

# Gloucester City Council

## HACKNEY CARRIAGE FARES

*With effect from 1 November 2024*

### RATE ONE

#### DAYTIME

*Between 7.00am and 9.00pm  
Monday to Saturday*

### RATE TWO

#### NIGHT-TIME

*Between 9.00pm and 7.00am Monday to Saturday,  
all day Sundays and between 6.00pm and 11.00pm  
on Xmas Eve and New Year's Eve*

### RATE THREE

*Between 11.00pm on the day before  
and 7.00am on the morning following  
each and every PUBLIC HOLIDAY;  
Good Friday, Easter Sunday, Easter  
Monday, Early May Bank Holiday,  
Spring Bank Holiday, Summer Bank  
Holiday, Christmas Day, Boxing Day,  
and New Year's Day*

#### MILEAGE:

For the first 520 yds or part thereof - **£3.60**  
For each subsequent 215 yds  
or part thereof - **30p**  
For every 39 seconds waiting - **30p**  
**(£5.33 for the first mile, £2.46 average for each  
following mile and £27.69 per hour waiting time)**

#### MILEAGE:

For the first 218 yds or part thereof - **£4.00**  
For each subsequent 168 yds  
or part thereof - **30p**  
For every 33 seconds waiting - **30p**  
**(£6.75 for the first mile, £3.14 average for each  
following mile and £32.73 per hour waiting time)**

#### MILEAGE:

For the first 463 yds or part thereof - **£5.00**  
For each subsequent 144 yds  
or part thereof - **30p**  
For every 30 seconds waiting - **30p**  
**(£7.70 for the first mile, £3.67 average for each  
following mile and £36.00 per hour waiting time)**

#### EXTRAS AT BOTH RATES:

- (a) For each passenger over ONE per journey and for each bicycle or pram: 30p.  
(b) For each package carried outside the taxi compartment: supermarket size carrier charged at 30p for 4, all other substantial packages 30p each. **For all wheelchairs and guide/assistance dogs: NO CHARGE**  
(c) Where the customer has soiled the taxi requiring off the road internal cleaning/valeting: £75  
(d) For each passenger over FOUR per journey: 60p

#### CONDITIONS:

These apply to all hirings. Carriage of packages, bicycles, prams, animals, intoxicated or troublesome persons is solely at the driver's discretion. Standing on seats is **PROHIBITED**. Neither owner nor driver accepts any responsibility for passengers over 14 years of age who fail to fasten their seat belts. **FROM 6AM ON 1 JULY 2007 ALL LICENSED VEHICLES BECAME SMOKEFREE.**

#### TELEPHONE HIRING:

Unless the contract of hire is made with or through the driver of the hackney carriage in which the passenger is carried and is made at a time when the hackney carriage is plying or waiting for hire at an appointed stand, the driver of that hackney carriage is not permitted to engage his meter until the hackney carriage arrives at the point from which the passenger is to be picked up.

#### RECEIPTS:

These are available showing taxi and driver's licence numbers and journey details. **OBTAIN ONE IN THE EVENT OF A DISPUTE.**

#### COMPLAINTS, COMPLIMENT OR LOST PROPERTY

If you wish to make a complaint or a compliment about the driver or have lost property in the vehicle Please contact the Licensing Team, Gloucester City Council, Eastgate Management Suite, Eastgate Street, Gloucester, GL1 1PA  
Tel: (01452) 396396 or e-mail [heretohelp@gloucester.gov.uk](mailto:heretohelp@gloucester.gov.uk)  
[www.gloucester.gov.uk](http://www.gloucester.gov.uk)



<b>Journey (Miles)</b>	<b>Rate One</b> <i>Between 7:00am and 9:00pm Monday to Saturday</i>	<b>Rate Two</b> <i>Between 9.00pm and 7.00am Monday to Saturday, all day Sundays and between 6.00pm and 11.00pm on Xmas Eve and New Year's Eve</i>	<b>Rate Three</b> <i>Between 11.00pm on the day before and 7.00am on the morning following each and every PUBLIC HOLIDAY, Good Friday, Easter Sunday, Easter Monday, Early May Bank Holiday, Spring Bank Holiday, Summer Bank Holiday, Christmas Day, Boxing Day &amp; New Year's Day</i>
	<b>Flag</b>	<b>£3.60</b>	<b>£4.00</b>
<b>1</b>	£5.40	£7.00	£8.00
<b>2</b>	£7.80	£10.00	£11.60
<b>3</b>	£10.50	£13.30	£15.20
<b>4</b>	£12.90	£16.30	£18.80
<b>5</b>	£15.30	£19.60	£22.40
<b>6</b>	£17.70	£22.60	£26.30
<b>7</b>	£20.10	£25.90	£29.90
<b>8</b>	£22.80	£28.90	£33.50
<b>9</b>	£25.20	£31.90	£37.10
<b>10</b>	£27.60	£35.20	£40.70