















	<b>Pest Control</b>	Is the data collected direct from the citizen?	Is the data about the citizen collected from a third party?
<b>Why we collect information about you?</b>	To enable the Council to provide a pest control service that you have requested		
<b>What is the legal basis for us collecting your information?</b>	There is no legal basis for collecting this information but we cannot provide the service without it		
<b>What information do we collect about you?</b>	Name, contact details and details relevant to the service request.		
<b>Who do we share the information with?</b>	For pest control we pass this information to our contractor who will carry out the work on our behalf.		
<b>Is any information transferred to or stored in servers based outside the European Economic Area?</b>	No		
<b>How long do we keep your information?</b>	2 years after closure of the case unless there are further complaints relevant to the property or resident.		
<b>Who do we collect information from?</b>	The resident who is reporting the complaint gives us details. Sometimes the contractor will feed information back to the City Council about the extent of the pest problem.		
<b>What are the consequences if we don't collect the data?</b>	We cannot deliver this service to our residents.		
<b>Are any decision about you made by automatic means?</b>	No	