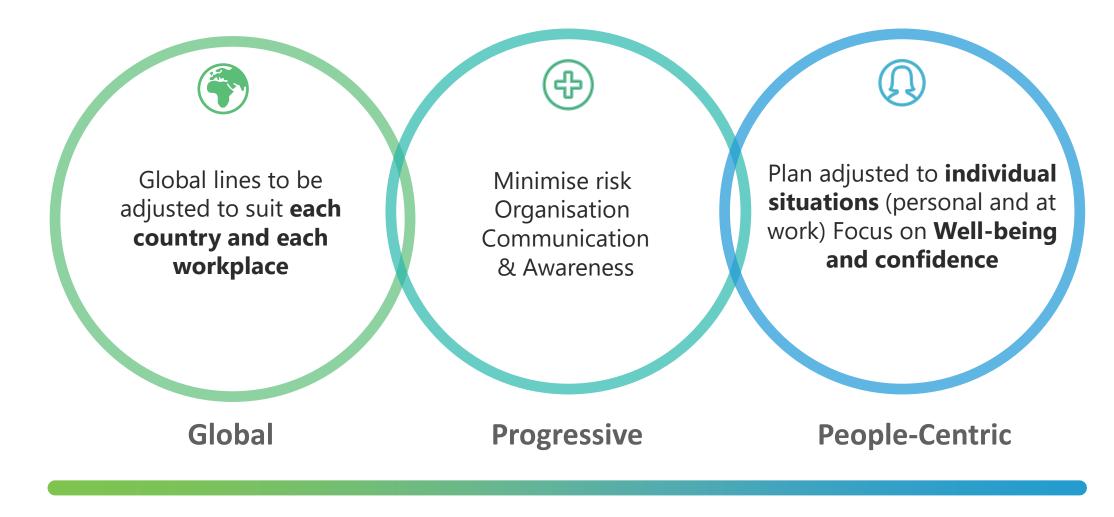


**#B2tF – Saba UK Recovery Plan** 

# Premises





# Objectives



# Preserve the Health & well-being of Employees (physical and psycho-emotional)

Activate the **measures of accompaniment and support** to the employee. Ensuring **Health and Safety conditions**Minimizing the **risks of contagion** during working hours

## Progressive job reinstatement

Establish the general lines to adjust to the reality of each country, workplace and employees. Motivating, empowering and giving confidence. Ensuring equity between teams sustained with a continuous and anticipated communication plan Performing continuous control, monitoring and adjustment of the plan

## Stimulate change and take advantage of synergies

Strengthen the Saba community internationally, with a 'casual' communication style. Act in a coordinated way and take advantage of Best Practices. Consolidate trends and behaviours in ways of relating and working to improve efficiency and decision-making.

## **RECOVERY PLAN Action Lines**



**HR Team** 



AW / KC

PB - BSC/CSC

AW / KC – Contracts

PB - BSC/CSC

AW / KC – Contracts

LS / TW

PH / LS - BSC/CSC

**RCM's - Contracts** 





CHg / TW / HR











**Medical status** and vulnerability tracking

**Psycho-emotional** evaluation and Support

**Implementation** of Preventive and Protection Measures

Reinstatement **Phases and** re-entry Criteria

Individual Allocation by Workplace

**Testing & Access Control**  **Progressive** re-entry

**Communication & Awareness** 

**Control, Monitoring and Adjustment** 

# RECOVERY PLAN General Action Lines

Communication & Awarene

ontrol, Monitoring and Adjustment

Action Lines	Measures to implement	ent
Medical status and vulnerability tracking	<ul> <li>Follow-up of COVID-19 cases in Saba UK</li> <li>Identification of Vulnerable Employees – Communication Plathe crisis</li> <li>Reporting to Saba EU – SI Vulnerable/Symptoms/Family/Correquirements TBC</li> </ul>	
Psycho-emotional Evaluation & Support	<ul> <li>Evaluation of the emotional state of all employees as a result of COVID-19 crisis (RTW discussions; survey)</li> <li>Employee Assistance Program (EAP)</li> <li>Information and Awareness campaign (Posters; briefings)</li> <li>B2tF - Welcome Kit</li> </ul> See Details	<ul> <li>Diagnosis of emotional skills of middle managers</li> <li>Individual competency program &amp; support plan for middle managers</li> <li>Psychological assistance (for required employees)</li> </ul>

# RECOVERY PLAN General Action Lines

Communication & Assessed

ontrol, Monitoring and Adjustment

	Action Lines	Measures to implement	
	Implementation of Preventive and Protection Measures	<ul> <li>Employees Measures (BSC, CSC &amp; Ops):</li> <li>Individual Measures</li> <li>Collective Measures</li> <li>Cleaning Measures</li> </ul> See Details	<ul> <li>Customer/Client Measures (Ops):</li> <li>Posters and communication</li> <li>Installation of gels for customer use</li> <li>Increased cleaning Frequency</li> </ul> See Details
*	Reinstatement Phases and Criteria	<ul> <li>Preparation (measures implementation)</li> <li>Progressive Re-instatement</li> <li>Communication Plan</li> </ul>	<ul> <li>Specific for Offices:</li> <li>Flexible working (combine Remote Working &amp; onsite)</li> <li>Evolution to Smarter working</li> </ul> See Detail
	Individual Allocation by Work Place (Offices / Car Parks)	<ul> <li>List of employees to be in each Workplace -</li> <li>Communication Plan</li> </ul>	Periodically increasing as per Gov. guidelines  See Details

# RECOVERY PLAN General Action Lines



Communication & Awareness

Control, Monitoring and Adjustment

	Action Lines	Measures to implement	
	Test & Access Control	<ul> <li>To all Personnel:</li> <li>COVID-19 Antibody Test (Elisa) – Prior to returning to work (+ PCR Test for particular cases)</li> <li>Daily Body Temperature Control</li> </ul> See Details	
6	Progressive Job Re-entry	Implementation of Progressive Re-instatement Plan – Specific for each Workplace (Office/Car Parks)	
	Communication & Awareness	<ul> <li>Global Content: Unique Image and hashtag</li> <li>Ensure compliance with local/labour regulations</li> <li>Individual Notices (Re-entry guidelines,)</li> <li>Terrritory communications</li> </ul>	
	Control, Monitoring and Adjustment	<ul> <li>Daily counts and preventive controls checks &amp; auditing</li> <li>Monitoring of Test Results</li> <li>Weekly Reporting &amp; Review of all Plans</li> </ul>	





Thank-you

## **RECOVERY PLAN Anexes**











Medical status and Evaluation and unpermentation of vulnerability accompaniment tracking Psycho-emotional Protection Measures Criteria each Area Progressive Job Protection Measures Criteria each Area

Communication & Awareness

RECOVERY PLAN
Employee Welcome Kit









Mask





Individual Bottle



Gloves



# Individual Employee

#### • Use of PPE to employees – Masks, gel and gloves

- · Workplace (& vehicle) disinfection and cleaning (at the start/end of each shift/workday)
- Basic hygiene measures (hand washing, sanitary facilities, etc.)
- Daily Temperature check
- Travel only when absolutely necessary and external visitors not permitted
- Compliance with Collective Measures

Purchase & Issue of PPE, Posters, Employee **Communications, Regular** Briefings

# Collective Ф employe

#### Ensure social distancing of 2,00 m

- Determine **Maximum capacity** per room
- Movement restrictions (lifts, stairs, etc.) and traffic directions may need to be one way
- Limited use communal areas / Dining rooms
- No 'hot' or sharing of food at offices
- Special protection measures for required positions
- Gel provision in all rest areas
- Antibacterial cleaning materials in all rest areas & company vehicles
- Limited access to non-essential external personnel

**Purchase of Cleaning materials,** Posters, recommendations information capsules

# Reinforcement Cleaning

#### General cleaning reinforcement

- Increase ventilation, filter cleaning/replacement
- Correct management of biological waste

Property / **Building Management Co**ordination

& HSE.

# Measures General

# 1) Compliance with the regulations

**implemented** by the UK Government

Clients/Customers (Operations)

- 2) Take action to prevent the spread of the virus between Saba employees.
- 3) Communication and Cooperation to avoid any further spread of the virus.
- 4) Provide a sense of security to the users of our services.

**Analising regulations** 

# Informative

- Parking Offices/Offices Social distancing signage and separation screen installation, where they don't already exist.
- Vehicle access. General information.
- **Pedestrian access.** General measures (and mask use) 'recommendation' signage.
- **Elevators.** Prohibit use by more than one person in case of not belonging to the same household/family unit.
- Cashier areas. Wall and floor signage. In cases where there is more than one cashier – shut down of all of them except one.

**Supply signage kits** 

# Sanitary

- WC facilities. Lockdown proposal.
- Dressing room/dining area/ comunal áreas - Lockdowon proposal.
- **Technical spaces**. To be agreed with the service provider.
- Cashier zones. Provide antiseptic gel dispenser.

**Rearrangement of ordinary** cleaning duties with focus on desinfection works. Supply desinfection kits for Operations



### **REINSTATEMENT PLAN**



# **Preventive and Protection Measures –** Clients/Customers (Operations)

























MPA



# **Preventive and Protection Measures –** Clients/Customers (Operations)







Desinfection kit and antiseptic gel dispenser.

# Reinstatement Phases- Offices



## **Preparation**

**Psycho-emotional evaluation** 

**PPE & Other Materials Collection** 

**Installation Protective Measures** 

**Covid Testing** 

# Progressive Reinstatement

Re-entry to Offices in Flex-Work Mode (On-site + Remotely)

Incremental according to maximum capacity per week – as per Gov. guidelines

NOTE: Adjust to holiday Plan

# Flex-Work Contingency Maximum Capacity Allowed

Keep up with Flex-Work,

Maximum capacity and Preventive Mesures, according to guidelines

**Periodical Allocation** by Area

Co-ordination with Layoff according to end date / previous needs

¿? weeks

# **Transition to Smarter Working**

Evolution towards Saba SmartWork model and based on Saba's 'New Normality' guidelines

Re-entry of Vulnerable Personnel

NOTE: Not before Furlough ending

#### 3-4 weekss\*

\* From Plan approval

### 4-6 weeks

Relaxation of restrictions and limitations

Reinstatement begins not before JULY!

## Individual allocation - Criteria





# **Operations Premises**

## **Maximum Capacity**

 Maximum number of people per Office/ Area / Work space – progressive % increase according to Gov. guidelines

## **Work Space occupancy**

• Usual work space if 2 m distance is respected

# Organisational Premises

#### Flex-Work

Office and Remote work blending Max. 3 days per week at the Office

#### Except:

- Family Care Duties Remote Work Only
- % Suspension of work> 50% Remote Work only or concentrate working hours at the Office & days off

### Flexible working day

- Flexible Entry/Exit according to cleaning needs— Work hours conditioned by cleaning/ventilation Schedule
- Compacted working day (due to lunch limitations)

# Personal Premises

### **Progressive Re-entry**

#### Prioritising:

- Managers
- Employees with face-to-face requirements by function
- Employees with Remote Work limitations
- Employees with private transport

Subject to the maximum capacity permitted in any work location

## **Operations Employees:**

16

Ad-hoc Analysis each case, according to Business needs

## **Test and Access control**

### **TEST (Week before re-entry day)**

- Proposed Test Elisa Test (via Blood extraction not fast)
- 1 Time Before Re-entry (+ priority for those employees already in work)
- Response time 48 hrs.
- For particular cases, perform PCR Test
- Concepts:
  - **IgM** Initial disease stage antibodies
  - **IgG** Final disease stage or 'immunity' antibodies'

the disease  COVID Initial Stage: the individual has generated first stage antibodies IgM, which means employee is in an early phase of the disease  COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease  COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease	lgM	Evaluatio	tion
+ - first stage antibodies IgM, which means employee is in an early phase of the disease  COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease  COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease  COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease	-	Qualified	ied
t + COVID Active Stage: the individual has generated both antibodies IgM & IgG, which means the employee is in an active phase of the disease  COVID Active Stage: the individual has on a sick leave.  PCR Testing once quarantine ends	+	Qualifie	
	+	e Non	
- + COVID Final Stage / Cured with antibodies 1%-5% PCR testing	-	Conditioned by PCR Test result	

ı	•
	PCR Testing
	1%-9%

PCR	Interpretation	Actions	Evaluation
-	The individual has no viral load: IMNUNIZED	N/A	Qualified
+	The individual has viral load: <b>ASYMPTOMATIC</b>	Contact to health care center and keep quarantine on a sick leave. PCR Testing once quarantine ends.	Non Qualified

#### **DAILY BODY TEMPERTAURE CONTROL**

Self measurement (Limit: 37,3°C)

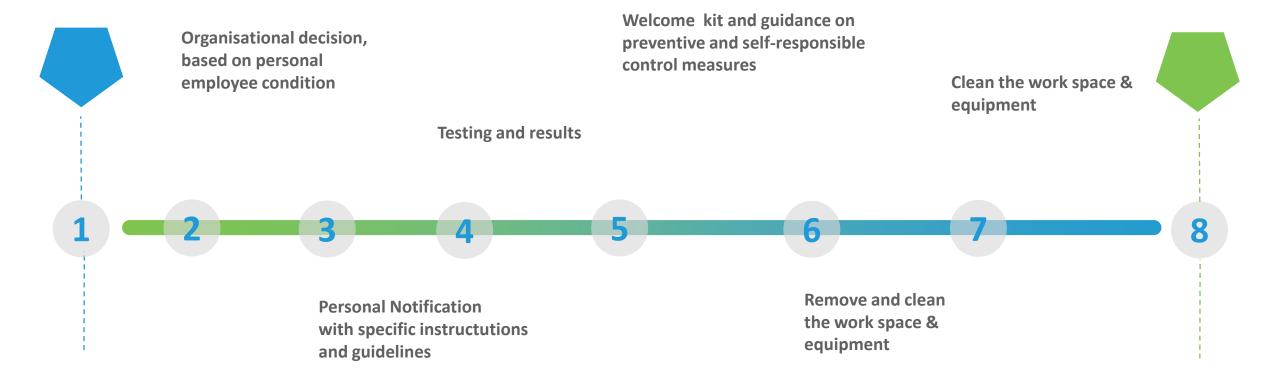
- At home: if above the limit Stay at home
- At the office: once check-in If above the limit Seek medical advice



Body temperature control	
ОК	Employee body temperature is equal to or less than the
<u> </u>	recommended limit (37,3 °C)
no OK	Employee body temperature is above the recommended
	limit (37,3 °C)

# RECOVERY PLAN Employee journey map





Medical evaluation guaranteeing employee's privacy

End of working day