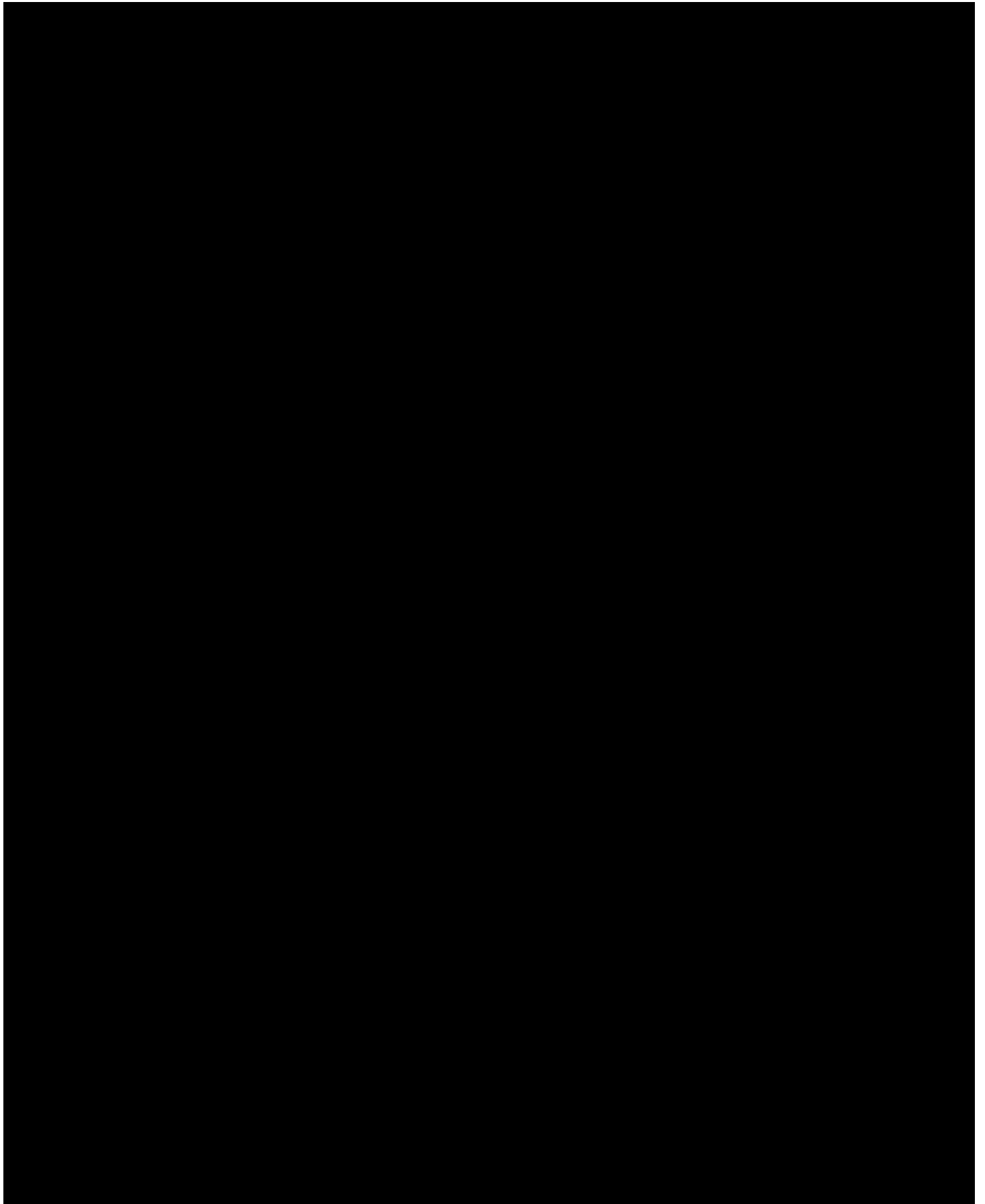
People feel proud to be a member of the Streetz Ahead community
Staff feel valued and recognised for their dedicated and expert contributions
Staff have the right mix of skills, experience, and abilities to meet changing needs

Financial Sustainability

Streetz Ahead Creative Housing will provide a healthy reserve and invests in the future

Strategic Partnerships

Streetz Ahead listens to and meets the needs of key stakeholders
Streetz Ahead develops collaborative partnerships to create new opportunities
Streetz Ahead to work with a specialist software developer to streamline and improve our service.



Referrals and Admissions

Referrals and admissions can occur throughout the year on a spot purchase basis for young people aged 15 -18. Local authorities are welcome to visit Streetz Ahead Creative Housing to see first-hand what we can offer. Extended visits with a Manager are also available; to meet staff from a range of homes and explore how a child or young person's individual and specialist needs could be met here.

Assessment process and criteria

Admission is based on us being able to meet the needs contained within a referral. We will also need to assess how we could meet any additional needs, which may not be explicit, to ensure that all social, health and welfare needs can all be appropriately met. We will gather as much information as possible from sources such as the pathway plan, previous placement information and risk assessments, reports from their current school, medical reports, risk assessments, and any health and care plans that may already be in place.

Managers will then arrange to meet a child or young person pre-placement if possible. These assessment visits normally take place where the child is currently placed or at our office with the intention to view the prospective placement. Based on the outcomes of our initial assessment, provisional risk assessment, and compatibility if sharing, we make a final decision on whether we can offer the placement.

Compatibility

We recognise that young people with emotional, behavioural, and complex requirements need understanding, fully trained staff to be able to support any presented challenging behaviour. We always carry out compatibility assessments, to gauge the likely effects or potential risks for the new admission with the existing group of young people, and the likely impact of those young people's needs for all individuals living in the home. Young people who find it difficult to live with others are less likely to be appropriately placed in our group living environments and may require more individualised living and support plans.

Emergency placements

We can offer emergency placements providing we have a suitable vacancy if we receive all relevant paperwork but we prefer to support well planned admissions.

Placement Plans and Reviews

Placement plans and documentation for young people is agreed prior to admission, so our staff can be prepared, and plans completed before placement commences. Each admission has a carefully planned transition and induction phase. A full assessment is undertaken during the first three months of all new placements. Review meetings are in place to regularly review our young persons progress every four to six weeks. The placement plan will be regularly reviewed with local authority and the Independent Reviewing Officers (IRO) or social workers. All people involved with the child are encouraged to contribute to this review through reports and/or attendance.

Transitions to Adult Services

Each young person is able to stay within our accommodation until they are 21 (if required) of which we are dedicated to ensuring they are ready for the transition into independence. Our Housing Support Manager works closely with the young person and the Local Authority to identify an appropriate provision. Once provision has been identified, all parties collaborate to establish a plan that will prepare the young person for their move.

Exclusions

We do not normally 'exclude' young people, once their placement has been confirmed unless they pose a risk to other young people or staff. We accept that young people with EBD go through phases of behaviour and we will strive to continue to support them effectively during this difficult time. In the unusual event that

a young person's behaviour poses too high a risk to other young people and staff, we will support the placement for as long as possible to ensure all options are fully explored. If these are not successful, we will try to maintain the placement until a new placement can be found. However, our 'duty of care' means that we cannot maintain the placement indefinitely and, on very rare occasions, it may become necessary to ask for a young person to be given immediate notice.

Our Homes and Leisure Activities



We provide a homely environment in all of our shared and individual placements. We try to make it feel like a home and not in any way become institutionalised, but keeping the feel of Streetz Ahead in each home. All the bedrooms are fully furnished, have a single bed, bedding, a set of drawers and wardrobe.

The living room has adequate seating tailored to suit young people, a flat screen TV, table and broadband.

Our Kitchens have the general equipment, pots and pans, cooker, microwave, kettle, toaster and a dining room table to encourage eating socially together.



We have a separate area for young people with a computer with internet access to ensure we can offer placements where young people can study and research.

Each home has a separate sleep room for overnight Streetz Ahead staff who work within the home. All bathrooms have a bath, a shower and everyone supports each other to make sure it's maintained regularly.

We try in each property to have a low maintenance garden so we can grow vegetables or have barbecues in the summer.

Transport

We support young people to attend appointments and access appropriate leisure activities such as the gym encouraging healthy lifestyles.

Education, training and employment

We pride ourselves in ensuring all of our young people are in some form of education, training or employment or working towards completing AQA units.

Cultural and religious events

Each young person's placement plan details their individual cultural and religious needs and how these needs should be supported or if support is needed to find a place of worship. All of the main cultural and religious feast days and festivals are collectively celebrated with appropriate food provided.

Accommodation

We are currently operating eleven staffed homes and we are in the process of setting up a children's residential home. We have self-contained flats for those who are unable to group live through to fully self-contained houses. We also offer a move on transition to affordable over 18's accommodation for young people who have developed the independence skills through our service to live independently.

Each home reflects the needs of specific groups, based on their age and ability. Every young person has their own bedroom, and shares a house with a maximum of two other young people. We carefully, and regularly, assess compatibility, based on their age and needs. Some houses are single-sex, whilst others are mixed groups. Matching criteria is supplied prior to admission and agreed with social care as to suitability.

Personalisation

All young people are encouraged to keep their rooms tidy and personalise it so that they feel they own it themselves and encourage them to sustain placement.

Health & Nutrition

We encourage our young people to visit all health professionals starting with an appointment with the doctors, dentist and opticians and a LAC health appointment. We provide a gym membership at our local gym included in the fees as long as the young person commits to staying three days a week.

Specific health needs

To meet their specific health needs, some of our young people see off-site consultants and access specialist services within hospitals and clinics. These include conditions such as epilepsy, asthma, diabetes, syndromes etc. We support young people in attending these appointments, and also train staff to manage where appropriate.



Nutrition

We believe that well prepared, wholesome and nutritious food is fundamental to a person's health and well-being. Wherever possible we encourage young people to eat more whole foods and support an extensive range of diets based on medical, religious and cultural needs.

We are committed to ensuring healthy diet and living support, with particular focus on providing young people with the knowledge and education to make informed choices.

AQA - Educational and Independence Programme

We encourage all young people to learn and develop and find an approach that suits the individual. Through our AQA programme young people can build independence skills and experience and also obtain certificates at the same time. This is done at their own pace, tailored to the learning style and needs of the individual. Each of the AQAs completed a portfolio to support the evidence of their newly developed skills or their existing ones they would like to pursue.

Research

Periodically we intend to work with other leading providers to research new initiatives and approaches. Our team of professionals add richness to our research work, drawing on their wealth of experience in working with young people with emotional and behavioural complex difficulties.

We have a range of resources available to staff to research interests and build on knowledge and understanding of their role and approach. We have a staff reading library containing literature and journals, research scholarships enabling staff to access support to conduct research, research and practice briefing sheets, research discussion forums, and both internal and external Professional Development courses.

Psychology and Therapies

Deeper understanding

We work hard to support young people with professional agencies who have the right knowledge and experience to support young people with a holistic, comprehensive and detailed assessment. Through working in partnership, professionals offer invaluable insight and their input provides a deeper understanding of the young person's complex needs and helps to formulate strategies to overcome barriers, and be supported to maximise their potential. This also empowers staff and the team of professionals supporting the young person to feel confident in understanding and supporting the young person through challenging times and development.

Young People and Families

Family focus

We believe in promoting family contact and supporting a return home if this is in the best interest of the young person. We can provide family intervention to support every young person, and their family to support a healthy sustainable relationship.

All of our team are dedicated to actively working together with the family and 'Team Around the Child', and will respond to any queries relating to a young person. We will also coordinate and book safe family visits. By keeping siblings involved with young people during their time at Streetz Ahead we believe their relationship will strengthen and be better informed about the young person's identity as they progress together into adulthood.

Sharing knowledge

Placing a child in supported housing can affect the whole family, so we train our staff to support everyone through this process. Under the Confidentiality Act we cannot provide details to families unless the young person wants them to be included. This can be difficult for families to accept but we encourage and empower young people to make positive informed decisions and options regarding the sharing of information.

Young person's voice

Streetz Ahead Creative Housing is committed to ensuring client involvement is both meaningful and successful and will make resources available to support the participation of clients throughout the organisation.

We embed client involvement at all levels of consultation, planning and decision making within the organisation.

Streetz Ahead creative Housing aims to ensure that involvement is conducted in a consistent, robust, and meaningful way and strives to make client involvement a part of the culture.

The Ladder of empowerment is a great model and at Streetz Ahead we feel that having the client at the centre of our model we can continually raise standards and see things from our clients perspective from their input.

We have a duty to promote good outcomes for our clients:

- Be healthy
- Stay safe
- Enjoy and achieve
- Positively contribute
- Achieve economic well being

In order to promote these outcomes our client's involvement is paramount. By reflecting and taking into account the experience, needs, and wishes of our users, we are more likely to be effective in promoting better service provision and that our young people are the best placed to determine how those needs should be met.

We commit to support young people's involvement and deliver the following outcomes:

- Promoting self-esteem of those who take part
- Consistently raising delivery of existing services and developing new services
- Raising clients expectations
- Promoting partnerships to improve quality of service
- Reducing conflict and exclusion

All client have the opportunity:

- To inform and influence services that impact on them, for example planning, delivery, monitoring, evaluation, training, and recruitment of staff
- To make informed choices about the support they receive
- To be informed about their services and rights, including equal opportunities, complaints, Health and Safety etc.
- To be listened to and supported by staff, partner services and volunteers.
- To have the opportunity to support young people to be involved and have their say in many different approaches throughout the service

Staffing

All of our homes have their own dedicated team of staff, led by an experienced Home Manager. The number of staff in each team at any one time is dependent on the number of young people living in the house and their assessed needs.

Some young people may receive extra staffing hours, through Education, Social Care or Health funding. There is always a hand-over through a communication book or hand over between each shift, for the exchange of information between staff.

Bank staff

We have a team of experienced and reliable bank staff who are used to cover holidays and periods of sickness.

Staff ratios

Staff ratios are worked out on the assessment of hours in which each young person has been commissioned and reflects the increasing complexity of young people's needs. There is a member of staff from 7pm until 8am in staffed houses and in individual placements this varies.

Staff management

Each shift is led by the Home Manager and Support Workers. There is an On Call Manager on duty available for staff and an assigned Manager to cover on-call out of hours and overnight.

Recruitment

We complete recruitment processes and ensure that our staff recruitment and vetting procedures are comprehensive and thorough. We operate an Equality Policy for staff recruitment – this is available on our website and on request.

Applications

All applicants for employment are required to complete a comprehensive application form detailing their employment history, qualifications and experience – including bank staff applying for vacant posts, or existing employees applying for promotion or transfer. All candidates must disclose any criminal offences, referenced over a three-year period with at least two satisfactory references and consent to an enhanced Disclosure and Barring Scheme check before they are offered employment. Streetz Ahead follows the 'Safer Recruitment' Guidance

Selection

Applicants undergo a detailed interview and assessment process to determine their suitability for the position they have applied for. This includes a face-to-face interview, house visit and role specific selection criteria.

Induction and Training

New staff are appointed on a six-month probationary contract, during which time they must complete our formal induction programme. In addition, if their appointment was made on condition they complete or commence a particular qualification route, this too is monitored.

The Streetz Ahead Induction Programme for staff is undertaken for the first six months of employment. Throughout this period, staff are supervised on shift by experienced managers, and complete shifts in which they shadow an experienced team member. With the support of their supervisor, staff are required to complete an induction programme covering quality standard requirements and any additional specific content.

Compulsory Core Training

We provide compulsory core training that satisfies the CQC and Ofsted criteria.

Additional training

All new care staff without a suitable qualification are registered for Health and social care Level 3, or 5.

We are fully committed to ensuring our staff are trained to a competent level commensurate with their role and job description. The experience of each staff member, and their qualifications, is assessed through a personal development plan prior to admission.

Support Staff Qualifications

Home Managers

All House Managers are qualified and have one or more of the following: NVQ 4, or QCF level 5 Leadership and Management. All managers are part of the safeguarding team.

Deputy Home Managers

All are qualified with NVQ 3/QCF Level 3 Diploma in Care or NVQ 4 and have additional qualifications in areas such as ASD, Behaviour Management, Fire Marshall Training and First Aid.

Support Workers

It is expected that all staff will hold NVQ 3 or QCF Level 3 in Health and Social care. If they are unqualified, they are registered and begin working towards a QCF Level 3 Residential Childcare, which has to be attained within two years of employment.

Residential and Educational Support workers

It is expected that these staff hold, or are working towards, a QCF Level 3 qualification.

In addition, some care staff have college qualifications such as NNEB, GNVQ or In-service Certificates.

Personal Development Plan

In addition to the core training provided for all care staff, we continue to develop our staff and their commitment to, and confidence in, the roles they perform in supporting our young people. Alongside job-specific training, we also provide general leadership and management training, for staff with responsibility for teams and/or departments.

Support Staff Supervision

The Home Manager is supported in ensuring all staff are effectively managed, through individual and group supervision. This is accomplished through the Director of Safeguarding, Housing and Support and Home Managers. Each member of the Home Management Team has line management responsibilities for designated houses and other staff, such as night staff. They provide supervision and support and monitor all statutory and house records; providing a written monthly account of findings to the Director of Quality Assurance and the Director of Safeguarding, Housing and Support.

The Managers provide regular formal supervision and appraisals for members of the team, educational support and identified bank staff.

In addition to formal supervision and staff meetings, such as de-briefing, specifically trained people who are able to provide confidential support for staff experiencing work related problems are also available to provide external reflection space.

Complaints

If any young person feels unhappy about any aspect of their placement, they can communicate their concerns to any member of staff.

To support young people in communicating their concerns, we promote a report to be made to Social Care and ensure they know they have the right to access and advocate.

We aim to provide an outcome for our young people as quickly as possible, in a manner to meet their needs. In the event of a furthering concern, support is available for young people to make a formal complaint adhering to our procedure and alongside the complaints procedure for their placing authority.

All young people have access to telephone numbers of their own local authority complaints departments, the Local Authority Complaints Officer, and Independent reviewing officer.

Our complaint policy is available at request and outlines procedures for:

Informal Complaints

Concerns or complaints which are resolved by investigation/discussion with the parties involved. Informal does not mean unimportant, it does mean matters are dealt with internally

Formal Complaints

Process for Independent Investigation for complaints that cannot be resolved through the internal informal process or when the parties concerned are not happy with the outcome of the informal investigation.

Behaviour Support

Streetz Ahead comprehensively sets out within our Behaviour Support Policy procedures for supporting our young people's behavioural needs. This outlines the approach to working with individuals who challenge; enabling staff to engage in proactive methods of behaviour support and have an understanding of approaches to preventing a crisis.

There is a strong emphasis on positive attention from professionals demonstrating a supportive interest and looking at the problem behind behaviours. Positive reinforcement is used to influence an individual's behaviour. The policy also outlines the use of behaviour management plans to promote additional support rather than consequences.

Countering Bullying and Discrimination

Our expectations for our young people are high, as we want people to feel safe, secure and have the knowledge that their identity is positively encouraged and protected.

- every young person or adult has the right to live, learn and work in the knowledge that all reasonable steps are taken to safeguard their well-being
- As a community we do not expect to encounter behaviour or language that is racist, sexist or abusive, or hear language that is intended to humiliate others.

We have a range of specific policies and procedures in relation to anti-discrimination and countering bullying, including a Code of Conduct, Bullying Behaviour and Support, Behaviour Management and Support and the Complaints policy. These policies inform our practice, but are broadly designed to develop awareness and support development of healthy views and respect for others regardless of their faith, colour, creed, disability or needs and can be cross referenced to the vision and values set out in the earlier part of this document. Young people's progression plans will include specific areas of focus to ensure young people's programmes are balanced and promote all our values.

Behavioural challenges presented by some young people can sometimes be directed at others and could be interpreted as "bullying." We address the behaviour by applying 'normal measures' used to counter bullying. However, any form of behaviour that causes distress to others, regardless of intent or reason, is treated as a serious matter. Any instance of such behaviour will be investigated and responded to, and outcomes monitored. Staff are observant and alert to any patterns of behaviour that may indicate a young person is bullying or being bullied. The young person's behaviour development plan will address aspects of behaviour that may be causing harm or distress to another young person.

Safeguarding and Child Protection

Streetz Ahead has a commitment to promote and safeguard the welfare of each young person. In particular, our aim is to provide a safe environment that enables young people's individual needs to be met and developed. We support a process and commitment to protecting young people from exposure to harm.

We believe it is vital that everyone involved in the care of young people is alert to the possibility of abusive situations. Our policy and procedures recognise this possibility and aim to promote a transparent environment in which abuse is unlikely to occur, and in which everyone knows that Safeguarding is the responsibility of everyone and anyone can report any issues. Streetz Ahead has a comprehensive policy and guidelines (this is available on our website) setting out the course of action for members of staff, young people and parents, volunteers and friends, if abuse is alleged, suspected or observed. Streetz Ahead provides Safeguarding training for all staff, with regular updates and refresher training forming a part of continuing professional development (PDP). Safeguarding flow charts are also on display within each of our properties to ensure individuals are aware of the safeguarding process.

Streetz Ahead Safeguarding Policy, and the training that supports this, reflect both national and local area guidelines. As we are located in Gloucestershire, we follow the locally agreed procedures for this county.

All allegations or disclosures in relation to child protection issues are referred directly to Gloucestershire's Safeguarding Board or Local Authority Designated Officer (LADO) for Safeguarding.

Streetz Ahead Designated Safeguarding [REDACTED] and Vice Designated Senior Safeguarding [REDACTED]

We have a Safeguarding Board; the membership includes the Director of Safeguarding, Housing and Support, Head of Quality Assurance and Safeguarding as Designated Senior Leads and Home Managers. If Safeguarding issues are raised when none of these staff are present, any concerns will be initially led by the duty on-call Manager.

Missing from care procedures and protocol

As Streetz Ahead Creative Housing is unregulated, we are a transition home rather than a secure unit. We do not feel it appropriate for young people to feel restricted but must have certain boundaries in place to ensure we adequately monitor and protect. Our young people's safety is paramount and they provide accommodation suitable for the individual. Staff will set out an agreement with the young person that they can only have young people of an appropriate age that have ID which social care can verify and present no concerns about staying at our properties. Only one person can stay per night and overnight stays are a maximum of two nights only. Young people must stay five nights a week and advise us in advance that they wish to stay out overnight providing an address and an adult we can verify this with who is supervising them. This address has to be one social care deem appropriate and safe for the individual.

At Streetz Ahead we recognise young people in care are three times more likely to run away from home. Where a young person has been known to abscond in their previous setting, a risk assessment will be carried out and a strategy implemented to provide more robust supervision to ensure their safety. On the rare occasion a young person absconds, procedures are in place to report them missing at 11pm and advise the emergency duty team with the location and relevant information we obtain.

Police are provided with a profile of the young person with these details of what they were wearing etc.

These procedures are followed unless otherwise agreed in an Individual Risk Management Plan. The placing authority is informed of the incident, a meeting is convened to discuss and review the risk assessment. The procedures would be the same if a young person were to go missing from the group/staff whilst off-site, except that Police would be notified more quickly if they were not found in the immediate vicinity.

Below is a detailed list of Streetz Ahead Creative Housing policies, which are available upon request

Streetz Ahead Policy and Guidance Index

Accidents, Incidents, Illnesses and Disease Policy
Accurate record keeping
Agency, volunteer, contractor, co-employer or temporary contracted staff
Anti Smoking Policy
Anti Substance Misuse Policy
Appraisal Policy
Anti Bullying and Harassment Policy
Business Continuity and Emergency Policy
Capability procedure
Case Recording Policy
Challenging Behaviour and Support Policy
Client Property Money and Valuables Policy

Compliments and recommendation Policy
Code of Conduct
Complaints Policy and Procedure
Completing a client log
Confidentiality Compliance Form Employee
Contract of Employment
Contractor Code of Conduct
Cultural and Linguistic Needs Policy
Data Protection, Confidentiality and Disclosure Policy
Disciplinary Policy and Procedure
Drugs procedure
Equality and Diversity policy
Exclusion Policy
GDPR
Health Care policy
Health and Safety Policy
Induction Policy
Internet and email policy
Lone working policy
Managers Risk and Different Levels of Need Policy
Medication Policy
Missing From Home Procedure
Mobile phone Policy
No Response Policy
Oncall procedure
Performance Appraisal Policy
Preparation For Independence, Move On And Resettlement Policy
Promoting Family Contact Policy
Property Health and Safety Policy
Public and products liability policy
Prevention of Sexual abuse and Molestation policy
Safer Recruitment and Selection Policy
Referral and Admissions Policy
Safeguarding and Child Protection Policy and Procedures
Safer Caring Policy

[REDACTED]

[REDACTED]



Bittern Avenue

ENVIRONMENTAL HEALTH AND SAFETY RISK ASSESSMENT

Service Site Address: 18 Bittern Avenue, Abbeydale, Gloucester GL4 4WA

Name of Assessors: [REDACTED]

Date: 22/11/2022

Review 6 Monthly

Review on the 22/05/2023

		Hazard Severity				
		Negligible Slight injury Small bruise, cut	Slight Minor injury First aid	Moderate Injury requiring NHS drop in or ER visit with no admittance	High severe injury that may include broken bones	Very High Fatality
Likelihood of occurrence	Very unlikely Freak combination of events required to result in an accident	LOW	LOW	LOW	LOW	LOW
	Unlikely Rare combination of factors	LOW	LOW	LOW	MED	MED
	Possible Could happen if set of factors were right	LOW	LOW	MED	MED	HIGH
	Likely Not certain to happen, but one additional factor may result in an accident	LOW	MED	MED	HIGH	HIGH
	Very Likely Almost inevitable an accident will happen	MED	MED	HIGH	HIGH	HIGH

Immediate Hazards:

The following details any risks in the immediate vicinity of the property including the internal areas, the level of risk, and the appropriate measures taken to prevent the risks.

Risk	Risk level	controls
Slips, trips , and falls	Low	<p>Health and Safety checks are done monthly and any issues reported and promptly amended</p> <p>All areas kept free from obstruction.</p> <p>Any spillages to be cleaned immediately and all alerted.</p> <p>Young People and Staff to be informed when the floors have been moped.</p> <p>Bannisters and handrail are fitted on the stairs.</p> <p>There are no trailing wires.</p> <p>Support sessions designed to teach clients how to maintain their own house, staff encourage clients to take action and be involved in basic maintenance/ DIY tasks as well as cleaning tasks to further reduce future risk.</p>
Flammable materials	Low	<p>No flammable liquids or gas stored on premises</p> <p>All furniture flame and curtains are fire retardant</p> <p>Exits kept clear in case of fire.</p> <p>Fire risk assessment and evacuation plan in place.</p> <p>Fire extinguisher and fire blanket easily accessible to both staff and clients.</p> <p>F1 fire system in place for detection of fires</p>
Electrical Hazards	Low	<p>All company supplied electrical appliances PAT tested</p> <p>Electrical certificate obtained from a reputable company every 3 years</p>
Gas safety	Low	<p>Gas certificate obtained every year from reputable company</p> <p>Fire alarms and Carbon monoxide alarms fitted and tested monthly</p> <p>Staff and clients made aware of the location of the gas stop tap</p>
Water/ leaks	Low	<p>Staff and young people instructed of where the water stop tap is should they need to turn it off</p>

		<p>Staff instructed to mop up spills leaks etc. immediately and equipment available to do this</p> <p>Any issues are reported via the maintenance sheet and addressed promptly</p>
Hazardous Substances	Low	<p>All staff trained and understand COSHH procedures</p> <p>COSHH posters on display where COSHH items</p> <p>Clients educated in the correct and safe use of COSHH products</p>
Medical Emergencies	Medium	<p>Fully stocked first aid kit on site and accessible, checked monthly</p> <p>All staff have phones in order to call emergency services if required</p> <p>Staff fully aware of individual risks of each client, including medication taken and health concerns</p>
Infection/ contamination	Low	<p>Property regularly cleaned with appropriate equipment</p> <p>PPE available if needed</p> <p>Food hygiene is taught to clients</p>
<p>Fire exits Bittern Avenue has a front door, back door, and a side door.. Windows can also be used if needed.</p> <p>The property will house 2 clients that will all have one to one support, so staffing levels will be based on levels of needs.</p> <p>We understand the risks around clutter within the houses and recognise that if doors and exit ways become blocked a serious fire hazard is caused.</p>	Low	<p>All doors are fitted with thumb locks to allow easy access without a key. Windows will not be locked.</p> <p>Clients will not be allowed guests in the property as company policy. This policy helps ensure fire exit capacity is not breached and ensures the safe exit of all personnel in case of a fire.</p> <p>A fire evacuation plan is in place and available on site to allow staff to familiarise themselves with it. New clients and staff are well informed of this plan before living/working at this property.</p> <p>Staff regularly check the property and ensure all doorways and fire exits are free from clutter. Clutter will be removed upon noticing it and clients will be advised of the risks around leaving clutter around the property.</p>

Immediate Physical Area Risk

The following details any risks arising from the physical area the property is located.

<p>Roads This property is located just of Coney hill Road which is known to be heavily trafficked.</p> <p>There is a school located on Coney hill road increasing traffic around school hours.</p> <p>The A38 is located close to the property, this road is heavily trafficked and has a speed limit of 40MPH.</p>	<p>Low</p>	<p>Staff and Clients understand road safety and know appropriate locations to cross the road, Clients and staff are advised to use the provided crossings along Coney hill road and A38 if they need to cross it. Clients are also encouraged to use the bridges to get to the other side of the A38.</p> <p>Staff and clients advised that during school start and end times the roads will be busier around and congestion is likely.</p> <p>Clients high risk of suicide will not be placed by main roads</p>
<p>Transport The nearest train station is 1.8 miles</p> <p>The nearest bus stop is 0.1 mile which gives access to the city centre.</p>	<p>Low</p>	<p>We recognise that young people in care are 3 times more likely than the general population to run away. Staff are taught to log clothing clients are wearing if they leave property, the time they left and if they had anything with them. This, along with detailed logs would allow us to better inform the police in the case a client went missing.</p> <p>Young people at this property will only be able to leave property under planned circumstances if deemed they will be with a responsible individual. This means that the clients will always be with someone responsible there for reducing the chances to go missing. Normally this individual will be staff</p> <p>As a provider we work closely with the local authority, attending STRAT reviews and assisting in the creation of trigger plans if required.</p>
<p>Local parks There is a small area of green and a small park not too far from the property. Although these are valuable resources for our clients they can often become hot spots for groups of youths, resulting in anti social behaviour.</p>	<p>Low</p>	<p>Clients at this property will always have a staff member with them or alternative responsible adult when leaving the property. This means the young person is unlikely to be involved in any negative behaviours.</p> <p>Clients support sessions will involve safety in the community, including effects of drinking and drug taking, among other anti-social behaviours.</p>
<p>Local pubs/clubs There are several pubs within 2 miles of the property, the closest being 1.1 miles away.</p>	<p>Low</p>	<p>Clients at this property will always have a staff member with them or alternative responsible adult when leaving the property. This means the young person is unlikely to be involved in any negative behaviours.</p> <p>Clients support sessions will involve safety in the community, including effects of drinking and drug taking, among other anti-social behaviours.</p>

<p>Medical amenities The closest hospital is 2.3 miles away.</p> <p>Several pharmacies are situated within 2 miles of the property, the closest being 0.6 miles from the property.</p>	<p>Low</p>	<p>Clients are notified of where the hospital is and staff will assist in attending if needed. Staff and clients know they can call 999 if an emergency occurs.</p> <p>Staff will encourage clients to go to the pharmacy with them to collect prescribed medication however if the client does not wish to go staff will go for them if the medication is needed.</p> <p>Staff will keep record of all medication and ensure it is stored safely and taken correctly, at the appropriate times of the day. Though staff will not administer medication they will encourage medication adherence and teach the young people about the importance of medication adherence.</p>
<p>Local amenities There are several shops around the property, including a Lidl 1.2 miles away.</p>	<p>Low</p>	<p>Staff are aware of the likelihood of anti-social behaviour occurring at this location and take appropriate measures if visiting with clients.</p> <p>Support sessions with clients often include the effects of antisocial on society, and the risks of anti-social behaviour and effects it can have on their life. These sessions deter clients from participating in such behaviours.</p> <p>Staff plan and cook balanced meals and assist in shopping, teaching budgeting. Staff design and carry out targeted support sessions around cooking, food hygiene, and budgeting to encourage clients to live a healthy lifestyle.</p>

Social/Demographic Factors

The following details risks relating to social and demographic risks including data on crime.

<p>Crime Rate Gloucester averages 384 crimes a month. This property is located in Coney Hill, which has an average of 116 crimes reported each month, with violence and sexual offences being the most reported crimes</p> <p>Roughly 15 crimes a month are reported in the immediate vicinity of the property.</p>	<p>Medium</p>	<p>Client risk around crime is taken into account, for example, a client who is at high risk of drugs will not be placed in an area with particularly high drug crime.</p> <p>Staff are fully aware of local crime rates and prepared in order to make sure they are safe.</p> <p>Staff are trained to spot the signs of particular crimes such as CSE and CGE and raise/ challenge these as necessary.</p>
<p>CSE Sexual behaviour is one of the leading crimes within Gloucester, with over a 40% of all crime over the last year relating to sexual behaviour and violence. Despite this no increased concern has been directly raised from the local authority.</p>		<p>All staff are trained in identifying the signs of CSE and know appropriate steps to take if concerns arise.</p> <p>Not all clients are highlighted to be at high risk of CSE however we understand that due to all our young people being vulnerable, they all poses some risk of CSE, there for staff always remain vigilant of signs of CSE</p> <p>If a client is highlighted as having a particularly high risk of CSE extra measures may be put in place, such as waking nights or camera systems to track regularly occurring vehicles/people.</p>
<p>Grooming We recognise that due to our clients age, history, and vulnerability, that all our clients are at risk of grooming however no particular concerns are raised due to location.</p>		<p>Staff are trained to spot the signs of grooming and how to address them.</p> <p>Grooming and healthy relationships are worked into client support sessions to minimise the chances of grooming.</p> <p>Staff are trained to create relationships and environments where clients feel they can discuss any experience, past or present, without judgement and/or prejudice.</p>
<p>Health The health and welfare of those under the age of 20 is found to generally be above England's average.</p> <p>The rate of hospital admissions due to self harm is shown to be higher than England's average.</p> <p>The leading causes for death in Gloucestershire are cancer (25.7%), circulatory disease (28.0%) and respiratory disease (14.6%)</p>	<p>Low</p>	<p>It is seen as essential with our organisation to ensure our clients maintain good health, this is done by ensuring they are registered at all appropriate medical centres and that our clients attend medical appointments regularly. We also deliver support sessions on healthy lifestyles.</p> <p>Staff are trained to spot the signs of self harm and taught to carefully address the situation.</p> <p>Staff are encouraged to create open and judgement free environments for our clients to allow clients to feel they can discuss any issues with us, reducing the chances of self harm ever occurring.</p>

		If a client is deemed to be at risk of either of the mentioned high causes of death support sessions will be tailored in hope to encourage the client to make changes to their lifestyle.
<p>EET Gloucester has a higher exclusion rate from schools when compared with the rest of England.</p> <p>Statistics show that only 35% of Gloucestershire's children in care achieve a level 4 in grammar punctuation and spelling and only 25% in reading, writing and maths.</p> <p>The percentage of young people not in education, employment or training is much higher in Gloucester than the whole of Gloucestershire. However the number of young people without qualifications is lower than the national average.</p>		<p>Clients are encouraged to stay in/ return to education and are supported in finding and attending an education establishment.</p> <p>Some clients may not wish to attend education often leaving them without qualifications, we are enrolled on the AQA unit award scheme which gives our clients the opportunity to gain recognised achievements to help them into employment.</p> <p>Clients are encouraged to find employment or apprenticeships if they are not in education and assisted in doing so through support sessions about CV writing, interviews and job applications.</p>

Health

Detailed below is any risk associated with both client and staff health

Client health	Low	<p>We view all client health as paramount, within the first few days of placement commencement we ensure clients are registered with appropriate local health services such as doctors and dentists.</p> <p>If a young person requires medication we assist and encourage adherence, we do not however administer medication. We also assist young people in ordering and collecting prescriptions to ensure they have the medication they require. It is company policy to keep a medication for each medication in the property, allowing tracking of when it is taken and when it runs out. In regards to medication if a client in the property is at high risk of overdose we take appropriate precautions such as storing clients medication in the locked office.</p> <p>Support sessions may also be directed at cooking and healthy diets/ lifestyles to encourage clients to maintain good health..</p>
Staff health and employment	Low	Staff health is monitored within the company and

		<p>policies are in place to ensure that in the event of a sickness the clients still get the support hours commissioned.</p> <p>Return to work interviews are in place upon staff returning to work after a sickness to ensure they are in good health.</p> <p>When staff resign it is company policy to hold exit interviews to identify the reason for leaving and any improvements we could make.</p>
Client mental health	Low	<p>As a service we understand that many of our clients require mental health support. Staff have appropriate training around disclosure and are trained to show empathy but guide clients towards getting the appropriate professional support. Clients are closely supported through getting professional support.</p> <p>Staff are trained to notice signs of poor mental health such as changes in behaviour and are taught to approach these situations without judgement.</p>
Staff mental health	Low	<p>Staff are encouraged to raise any concerns they have with their manager and are encouraged to speak freely about their own mental health.</p> <p>After an incident has occurred it is company policy that all involved are fully de-briefed and appropriate help is appointed if required.</p> <p>Staff are granted a bereavement period after the death of a close family member to ensure they have time to fully recover.</p>