

1. I am writing this letter to complain about the huge structure that was just fitted on PERMALI permises [REDACTED]. I was advised that they are going to build 3 new structures due to the new expansion of their industrial site .
We have also been advise that they will be operating 24/7 which we feel is unacceptable due to proximity of the village .

[REDACTED] PERMALI premises,the other side of the canal right in front of their new ventilation system, on a lovely residential area .
We previously informed the council against the installation of this huge structure (together with several of our neighbours) fearing the impact it could cause in our community and on our lives.

[REDACTED]
[REDACTED]

[REDACTED] with no issues but recently it has become unbearable due to constant noise, vibration and chemical fumes 24/7 .
At moment we are unable to open windows or being in the garden due to the chemical smell .
Unfortunately due to constante noise it has also become impossible to sleep at night .
Having a very demanding and stressful job([REDACTED]) I really fear this is disrupting my work massively as can properly concentrate on my job as too tired .

[REDACTED] Really concerned that this fumes from the industrial site are already impacting in her Heath .
We are really worried with the expansion plans and upgrades due to the limited space and proximity with our village (less then 60 meters away) .
At moment we are unable to use our garden or open the windows as we are very concerned with the possible impact this chemical smell/ fumes can cause on the overall health of our family .
We also feel 24/7 it's not acceptable as it's not taking in consideration our rights as citizens to our quiet times and rest .

We just had a noise test survey today , 23 may at 11 pm to check noise levels .
As I feared the noise is horrendous , no way this can be acceptable 24/7 , especially on our quiet times (7 pm to 7 am weekdays) and weekends .
I have done videos for your appreciation .
We really appreciate your understanding in this very serious situation and hopefully object to this out of control expansion as this is not only an industrial site anymore , we have a lovely village /community less then 60 meters away that is already suffering the impact of this expansion . (really fear for the overall Heath of our community if this expansion is not stopped)

2. Dear Sirs,

I am writing to strongly object to the application to allow an environmental permit to operate a solvent emissions activity. You will no doubt be aware of the current issues involving Permali which have caused great concern and discomfort to residents living in Hempsted. It appears to be an expanding use of their industrial site without due regard to the substantial residential area it adjoins and indeed the local schools and businesses that share the area in question.

With considerable issues currently being fought over by local residents, as yet unresolved, it is in my opinion wrong to allow this additional activity to the detriment of people who have their own homes. The area of Hempsted affected by this firm consists of a densely populated area within a half mile radius of the site. We cannot afford to let Permali continue to put a strain on our families and on the health of our children.

I hope you will give my comments due consideration when dealing with this application.

Yours faithfully,

3. To whom it may concern

I wish to object to the Permali application. [REDACTED] Permali with the canal in between and since their new infrastructure has gone the noise can be heard in my house with all the windows closed. There is a constant whirring noise in my house now which often gives me headaches. There is also a terrible smell that residents have to put up with which smells like glue and is impacting peoples health.

The value of my property will be significantly impacted by this infrastructure.

I wish for my personal details not to be published on the public register however I would like my comments to be noted

Regards

4. Dear Sir / Madam

Ref : Permali A2 Application

I write this letter to register my absolute objection to this latest application to permit " solvent emission " using 200 tonnes of solvents .

The noise and abhorrent smells have been bad enough to date so , it will be totally unbearable if this permission is granted .

The health of our children , pollution to air quality , sleep deprivation , disturbance to wildlife , waterways pollution and mental issues for all Hempsted residents are all in danger if this allowed to go ahead !

Please REFUSE PERMISSION

5. To whom it may concern,

I strongly object to Permali's application to burn plastic. It will not only have a detrimental affect on the environment, but also the health of the residents of Linden (a huge residential area).

There are 100's of children who live in Linden, and numerous studies proving that burning plastic affects their development in different ways including respiratory issues, reproductive problems, premature puberty and the development of some cancers. I imagine there are also a large amount of asthma sufferers in the area, [REDACTED] which will be made worse by this. If this goes ahead and any of myself or my family's health is affected by this I will sue Permali and I won't stop until they are shut down and Gloucester council are dragged through the dirt for allowing this. I will also go to the national papers and be in contact with extinction rebellion and other environmental groups. It won't look very good on Gloucester City Council if you allow this to go ahead will it? It would be like committing mass genocide of humans and wildlife in the area.

We are supposed to be getting greener for the good of the planet and our children's future and this is going backwards. You should be utterly ashamed.

Sincerely,

6. I would like to put into writing my formal objection to the A2 application submitted by Permali, to pump increased levels of hazardous and dangerous emissions/chemicals into the atmosphere, more specifically, Hempsted and surrounding areas.

[REDACTED], and the smell of the chemicals is already highly noticeable and uncomfortable.

[REDACTED] and there's a direct link between their symptoms and the smell of the chemicals (tight chest on days the smell is strongest) - This is unacceptable.

The smell is incredibly strong some days, and anyone in the area who steps outside or opens a window is subjected to it - this is unacceptable

We are taught from a young age that the smell of gas is dangerous, and the smell of chemicals is no different to this, it's causing local residents a huge amount of concern, and none of us want the emissions to increase as it will cause health issues for many.

Kind regards

7. I am writing with an objection to the latest planning application. This is a residential area with a mixed group of people including children, elderly and vulnerable. Since Permali have taken over the site they have already increased the noise and pollution to a point where complaints are being made and now tests are being done to see their effect on the residential population. There is no way that you should be allowing an increase in the pollution that will directly affect people in their homes that were pre-existing the currently level of industrial pollution.

There should be an effort to reduce the pollution that industries release into the air and the ground and the water not permits to allow this to increase.

8. Good Morning,

I would like more information in regards to the permali site.

What solvents?

200 tones a year?

There is a massive housing estate opposite the site and thousands of houses around it.

The factory itself is big and is noisy twenty-four hours a day.

What can be done about that?

What harm could these solvents have on the community?

What harm could this have on the atmosphere?

Are these solvents toxic?

If we are trying to live in a cleaner world, what impact does these chemical have on that, the wildlife? Permali is on Gloucester canal, do their toxins have any effect on the Water that leads to the River Severn?

With the plans for this, along with the incinerator we already have pumping out toxins. How much more do you think the citizens of Gloucester and surrounding areas can cope with? Our air quality level is already bad? Surely this will make it worse? I do hope I get a quick response as, I am very concerned for my community.

9. Hi, just have some points regarding a letter received from GCC

1 ON ASSUMPTION THE SOLVENT WILL BE EXTRACTED INTO THE ATMOSPHERE,WHAT IF ANY/ ALL CHEMICAL INGREDIENTS WILL BE TOXIC?

2 ARE THE SOLVENT EMISSIONS GOING TO EFFECT MY SONS HEALTH [REDACTED]

3 ARE THE SOLVENT EMISSIONS GOING TO EFFECT MY WIFE [REDACTED] ?

4 ARE THE SOLVENT EMISSIONS GOING TO EFFECT MY DOG [REDACTED] ?

5 ARE THE SOLVENT EMISSIONS GOING TO EFFECT ME [REDACTED]

[REDACTED] ?

6 WHAT ARE THE SHORT AND LONG TERM EFFECTS OF THE SOLVENT EMISSIONS AND DO YOU HAVE PROOF?

7 HOW DO WE STAND FINANCIALLY IF THE SOLVENT EMISSIONS ARE PROVED TO BE HARMFUL?

8 WHAT EFFECT WILL THIS HAVE ON MY PROPERTY IF AND WHEN WE COME TO SELL?

9 IS THE SOLVENT FLAMMABLE OR EXPLOSIVE

10 WILL IT HAVE A NEGATIVE EFFECT ON THE VALUE OF MY PROPERTY?

11 WILL THE SOLVENT EMISSIONS HAVE A NEGATIVE EFFECT ON THE ENVIRONMENTAL HEALTH OF THE AREA?

12 WILL THE LORRIES ITS TRANSPORTES ON BE A RISK OF EXPLOSION AND FLAMMABLE?

13 WILL WE SMELL THE SOLVENT?

14 IF IT WAS TO CATCH FIRE MUST WE SHUT OUT WINDOWS AND WHAT ARE THE EFFECTS ON HUMANS AND ANIMALS IF THIS WAS TO HAPPEN?

Look forward to hearing back from you.

10. Good evening,

I read Permalis recent application with horror.

[REDACTED] just across the canal from Permali. I have only been here since last August, and in that short time Permalis activities have become more and more concerning.

The unbearable smell seems to have become the norm, the continuous noise is totally unacceptable, and they operate with no regard to the local residents whatsoever. Case in point is 06:00 this Sunday when they awoke my whole family, including [REDACTED], and half of Hempsted.

Please take this email as an official objection to their recent A2 application.

Regards,

11. Dear Sirs,

I am writing to advise you of my deep concern relating to the above application. I have lived in [REDACTED] for nearly 5 years and before this year have not been concerned with noise or smells. I obviously realised there was industry on the other side of the canal but did not and still do not have an issue with this.

However, this year the smell has got so bad that it literally makes me sick to my stomach. It's a thick pungent chemical smell that not only permeates the air but also clothes on the washing line. I can no longer enjoy my garden. If you have your windows and doors open it comes into the house and just lingers.

[REDACTED] and have never suffered with allergies or breathing problems but now have a constant cough, headaches, and nasal drip. Yes, I do realise this could not be related and is probably impossible to prove – but what if it is? What could it do to someone with a chronic illness? What could it do long term to young children?

I implore you to investigate the health implications that allowing this application to go through could cause not only to the residents of Hempsted but the wider Gloucester population too.

Apart from health issues, I feel any publicity from this application concerning the smell and the noise will affect the values of our properties and even the ability to sell our properties in the future.

If Permali are allowed to pursue with this application, on a windy day I am sure this smell will hit the docks and the city centre and will no doubt cause havoc with our already plummeting footfall. Gloucester is spending so much money on regeneration in the City Centre, but it will be all worthless if the air quality is toxic.

Thank you for giving me the opportunity to raise my concerns.

Regards

12. Good evening,

I wish to lodge my objections to this (and any other) application by Permali which may lead to an increase in odorous emissions. Today (May 30th), we have been subjected to a continuous noxious odour from early this morning to late at night. I have had my bedroom windows closed all day, and now at 11pm opened them and within five minutes the odour in the room is unbearable. I would liken it to sniffing a permanent marker continuously! I have lived in [REDACTED] for over 40 years and this toxic-smelling almost daily occurrence is now so bad that we will look to move elsewhere should it continue. This kind of process with the associated emissions surely cannot be allowed to continue or indeed increase in an area surrounded by residential properties. It also travels as far as local schools, so there is no option but for the children to inhale these fumes. Alternative means of containing the emissions must be sought as further release is unacceptable.

Yours faithfully,

13. To whom it may concern,

I would like to record my objection to the Environmental Permit application being sought by Permali.

As a local resident living in the vicinity of the site, I have experienced times where the odours produced are at best unpleasant and at worst aggravating. The odours are of a distinct solvent smell that lingers and seeps into the home so that it is inescapable.

As a commuter who walks along the [REDACTED] to and from work, and a [REDACTED] [REDACTED], I am not persuaded that Permali has properly assessed the impact of the odours this would cause. Therefore, I am not persuaded they can put in place effective mitigations.

Approving this application would be to the detriment of the quality of life enjoyed by those who live nearby or make use of our currently pleasant canal. At a time when we should be promoting active travel around the city, the odours produced are a real inhibitor to green methods of travel.

Please can my comments be included as part of the application review.

14. Response:

Our residential area is already suffering from a peculiar smell coming across from the industrial area. We won't be happy to accept any more activities which can have negative affect on the canal walk and the residential areas nearby.

15. To whom it may concern,

I write with regards to the above planning application to raise objection on the basis of the following concerns.

At present, there are regular occasions throughout the day whereby the chemical odor is overpowering to the point where it is not possible to have use and enjoyment of our property. This is in the form of being unable to use our garden or have windows and doors open, which, is particularly detrimental during the spring and summer months.

I am concerned with regards to both the short and long term health effects this could potentially have to both myself, family members and the local community as it is unknown how many airborne particulates are present and accompanying the aforementioned odor. If planning is allowed, the effects will be detrimental to the local area as the solvent odor will only worsen with this.

I REQUEST THAT THE ABOVE OBJECTIONS ARE CONSIDERED IN RELATION TO THE AFOREMENTIONED PLANNING APPLICATION AND THAT MY DETAILS REMAIN ANONYMOUS FROM THE PUBLIC REGISTER.

16. **Objection**

I object to the new development and increase use of solvents at Permali Gloucester Limited.

The factory already has a detrimental impact on my life. They have failed to resolve the ongoing issue of chemical odours, which are so bad I rarely use my garden anymore. It very often, makes living in Hempsted miserable. In the past 3 years, I have needed to use an inhaler to help with respiratory inflammation/irritation. I believe this is due to the emissions from Permali Gloucester Limited.

I also object on the basis that this will have a detrimental impact to the local Bat population. In Hempsted, we are lucky to have a very active amount of Bats. I see them flying around my garden on [REDACTED] every evening. Many bats use the roost opportunities along the canal front and on peoples houses. I do not want anything to deter them living here.

Bats are effected by light pollution, noise and odour and so will be directly impacted by Permali Gloucester Limited.

17. To whom it may concern,

I am emailing in regards to the Permali A2 Application to request that this application is rejected. I live in a residential area nearby to the Permali site on Bristol Road and unfortunately the odours coming from the site already (before the proposed works have even started) negatively impact on the wellbeing of residents in this area. The chemical odour means it is uncomfortable to have any windows open or even to be outside in the area as the smell is so strong and synthetic. This impacts on our quality of life. As this is a mainly residential area, with other nature spots like Gloucester canal in the vicinity, I feel it is detrimental to the health of anyone in the area to breathe these odours in.

In Appendix F, the assessment states that the overall risk of the odorous emissions is low subject to correct management, however, as my point above states, this has not been managed correctly so far as the smell is so strong, it will only worsen if this application is approved.

I fear that there will be other detrimental impacts to the environment, especially with the canal being so close by.

I hope you will take these comments on board and reject the application for the sake of the health and wellbeing of all local residents.

Please can you make sure my comments are included as part of Permali application review.

Kind regards,

18. Ref: Permali A2 Application

As a resident of [REDACTED] Gloucester I have received a letter from Gloucester City Council regarding the Environmental Permit application from Permali Gloucester Ltd.

I would like to register my negative response to this application.

Already the noxious odour from the Permali site is unpleasant and sometimes overwhelming. I cannot imagine how detrimental it will be to all residents, on both sides of the canal, if this odour increases and/or becomes even more frequent. Even with the windows shut you can smell it, and on really bad days it makes sitting in the garden very difficult. I also worry about the solvent emissions being harmful to health; they can't be good!

I appreciate the investment and jobs the company are attracting to Gloucester, but their side of the canal has been an established residential area for many years, and even on the newer estates on the Hempsted side of the canal, these houses have been here for a decade. Residents buying into the new estates at Hempsted certainly weren't/aren't expecting Permali to ramp up production and the ensuing smells - not to mention the noise from the new 'carbuncle' right on the canal - are unacceptable.

Please don't hesitate to contact me for any further information.

19. Dear sir madam

Please can you give me more information with regards to permali A3 application. Can you inform me of what they actually want permission for ?

What solvents do they use ? and what is the 200 tones of solvents you make reference too.
What are is if any health issues which maybe caused by the solvent emissions activity, short term and long term. Eg Lung or any other health issues from the emissions .
How secure are the emissions and activities of there are mechanical issues and how will this affect the local residents .

What substance are likely to be emitted in to the air and how this may affect the surrounding residence themselves. There homes eg erosion, to paint and housing fabrication . Car fabrication .
I look forward to a timely response as the deadline , or comments is June 26 th.

I'd like time to take on board the information you have to offer and research the information, so I am better able to have an informed response.

20. Good afternoon,

I am writing to strongly oppose this application.

There is already a major issue with pollution, foul chemical smells and noise from this premises.
Allowing increased works of this kind will only exasperate the problem.

They are already frequently releasing chemicals into the air which often make it impossible to be outside, use the garden or open windows. As we approach the warmer months this issue will become more pressing. It is severely affecting our quality of life. These chemicals can also only be hazardous to breathe in, especially to children.

This area of Hempsted is rapidly expanding with several housing developments in close proximity.
Therefore the population in this area is only increasing, with many families moving to the area and we should all be able to use our outside spaces and open windows without worry.

21. Will we be able to have our windows open without our houses being stunk out by their fumes?
Will we be able to sit and relax or play with our children in the garden without being suffocated by their fumes?
Have they considered the effect this could have on mental health of residents? If we can't have our windows open or use our open spaces due to the stench.
Did they consider the residents whose asthma flares up with strong chemical smells? Or who suffer migraines from strong smells? Are they supposed to just suffer for the rest of their lives?
Will it impact the house prices in the area? Are we supposed to just take that on the chin and be happy about it?
Why does a company need to partake in such toxic activity in this day and age? We should be going greener.
What about the impact on the environment and wildlife? I have already noticed a decline in bees in the area.
Why are we being subjected to poisonous formaldehyde fumes?

22. Hello,

My address is [REDACTED] and I'd like to oppose the above application please. I do not agree with this happening and our air being poisoned essentially, as I live very close to Bristol Road.

Thank you,

23. I object to the proposed application on the Grounds that the smells and emissions that will result in the application being granted will not be zero

Permali processes already give off toxic smells which reach over to the Hempsted houses on the canal bank opposite the factory site.

I went to the factory to complain about it 4 years ago when living in [REDACTED].

I was met with denials and a refusal to tell me what the processes were because they were doing work for the MOD and covered by the Official Secrets Act.

Granting the Application will not give the Council Environmental Services Dept or affected residents any redress if the noxious emissions increase.

Permali will just hide behind a veil of secrecy.

They are not fit and proper persons to run such a facility.

24. To whom it may concern

I am writing in response to your letter advising of the Permali application to operate a solvent emission activity. It states this would involve the use of 200tonnes of solvent per annum, under section 6,4,A2 and schedule of environmental regulations.

As a resident living in close proximity to the Permali factory I would strongly object to any increase beyond the current usage of solvents.

In fact, I am very concerned about the current levels of pollution coming from the Permali site.

These include an acrid, pungent smell which pervades our houses, and incurs nausea and irritation to the throat.

A smell which makes living here very unpleasant and is interfering with the quality of life e.g. on a bad smell day I have to travel out of the area so as not to be affected by the pollution.

So, this then prevents me from enjoying the comfort of my home and garden, which should be a place of rest and relaxation. A home for which good money has been paid.

It was stated by a Permali colleague in a phone call, that they are hoping to reduce the smell from the emissions. This is even more concerning, as whatever solvents are being used, reducing the smell will not prevent any danger to our health. Removing the smell from these toxic emissions would just mask the danger.

As a resident and a council taxpayer, I strongly reject anything other than a reduction of solvent emissions into our breathing space.

If this plant is so valuable to the local economy, I suggest re-siting it out of town, away from peoples homes.

25. I formally object to the planning application made by permali due to the impact on the environment and surrounding areas as well as the health implications of burning substances that are poisonous to every living being.

As a local resident to Permali, I've received a letter about the proposed application.

Please accept this as opposition to the application for the following reasons:

- I've lived just off [REDACTED] for over 13 years. During the last 2 - 3 years, the smell from the factory has been getting stronger and more frequent. Hempsted residents have been logging this smell with the council for some time now.

- [REDACTED], but the smell makes my chest so tight that I need to take my inhaler to breathe. I also know of other asthmatic residents who struggle to breathe because of the current smell, which would get even worse if the application was approved. I don't see how it can be acceptable for people to breathe in these chemicals if they clearly have an adverse effect on health.

- The smell itself is dreadful and penetrates properties. I work from home full time and there are some days I have to close all my windows to avoid the smell/aggravation to my [REDACTED] This is not ideal in warmer weather.

26. To whom it may concern,

I hereby send this email with objection to the planned environmental permit for the Permali Gloucester Limited site situated on Bristol Road Gloucester, to conduct solvent emission activities.

The company is in very close proximity to dense residential areas, including my own, and the smell/emissions from this site would impact my residence and those around me.

Making use of our home, garden and local residential area unpleasant due to proposed emissions, risking health and well-being due to the unwanted inhalation of fumes/solvents. This could also have secondary affects by impacting house prices negatively should the proposal be granted.

Permali Gloucester Limited state on their website that they aim to contribute responsibly to their Neighbours, minimize impact on the environment and have self-recognition as a custodian of the built environment, landscape and sound environmental practices. Furthermore, they have stated that they monitor its environmental performance in order to demonstrate continuous improvement.

However, the granting of the license would contradict this statement as the proposed emissions would have a detrimental effect on the environment and the people living in close proximity. I also find it worrying they are not audited or can be measured on their continuous environmental improvement activists as they are not certified to ISO14001 (Environmental Management).

How is it acceptable to grant a license to a company who wishes to operate solvent emission activity when there is no accountability, care or certified methods of auditing to ensure they are holding true to their statements about environmental protection and building strong long-term relationships with their Neighbours?

This is a horrible proposal and I severely object to it.

- Sitting out in the garden is sometimes impossible because of the smell. This is really unhelpful for mental health, if people can't go outside. When you have children who want to be outdoors too, it's hard to manage.

The situation is bad enough as it is now, without more chemicals being pumped into to atmosphere. There are so many residential properties in the local area now. Surely that has to be taken into consideration.

27. Dear Sir/ Madam

I am a local resident in Gloucester, near to Permali. How will the solvent be controlled? 200 tonnes is a really dangerous level to regulate and understandably i am concerned how this is affecting me , and what is contained in the solvent that is supposedly going to be controlled as the air quality is often really bad here as a result.

28. As a local resident to Permali, I've received a letter about the proposed application.

Please accept this as opposition to the application for the following reasons:

- I've lived just off [REDACTED] for over 13 years. During the last 2 - 3 years, the smell from the factory has been getting stronger and more frequent. Hempsted residents have been logging this smell with the council for some time now.

- [REDACTED], but the smell makes my chest so tight that I need to take my inhaler to breathe. I also know of other asthmatic residents who struggle to breathe because of the current smell, which would get even worse if the application was approved. I don't see how it can be acceptable for people to breathe in these chemicals if they clearly have an adverse effect on health.

- The smell itself is dreadful and penetrates properties. I work from home full time and there are some days I have to close all my windows to avoid the smell/aggravation to my [REDACTED]. This is not ideal in warmer weather.

- Sitting out in the garden is sometimes impossible because of the smell. This is really unhelpful for mental health, if people can't go outside. When you have children who want to be outdoors too, it's hard to manage.

The situation is bad enough as it is now, without more chemicals being pumped into to atmosphere. There are so many residential properties in the local area now. Surely that has to be taken into consideration.

29- 31 Three Representations Received but not published as requested.

Permali responses to consultation 8.6.23 - 13.6.23

31. I have been informed that you are going to put chemicals into the atmosphere very near to my house from the Permali company, which will create a bad smell and put chemicals into the atmosphere near me. I feel this is extremely irresponsible of a company to do it so close to a residential area with children etc in the area. These chemicals could also have effects of breathing standards if the wind is blowing in our direction.

If it happens and I can smell anything at all, I will make a complaint to the environment agency against this, getting other residents to form a petition. And get local tv news stations involved in this to further investigate your actions. To put a tarnish against this stupid idea.

Really think again against this plan. I will take further action otherwise

32. I oppose this application, as a local resident the smell is awful and I fear for the quality of life for my children as they can't play in the garden or the park when the smell is in the air.

33. We are writing to object to the Application by Permali to be allowed to use 200 tonnes of solvents per year.

This Company already pollutes our air with the smell of plastics and chemicals that have steadily become stronger and more frequent in the last 8 years we have lived at this address . They also do not provide netting for their roof area which allows a large population of Seagulls to roost on it . These seagulls drop their excretions all over our vehicles, Gardens, and houses. Environmentally this company I believe does not have a conscience or regard for any of their neighbours. Therefore, we request that this application be denied both now and in the future.

34. We strongly object to the proposal by Permali to operate a solvent emission activity at the Bristol Road site. In this day and age we should be trying to clean the air around us not pollute it. We live over the canal only 200 yards from where the emissions will take place. [REDACTED] and poor air quality will have an adverse effect on my health [REDACTED]. [REDACTED] and the environment has a big impact on everyone's wellbeing including the local wildlife.

Please let us make the world a healthier place to live for young and old.

We sincerely hope this application will be rejected by Gloucester City Council.

35. Dear sir/madam I am writing this letter to complain about the huge structure that was just fitted on PERMALI premisses just opposite my house. I was advised that they are going to build three new structures due to the new expansion of their industrial site. We have also been informed that they will be operating 24/7 which we feel is unacceptable due to proximity of the village. [REDACTED] PERMALI premisses, the other side of the canal right in front of their new ventilation system, on a lovely residential area. We previously informed the council against the installation of this huge structure (together with several of our neighbours) fearing the impact it could cause in our community and on our lives. [REDACTED]

[REDACTED] with no issues but recently it has become unbearable due to constant noise, vibration, and chemical fumes 24/7. At the moment we are unable to open windows or being in the garden due to

the chemical smell. Unfortunately, due to constant noise it has also become impossible to properly sleep at night, this is affecting my work as I cannot concentrate on my job due to lack of sleep. We are really worried with the expansion plans and upgrades due to the limited space and proximity with our village (less than 60 meters away). Now we are unable to use our garden or open the windows as we are very concerned with the possible impact this chemical smell / fumes can cause on the overall health of our family. We also feel that 24/7 it's not acceptable as it's not taking in consideration our rights as citizens to our quiet times and rest. We had a noise test survey done a few days ago, as I feared the noise is horrendous, no way this can be acceptable 24/7, especially on our quiet times (7pm to 7am weekdays) and weekends. We really appreciate your understanding in this very serious situation and hopefully object to this out-of-control expansion as this is not only an industrial site anymore, we have a lovely village / community less than 60 meters away that is already suffering the impact of this expansion. I really fear for the overall Health of our community if this expansion is not stopped. Thanking you in anticipation

36. [REDACTED] and am very concerned by the news [REDACTED] [REDACTED] that the above company has applied for planning permission to process massive amounts of extra chemicals. It is my understanding (although based on hearsay) that they are likely to be burning acetone.

I agree with other residents' concerns wholeheartedly who have already highlighted the negative impact from noise and smell. My utmost concern if this is allowed to go ahead, is the detrimental effect on resident's health, especially children, and the local natural environment. The Government website does not go into huge detail, but it does state "Breathing high levels of acetone can cause throat and lung irritation and tightening of the chest". Other web-based information says that

"Mild acetone poisoning symptoms include:

headache

slurred speech

lethargy

lack of coordination

a sweet taste in the mouth

Severe symptoms are very rare and include:

coma

low blood pressure

deep stupor

Acetone poisoning can be life-threatening".

It is also highly flammable, which causes another concern for associated fire risk and toxicity occurring from such a situation occurring. There are water courses nearby, including the canal and these are at significant risk if there are any breaches of containment. Risks which will potentially be passed on to local people and wildlife.

This CANNOT be allowed in a highly populated residential area.

I trust you will be listening to residents and ensure this permission is declined.

40. **OBJECTION TO PERMIT - Ref: Permali A2 Application**

I am writing to object to the environmental permit on behalf of Permali. My objections are that Permali are successful in gaining permission to use in excess of 200 tonnes of solvents each year it would further impact the already high noise levels and toxic smell from the factory in a built-up area affecting local and surrounding residential areas.

41. I am opposed to the application of the Permali factory on Bristol road new permit.

The smell the factory produces is very offensive and reduces a number of residents quality of life.

42. Dear Sir / Madam I write this letter to register my absolute objection to this latest application to permit "Solvent Emissions "from 200 tonnes of solvent per annum! The noise and abhorrent smells to date have been bad enough to live along so , this will make it totally unbearable if permitted. The health of our children, air pollution, sleep deprivation , disturbance to wildlife , polluting the waterways and mental health issues for all Hëmpsted residents are in danger if this is allowed? Please REFUSE PERMISSION!!!

43. We wholeheartedly object to the Permali A2 Application. [REDACTED]

[REDACTED] we are concerned for their health. Also, [REDACTED]
[REDACTED] which we worry will be exacerbated by the solvent emissions activity.

Should the application be approved, we would have to consider moving out of the area which would be a great shame.

The Linden area of Gloucestershire has seen vast improvements with the development of the local Gloucester Quays and the approval of this application would greatly affect the area with a decline in people wishing to visit and live in the area.

Thank you for taking the time to read this email.

44. This application is already causing distress to many residents in the area close to Permali and they are demanding a public meeting as soon as possible.

I am not going into any further detail however I would just like to put this thought out there for you all to give some consideration to, also to put a stop to our local councils making another big mistake by granting permission for this application to go ahead.

The new King of England, King Charles is not only a resident in Gloucestershire but also a life long major campaigner for cleaning up the environment for all of us. I can't imagine what he would think of our City/County councils and the planning department if this should go ahead. Are you really set to make fools of yourselves and our King? Just saying!!!!

45. I am writing regarding the above application to state that I strongly object to this application. In fact, as a [REDACTED] I am absolutely appalled that it is even permitted for them to release the current level of toxic smells into the environment. Who knows how this could affect us in the future! I am also disgusted that I have not been written to as a resident, and instead had to hear about this in the local news!

During the pandemic we would see additional wildlife including bats, kingfishers and cuckoos in the neighbourhood but we no longer see them and I am sure it is due to the chemicals that are now being released into the environment.

Recently when [REDACTED], the smell was so strong I literally could not breathe. As a younger person I thought I was going to collapse, what if I had been older or unwell?! I dread to think of the long term effects of the residents of Hempsted and surrounding areas and cannot believe that they are looking to increase the capacity of their operations. In fact I wouldn't be surprised if they have already increased their production because prior to the last couple of years we simply did not have to put up with this.

Why are they allowed to release toxic and hazardous chemicals even at current levels? You cannot surely permit this to increase! Our house prices will also start to suffer as a result. Will we be compensated for this too?

46. I am writing to put forward my objections and concerns relating to the above application.

I refer to the following sections in the online appendix -

https://www.gloucester.gov.uk/media/9030/appendix-f-permali-environmental-risk-report-030224_jer9222_r_rn.pdf

Table 3-2 on page 9

Odorous Emissions – in recent Months the smells coming from the plant have become a daily issue. Previously, the smell was once every few weeks or less. This is no longer a temporary annoyance and anyone living in the properties on the opposite side of the canal will be subject to this when walking by the canal or sitting in their garden. In addition, this could affect the value of the properties in the local area.

Q) Is an independent report on the potential long term health concerns being considered as we have no idea how toxic the smell actually is?

Table 3-3 on page 10

Noise & Vibration Risk – this has also become more prevalent in recent Months, with one issue late at night (past 10pm). It's not easy to find out how much of noise increase will result from the proposed application, however I have read somewhere that it could be in the order of 20db!

Q) What is the actual noise increase figure and more importantly, the increase in the duration of the noise i.e. 24/7?

Table 3-4 on page 11

Fugitive Emissions Risk – the plant is just yards away from the Gloucester – Sharpness canal and any major spillage or even long term absorption would almost certainly find its way into the canal, and we are talking about highly toxic chemicals (and quite a few of them) in large quantities being stored and handled on site.

Q) What is being done to prevent any long-term absorption?

Q) How close are the waste water pipes/entry points that lead to the canal (mentioned in another Permali document) to the storage and handling of the toxic materials?

47. Over the last months the stomach churning and awful smell that has enveloped where I have lived for 21 years as been disgusting. We have to keep windows closed otherwise it fills and lingers in the house. It does stop me sitting out in my gardens and therefore is having a big effect on our daily living. [REDACTED] over the breathing in of such fowl smelling and tasting air. It very much seems that any ventilation/ filtration plant installed is wholly inadequate and surely it is only right that we all expect a healthy/ safe environment to live in. If the licence were to be granted then it would again show of our local council not understanding the effects on local residents in the areas affected by said "stink"/pollution.

48. I am opposed to the application of the Permali factory on Bristol road new permit.
The smell the factory produces is very offensive and reduces a number of residents quality of life.

49. We are objecting to the smell and noise from the Permali factory in Hempsted. This factory should not be allowed to make the noise or use the solvents that smell.

50. I am writing to object to to the application to Gloucester City Council by Permali to expel 200 tonnes per year of solvent (or any other) emissions.
What are the current level of emissions from Permali?

Permali will have to find an alternative way to dispose of their waste in an environmentally safe way and not churning out tonnes of toxins into the environment.

[REDACTED] and can already frequently smell a smell that gives me and my husband a sore throat and headaches and I expect if investigated it is some sort of pollutant by one of the nearby companies, if not Permali.

I object to the application because I do not want to breath in the toxic fumes as I'm sure other residents, businesses and wildlife do not either. It also is not acceptable as businesses should be seeking ways to reduce emissions and not continue regardless of the health impact for all those in the surrounding area.

Please respond to acknowledge my objection and answer my question..

51. I can not believe that if this application is accepted there would be no adverse effects on the local environment and the health of people living near to the Permali Bristol Road site.

Most solvents, including those aimed at domestic use, must be used in well ventilated areas if not with respiratory aids such as face masks and respirators. With this in mind there is no way that industrial solvents which generally are much more intense and also generally require COSHH training and licensing to purchase, store and use due to their toxicity. These must never be disposed of in any other way than using fully licensed and trained disposal services and should never be allowed to be released into a populated area.

I live very close to this site and I am very concerned for the health of my young children along with others who also live in this area due to these highly toxic chemicals being released into the environment. We quite often endure very unpleasant smells of solvents and other chemicals in the area as it is which cannot be good for our health. Any more emissions of these highly toxic chemicals into the local environment could only be bad news for local residents of all ages especially those who are more vulnerable through poisoning the environment.

52. I am writing to formally oppose the application by Permali.
My family and I are unable to even be in our garden due to the terrible acrid smell that comes from factory. To have this factory already using so much solvent so close to residential homes is insanity. To spend so much money doing up Gloucester Quays and the surrounding area and then allowing this company to expand will be a disaster
53. I am emailing today with regards to the above application, which I understand allows this business in Bristol Road, Gloucester to use more than 200 tonnes of solvents per year.

This permit if allowed will seriously impact on the smells this factory will produce and as a resident in the local area would like it noted that I am opposed to this being granted.
54. i oppose the permission of planning for 200 tonnes of solvents to let loose on a city centre per year it is a ridiculous decision my family live just the other side of the canal
- 55 – 60. Representations but wished them not to be published.

61. Good afternoon,

In relation to your consultation for the Environmental Permit application at Permali, please find below the response from the Canal & River Trust.

Air Emissions

The air quality report relies on modelling using assumptions of meteorological and dispersion to assess expected concentrations of VOCs, NO_x, and particulates. The authors have stated that their assessment has included conservative estimates and their calculated PECs are a long way below the EALs, but for the sake of completeness please can they confirm that the following would have not have a significant effect on their findings:

- The air dispersal model used (ADMS5) has been superseded by ADMS6. Would the results be significantly different?
- The Severn Valley experiences temperature inversions whereby cold air is trapped at the surface. Has this effect been considered by their modelling, and could this exceptional weather mean operation controls or additional monitoring are required in the EMS when such conditions occur?
- Could the models be validated with real-life air quality monitoring compared to modelled results?
- The Trust has moorings on the towpath side of the G&S at this point, opposite to the factory. Whilst these moorings are not permanent, meaning boats are temporarily present and must move within 14-days, these boats will have much increased ventilation compared to buildings and the boaters will be more exposed to outdoor air and any emissions from the factory. Whilst I'm pleased to see the buildings on that side of the canal have been considered, can the assessment outcome be applied to the boaters too?
- Has the air quality assessment considered the expected effects of climate change over the operational timespan of the factory?

In conclusion, please can the applicant confirm that their operations will not adversely affect our customers using the mooring opposite the factory?

Noise

The Trust has moorings on the towpath side of the G&S at this point, opposite to the factory. Whilst these moorings are not permanent, meaning boats are temporarily present and must move within 14-days but can be present overnight, the boats will have much less acoustic insulation compared to the adjacent housing. These do not appear to have been included in the assessment. However mitigation measures have been recommended for protection of the housing.

Please can RPS confirm that the level of mitigation measures will be protective of our customers moored opposite?

Site Condition

A Site Condition Report (SCR) has been prepared to assess the current ground conditions and any contamination present, which is intended to form the baseline for the Environmental Permit (i.e. the condition to which the site should be returned on surrender of the permit). Given that the facility has been operational for ~30 years already, this position implies that the contamination detected on site and linked to pollution from the current owners/operations will be "acceptable".

There has been historic industrial use of the land before Permali's installation resulting in the deposition of Made Ground including minor quantities of ash which would contribute to soil and groundwater TPH and PAH concentrations, so the Trust accepts that the baseline at start of their operations would not have been pristine. However the principal contamination detected (free phase diesel and lubricating oil) has been directly linked to the current operation and should not be "accepted" as the baseline. Furthermore, the Environment Agency typically requires the removal of free phase contamination as a minimum.

I also have concern regarding the ground investigations and contamination assessments on which the site condition report is based, which could mean that contamination could be worse than reported, that a new source of contamination is on-going, or that their operation is impacting Trust/3rd Party property:

Investigation	Comment
1998 Structural Soils	The investigation detected the presence of weathered diesel in the northwest corner of the site, including free phase product resting on groundwater at

	WS8 and significant concentrations of dissolved phase TPH in WS9 (located on the western boundary with our land).
1999 Structural Soils	A supplementary investigation to further delineate contamination detected in the northwest corner in the 1998 investigation. Additional free product was detected in WS11a, and significant dissolved phase TPH concentrations at WS4a. No further monitoring of the 1998 wells was carried out.
2000 RPS	<ul style="list-style-type: none"> • During the RPS 2000 investigation, in two of the three monitoring wells installed (MW1 and MW2) groundwater rested at level above the response zone. The borehole logs detected staining and “strong” hydrocarbon odours in all of the wells, and free product was observed in MW3 and in the nearby Structural Soil investigations. This could mean that the area of free product could be greater than monitored. • The hydrogeological risk assessment (HRA) did not consider the findings from the previous Structural Soils reports, and so the source area is likely to be greater than inputted, which would likely have reduced the pathway between source and receptor. • The canal was selected as the compliance point for the HRA, however this failed to appreciate that the Trust and a 3rd Party owns land between Permal’s boundary and the canal, and this approach could mean contamination of other property, especially with detection of significant dissolved phase TPH concentrations on the boundary in the Structural Soil investigations. • RPS calculated a hydraulic gradient of 0.22 (which from experience is significantly high) towards the canal. • RPS had monitoring for indicators of biological degradation and interpreted that this was occurring. However, I would consider that the short pathway distance would mean this is unlikely to be a significant mitigating factor.
2020-2022 RPS	<ul style="list-style-type: none"> • The recent RPS investigation included monitoring of 3no wells located in the northwest corner of the site, the identifies of which could not be determined. This could include the previous RPS MW1 and MW2 wells where groundwater resting level was above the response zone, so monitoring might not be truly representative. • The recent monitoring has detected lubricating oil on RPS BH1, first with a thickness of 0.10m in 2020 and increasing to a thickness of 0.92m most recently in 2022 Q4. The increasing trend of product thickness, and identified as lubrication oil – not weathered diesel, suggests there is a new source for contamination that has not yet been confirmed. • The monitoring methodology states that purged water was returned to the wells following sampling, which is not considered to be best practice especially where free product is present – this could cause a temporary increase of water/product level and smearing of oil on the standpipe and surrounding material. • RPS reported that the detected lubricating oil is in close proximity to the current position of the waste oil tank and IBC/drum storage area. RPS reported that the concrete slab in this area was in “poor condition” and the photograph of the waste oil tank suggests that the bund wall is also in “poor condition” with potential evidence of staining. Either of these • Monitoring of the canal detected concentrations of TPH and PAH that RPS interpreted was associated with the contamination detected on site and general conditions in wider industrial area. • The canal monitoring, and the previous assessment of a hydraulic gradient towards the canal, indicates that there is a contamination linkage between contamination on site and the canal. This is contrary to RPS statement that the “canal is artificially lined” and potentially indicates that their assessment of “very low risk” to the canal might not be correct.

- | | |
|--|---|
| | <ul style="list-style-type: none">• RPS has recommended further investigation and monitoring to assess contamination. |
|--|---|

In conclusion, the Trust considers that removal of free phase product to be a minimum requirement in order for Permali to achieve a baseline condition, however this is dependent on the contamination to be proven to (a) not currently be impacting on our land or 3rd party property, and (b) continued monitoring is carried out to prove that the plume is stable and not migrating towards the plume. If the contamination is proven to be impacting our land, or monitoring indicates that it is migrating towards our land, then the Trust would expect remedial measures to mitigate this impact/risk be a condition of the Environmental Permit. We would also expect the results of future monitoring to be provided to the Council to confirm the monitoring is taking place and what the outcomes are. The Trust also hopes that the Environment Agency are consulted as this could have impacts on water quality, for which they are the regulating authority.

We would also expect that a condition be included to require applicant to repair the hardstanding around the drum storage area and so break this potential contaminant pathway.

Environmental Management System

The full application documents describe the contents of the EMS, but not the actual details. We expect that this will be submitted to the Council for full review and consultation before the permit is issued, including the Accident Management Plan in which the Trust expects to be included. Please can this document also include any operational controls for the vapour abatement systems e.g. additional monitoring or shut down during adverse atmospheric conditions?

Other potential regulation

Due to the volume of solvents on site, does this operation need consideration under COMAH 2015 regulations?

Please can RPS confirm that a Habitat Regulation Assessment is not required for the application? Might the LPA consider this an intensification of use and require planning permission? And/Or require voluntary remediation by the applicant to avoid a potential Part IIA designation?

62. We totally oppose the permission to permali for following reasons-

1. Bad for health
2. Bad for environment
3. Noise pollution

Under no circumstances, Permali should be give permission for this.

63. To whom it may concern:

In response to the proposed application for the approval of an environmental permit to be granted to the Permali factory on Bristol Road, we the residents [REDACTED] object to this application on the terms that this factory is situated within the city limits and within walking radius of residents houses, schools, care homes and other local amenities. It is absolutely unacceptable for an 'Environmental Permit' to be granted to a factory to use a further 200 tones of industrial solvents per year in such close proximity to the aforementioned homes and businesses. I would urge the council body reviewing the application of this permit to please consider how such this product will impact the very environment they are mandated to protect as well as the impact on local people and businesses. In this instance and the companies' foreseeable appeal, a resilient refusal of the application should be applied in the best interests of the environment and the citizens of that area.

Sincerely,

64. I am writing with regard to the Permali A2 Application, to let you know that I strongly oppose this application. This is on the basis of noise and smell/pollution from the increase in use of chemicals. I urge you to reject this application.

65. Please find attached a letter of objection regarding the Permali A2 Application. We will also send in the post to you.

We would be grateful if you could confirm safe receipt of this email.

Regards

66. Good afternoon,

I have recently been made aware of the above application and my child goes to nursery very nearby. I am extremely concerned about the impact on the health of the children in childcare nearby with huge solvent emissions. The chemical smell is already significant and would only be made worse by this change.

Please consider this email an objection to the suggested plans.

67. I do object very strongly to this application. We certainly do not want our air polluted anymore. Please put a stop to this for all of our sakes

68. I am a local resident [REDACTED]. For some time I've been kept awake by noise. High pitched screams and a regular low thumping and humming. On top of this there is often an intense chemical smell that aggravates my chest. Only recently, after some digging, I've discovered both smell and noise come from Permali. I've now discovered that rather than deal with this problem the factory wishes to expand. Apparently there is a public consultation, however despite my proximity I've not been invited to submit my opinion. I trust this email makes it clear that the present level of noise and air pollution is unacceptable, more would be unbearable and thoughtless.

69. As Hempsted residents we strongly object to the environmental licence that Permali have applied for, which would if passed, allow them to use 200 tonnes of toxic solvents per year. This would have a catastrophic impact on the air quality & health of residents in our immediate vicinity, and that of others both in residential and nearby commercial properties in the surrounding area.

70. Hi There

I am writing with regards to the application for Permali to use more than 200 tonnes of toxic solvents per year in an highly residential area.

Not only is there residential concern, but there is also a young children's nursery extremely close near by, not to mention schools, wildlife areas such as the canal and Hempsted recreation ground and the Club at Tuffley Park.

Not only is the factory noise alone heard up to a mile away, we also don't wish to breathe in their toxic waste. Focus should be on environmental concerns and residential feedback. Peoples homes are their safe place and they don't want such risks on their door step.

Thanks for reading & please consider the thoughts of those who live nearby.

71. Reference Application number: **Permali A2 Application**

Application for Environmental Permit from Permali at their Bristol Road site.

I write in connection with the above application. I have examined the plans and I know the site well.

I wish to object strongly to the application made at this site:

- The site in question is situation between two large residential neighbourhoods
- New houses are being built just south of the site with more planned soon. This means the site will be surrounded by residential communities on three sides.
- The plant is seemingly already running 24 hours a day 7 days a week.
- There is **already an extremely strong and unpleasant odour being emitted** from the site. If the wind is in a certain direction, and the conditions are right, it is impossible to sit out in the garden because of the smell
- The smell is truly terrible.... Already....

I have spoken to many concerned neighbours [REDACTED] who share the same concerns. I am hopeful that you will listen to the local community and reject this application.

Yours faithfully

72. To Whom This May Concern,

I am writing this email to express my concerns regarding the proposed new environmental application/permit submitted by Permali Gloucester Ltd.

I have been informed that if the application were to succeed, Permali would be allowed to use more than 200 tonnes of solvents per year.

I am also aware that complaints about noise levels and smells from this factory have already been raised.

I reside to the north of this factory along the Gloucester/Sharpness Canal and have experienced considerable levels of noise from the industrial site on the Bristol Road side of the Canal. Some of this noise can be attributed to the Permali site.

As most of our weather arrives in the form of a south westerly wind weather pattern the noise, smells and odours from the Permali factory will impact upon me and my family.

Permali in their report "Noise impact assessment for environmental permitting" say that they will be initially operational 24/7, 5 days a week to increase to full 24/7, 7 days a week. Consequently throughout the quieter night the noise level will be significantly more audible than during the day. Many more people are now living within the vicinity of this factory so any increase in noise levels and smells, from an environmental perspective, will have an adverse effect upon their lives.

Please register my objection to the Permali A2 Application.

73. TO WHOM IT MAY CONCERN

I would like to oppose the Permali application for a new environmental permit. Given that there have already been numerous complaints about noise levels and the abhorrent smell from the Permali factory I do not wish the application to be granted.

Whilst the application suggests the activities involve the use of organic solvents with **potential** emissions to air and **associated potential** for odour impacts, feedback to date has already demonstrated that it is more than simply the potential for the air to be affected and an odour to be present. To increase what is already being allowed will only exacerbate the problem.

It needs to be noted that there has been a significant growth in residential properties and the cost of living is already having an impact on individuals. If this application is not rejected, there is a significant likelihood that it will affect the value of homes and the opportunity to sell if residents need to (whether that is for financial, employment or personal reasons).

Assessment appears to have been made on weather conditions over a limited period of time – it has not taken into account any adverse weather conditions that may have an adverse influence on the carrying of sound and smell.

Saying the likelihood of noise emissions is "likely not be audible or noticeable or intrusive/incongruous when compared to the baseline acoustic environment" is interesting given there have already been complaints about noise and an increase in usage is only likely to increase the problem.

To say that it would "not result in overall ambient noise levels exceeding the level above which adverse effects would occur either in external amenity areas or internally within dwellings with windows partially open" is concerning – does this mean that residents should not open their windows in order to avoid the smell and noise entering their homes? And what if they need to go out?

Similarly, "Noise emissions from the facility would not be of a magnitude sufficient to give reasonable cause for annoyance and a high general level of protection of the environment as a whole is provided" seems to contradict feedback already received about noise levels experienced.

External - Loss / spillage of raw materials / waste during delivery, storage or removal - whilst one would expect there to be spillage kits available, emergency response procedures to be in place and

for staff to be trained in spillage response, it is likely that, at some point, an “accident” will occur. This would, clearly, have a detrimental effect on the environment. One would imagine that there are already control measures in place to reduce the risk of harm or impact upon amenity from odour, noise and vibration, fugitive emissions and visible plumes, and that they are maintained and regularly reviewed. Nevertheless, an increase in the use of solvents will, no doubt, have a significant impact on the residents either side of the canal.

Part III of the Environmental Protection Act 1990 may well define a number of statutory nuisances and includes: “any dust, steam, smell or other effluvia arising on industrial, trade or business premises and being prejudicial to health or a nuisance”. The Act also places a duty on local authorities to investigate the likely occurrence of statutory nuisance and to take reasonable steps to investigate local complaints. However, it will be too late then. There are already occurrences of high noise levels and an abhorrent smell. It would be much more sensible for Permal to relocate this aspect of their business to an area that does not have such a large residential area within close proximity. The impact on mental and physical health, as well as sleep patterns, are only examples of residents’ concerns.

74. Dear Sir/Madam,

We received a letter from Gloucester City Council regarding the above application for Permal Gloucester Limited to apply for an Environmental Permit to operate a solvent emission activity involving the use of more than 200 tonnes of solvents per annum under Section 6.4 A2 and Schedule 14 of the Pollution Prevention and Control Act 1999.

I wish to note both mine and my partner's objections to this application. We live [REDACTED]. We already currently experience a strange smell and additional noise from this business, so much so, that we are often required to close all of our windows and garden patio doors to avoid breathing in the noxious fumes and hearing the noise. We feel that granting this permission would only increase this further and would mean that we would lose our right to allow fresh air into our property and general peace and quiet. We moved to this property in November 2019 seeking a more 'country' aspect and have since enjoyed walks along the canal and the surrounding area, particularly during the Covid-19 lockdowns. We feel that this application would impact on this also as well as the surrounding nature and wild animals, including the ducks, swans, birds and other small animals.

We do hope that the Council does not allow this application to go ahead, for the benefit of all of the existing residents, wildlife and surrounding nature.

Kind regards.

75. I moved into a new flat [REDACTED] in April and I have suffered the unpleasant smell and the occasional noise emanating from the Permal factory on Bristol Road ever since. I would urge the council to consider seriously the environmental and noise pollution effects that residents of the area will have to suffer from the manufacturing of solvents. Gloucester Quays is a lovely residential and shopping area with many visitors during summer and the environmental impact of this permit is likely to be detrimental to the local residents and services.

Regards

76. Sirs,

I am opposed to this application because the current level of emissions results in the regular smell of solvents in Hempsted. I am concerned about the long term impact on the health of local residents of the current arrangement and increasing the permitted level of emissions is certainly not acceptable.

yours faithfully,

77. To whom it may concern,

I am writing to object to the application that has been submitted by Permali on Bristol Road in Gloucester.

The local area is already impacted by this factory due to the horrific smell it produces as well as the very loud noises. I cannot imagine how much worse this will become should the permission be granted for the factory to use more solvents.

██ and I wish for my objection to be fully recorded.

Your sincerely,

78. Good morning,

With regards to the above application, my first question is how as a resident of ██████████ ██████████ have I only found out about this through a ██████████ facebook post? There has been no official letter or consultation from the council about this proposed application? Second, please can I register in the strongest possible terms my complete objection to this application. Our small back garden is used regularly throughout the summer by my family ██████████ ██████████ and the thought of ANY level of solvent emission in my view is terrible, let alone 200 tonnes per annum. If you take a look at the map of where the factory sits, it is surrounded by literally hundreds of houses, how such a license to do this could be granted in an area such as this is inconceivable to me.

I am content for this objection to be published on the public register, but please redact my name and address.

Regards

79. To whom it may concern,

Dear sir/Madam,

In answer to your letter informing me of Permali's application for an environmental permit to operate a solvent emission activity which involves the use of more than 200 tonnes of solvent per annum.

I wish to inform you that I am vehemently against any such plan.

Anything that is in conflict with the health and well-being of the residents within the proximity should not be permitted or tolerated.

Giving the thumbs up to such a plan would not be conducive of keeping in mind the local community's best interest, and the community's health (including that of children in a nearby school) should take precedence over Permali's profits.

I would strongly urge you to refuse permission for this to go ahead.

80. I am writing to object to the application by Permali.

There are already huge issues for the local residents in Hempsted from the Permali factory with constant noise and abhorrent smells: this application will make this much worse.

81. To whom it may concern,

Please note that this letter is notification that we ██████████ very strongly object to Permali's application to use more than 200 tons of solvent per annum and Environmental permit to operate a solvent emission activity within ██████████ from ours and our neighbours homes.

The following statement is repeated often throughout Permali's planning application: "The closest residential properties are located on the eastern boundary of the site with the Bristol Road. There are further residential properties approximately 0.07km to the west of the site located at Mainsail Lane on the opposite side of the Gloucester and Sharpness Canal". I dispute this as ██████████ ██████████ being directly ██████████ ██████████

Firstly: we were surprised when the huge and ugly emission point 1 [REDACTED] [REDACTED] was built. We have lived here for [REDACTED] and were never notified of Permali's plans to build this eyesore.

Secondly: Permali started to build Emission Point 2 on the side of the canal [REDACTED] before any notification was received. Earlier this month we received a letter from Gloucester City Council notifying us of Permali's application with very little time to respond and an incorrect link to the application form and supporting documents. We have had far too little time to study these plans and take knowledgeable advice regarding any environmental hazards.

Thirdly: We have been concerned previously about the level of odour and therefore potentially hazardous chemicals being released in our community, now this new proposed increase is very frightening for us. For us any increase in odour or chemicals released is too much.

Fourthly: It is stated in Paragraph 5.6.6 that in the area [REDACTED] "a significant increase in noise is predicted" THIS IS TOTALLY UNACCEPTABLE for us.

Fifthly: If my understanding is correct from the application I have read, and stated in 6.3 Conclusions: Permali will NOT be compliant with all requirements by the time the facility starts to operate.

We have never been notified of any meetings with Permali and it feels disgraceful that Permali have been given permission to build these environmental hazards even before planning is agreed and before the residents who are most at risk to the pollution, noise and visual disturbance have been consulted i.e. those of us on the Hempstead side of the canal.

We have complained In the past about the current levels of noise and bad smells that come from Permali.

When we moved here we were happy with the beautiful views of the canal, even the low level Victorian factories did not put us off, now marred by space age constructions it is a spoilt landscape.

We are also concerned that the future value and salability of our home will be adversely affected by the approval of these outrageous plans.

82. LETTER OF OBJECTION TO THE APPLICATION

Thank you for your postal letters communication in the previous month regarding Permali Ltd. We have been residents of [REDACTED] and we are strongly and totally objecting permitting to the Permali Gloucester Limited to operate a solvent emission activity. My [REDACTED] husband, [REDACTED] is continuously suffering from breathing difficulties, and has an ongoing investigation of this health matter (and please do note these have significantly worsened in the last several months of this 2023 year) [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

We strongly believe that it's not a coincidence these health issues are happening as this company let the strong chemical abhorrent smell outside and nearby our Hempsted estate. The noise is also noticeable at our property.

[REDACTED] AGAINST PERMITTING PERMALI FACTORY OF THE SOLVENT EMISSION ACTIVITY.

Please find attached letters confirming my husband's [REDACTED]
[REDACTED]

83. Dear Sir/Madam,

I am extremely concerned that there has been an application for a new environment permit by the Permali factory on Bristol Road. Please accept this letter as my objection to this permit being granted.

The impact on human health is potentially catastrophic. The use of unsaturated hydrocarbon has severe effects on the human body, can be fatal and create problems in the kidney and liver. This is but to name of few of the impact that this poses. The chemicals used in this factory causes serious problems including damage to the brain causes irritation to the eyes, nose and throat and changes in lung function.

I have not mentioned the negative impact on the environment. There is already a problem with noise levels and smells. The granting of this permit would only make things significantly worse. With this in mind I wish to reiterate my objection to this permit being granted.

84. Dear Sir

I wish to object to the recent application by Permali Ltd in Gloucester for a permit which would allow them to use more than 200 tonnes of solvents per year.

The existing situation already produces a fair degree of noise across the Gloucester and Sharpness Canal to the several hundred residents of Hempsted. My main objection concerns the inevitable increase of repugnant smells on a regular basis.

I should like to receive an acknowledgment of this my letter of objection together with an assurance that my views will be taken into account.

85. Dear Sir/ Madam,

I am writing to object to Permali's application. As a parent of [REDACTED], I am seriously concerned about the long term health implications that burning plastic may cause. Permali's location is within a short distance of schools, homes and parks so for many children there will be no escape or break. As it is, the smell often travels several miles and is bad enough. It feels that we are stepping backwards, we should be looking for ways to reduce pollution and create safe clean air.

86. To whom it may concern,

I wish to object to the Permali A2 application.

I am a resident of [REDACTED] and I am getting more and more concerned with whole situation, lack of consultations with residents so far and very poor consideration of Permali's closest neighbors.

There is constant noise coming from the factory and a terrible smell that residents have to put up with, which smells like some sort of solvent and is impacting peoples health.

Additional capacity requested by Permali will potentially accelerate all the nuisance that we have to deal with at the moment.

In addition I believe that the value of our properties will be significantly impacted by this infrastructure.

87. I wish to formally object to the A2 application made by Permali.

As a resident of Hempsted since 2012, I reside immediately [REDACTED] the site being developed.

The area that Permali operates within has historically been industrial, however for at least the past 20 plus years, the surrounding area has become predominantly residential with circa 2000 houses west and east of the site. Retail outlets and colleges to the north should also be noted.

The site condition report outlines raw materials being stored in "resin compound", but can't see that planning has been given for this? Surely the application can not be approved until all planning has been considered for this element.

Noise levels within the application are in excess of World Health Organization guidelines, and indicates that sleep disturbance is likely with db levels in excess of 60dB. Local dB readings by residents have reported well in excess of this level. The noise report itself implies noise levels between 85dB and 109dB. It would appear from the reports that irrespective of installation of noise abatements, that dB levels will never be within permitted levels.

Until such time as Permali can evidence that their full working site can be run within the permitted levels, then the A2 application should be declined

88. Dear Sir/Madam,

We are writing to confirm that we object to the application that Permali have submitted. There are several reasons for why we object, which can be seen below:

- There is already an incredibly strong smell coming from the factory, which can be smelt inside our house when we have the windows open, which isn't pleasant for one and could also be harmful.
- The factory is already noisy, so more noise would cause even more disruption.
- We have quite a lot of wildlife around this area, being next to the canal. The pollution could be harmful to the animals and the surrounding area.
- There are lots of young families around our estate and we will also be looking to start a family and don't want our children to grow up in an area with increasing pollution.
- The disturbance/smell/pollution could reduce the value of our house.

For these reasons, we are strongly against the application and would be willing to pursue this further to prevent it from going ahead.

89. We are writing to object to the above application. We are concerned about the noise, the smell, the environment, but more importantly the health of the local residents and long term health issues this may cause, if the application is approved.

90. Dear Sir/Madam,

I hope you are well, I would like to introduce myself, my name is [REDACTED] and I am a resident of [REDACTED] the Permali Gloucester Ltd site on Bristol Road, Gloucester. It has come to my attention that Permali Gloucester Ltd have applied for an environmental permit which would enable them to use more than 200 tonnes of solvents per annum. I would like please to register my objection to this proposal, in line with the objection raised by [REDACTED] Councillor [REDACTED] who has been in contact in writing about this proposal.

Having reviewed the documentation online I understand that the application for this permit has arisen because of a concentration of processes at the site, which would exceed the point at which an environmental permit becomes a mandatory requirement. However, the first time that Hempsted residents have heard about this planned concentration of processes at Permali Gloucester Ltd has been the notification of a planning application consultation relating to this permit. Surely the company could have contacted Hempsted residents, particularly those living in Mainsail Lane and the immediate area to engage with them more fully regarding their plans. In an age where environmental concerns are uppermost in people's minds, this oversight seems even more objectionable. In addition, the planning application consultation did not contain a link to the documents available online, which go into detail about the proposal itself, this link was kindly provided by our [REDACTED] councillor in her letter. In the light of these missed opportunities to ensure residents are shown the respect they deserve from Permali Gloucester Ltd, and have an opportunity to be fully informed of the situation, I am sure you will see why I cannot fail to raise my objection.

This comes on the back of living with the factory as an [REDACTED] the Gloucester and Sharpness Canal for more than a decade. In this timescale the factory has caused noise

complaints, and also given rise to complaints about odours resulting from its industrial processes. The proposed application can do nothing but exacerbate this situation.

91. To whom it may concern

It has been brought to my attention that there is an application for a new environmental permit regarding the Permali factory on Bristol Road, Gloucester.

My husband and I are [REDACTED], and we like to sit in our garden without being exposed to abhorrent smells. We believe that if this application is allowed to proceed that this smell will get even worse.

92. I would like to register my concern about the request from Permali to increase the use of solvents on the Bristol Rd, Gloucester site.

As a resident of [REDACTED], I often note a strong chemical smell, which comes from the Industrial estate where Permali is situated. This makes going into the back garden very unpleasant and the tang of the smell sits in the nose and throat.

I feel that they need to improve the scrubbers used currently to remove the bad odour before thinking of increasing the solvent use.

93. Dear sirs, I would like to lodge my objection to this being granted, the smell which comes from there at the moment is disgusting, especially in the warmer weather so I am sure if this were granted it would be twice as bad.

94. STRONGLY OBJECT

It's my understanding that there are quite a few student houses in the fallout area in Linden. The pungent, toxic fumes is really going to attract students to come and live and study in Gloucester isn't it? It would be almost pointless you spending all that money on the regeneration of Kings Square and the old Debenhams for the University if you were to approve this ridiculous application. This day and age young people care a lot about the environment (rightfully so) and so should local governments and businesses!

It would also render the money and time you poured into the Quays pointless, as it will no longer be a pleasant place to visit. Don't for one minute think that it won't be affected by their plans, as it most definitely will.

Will residents be compensated for the drop in the value of their houses? It's inevitable that this will happen, as it will no longer be an attractive place to live.

Has the Canal & River Trust been consulted? It will obviously affect them. How about local schools and businesses? It will not just affect us local residents, it will be detrimental to the whole of Gloucester, in the long run especially. If you do approve this application, I wholeheartedly hope you don't think you can slap Gloucester with a "clean air zone" as the likes of Bristol and Bath have done. This would clearly be a "one rule for us and one rule for them" situation if that happens.

I think the only obvious outcome from this application is that if Permali want to partake in such toxic activity, they should be made to move their premises elsewhere, out of a densely populated area.

Maybe we could use the factory site for a nice green open space, or something more environmentally friendly?

95. I strongly oppose the further development of the Permali plant on Bristol road Gloucester. I fully support the reduction of current activities due to increased noise and air pollution in recent months.

96. I am opposed to the above referenced application.

97. To whom it concerns:

I would like to raise an objection to the proposed Permit to operate a solvent emission activity at Permali, Bristol Road Gloucester. This is simply on the grounds that this area already has several pollutants in the immediate area, and would have potential further detriment to health.

There is already a regular stench of epoxy resin from a similar area; car spraying (probably using 2K acrylics); Hempstead Tlp; Avon Metals; and a congested Bristol Road, which regularly carries HGVs, to name a few.

Whilst I can understand the benefit of business coming to the area, for me this is significantly outweighed by the significant concern I have for more pollutants in the immediate area.

98. Dear WRS

I am contacting you to register my objection to the Permali A2 Permitting Application.

I have read the application consultation reports and I would submit that there are a number of, frankly, incorrect entries that are clearly contrived to downplay the overall environmental impact of current activities at Permali, in respect of both odour and noise.

From the Noise Report:

'Assessment Summary with Mitigation 6.1.26 On the basis of the above, when considering the mitigated noise emissions from the facility at both NSRs, this would: REPORT JAJ02805-REPT-01-R0 Page 22 www.rpsgroup.com • likely not be audible or noticeable or intrusive/incongruous when compared to the baseline acoustic environment; and • not result in overall ambient noise levels exceeding the level above which adverse effects would occur either in external amenity areas or internally within dwellings with windows partially open. 6.1.27 Consequently, it is considered that operational sound levels during the daytime and night-time would be of a magnitude below the LOAEL, i.e. that whilst noise may just be heard during otherwise quiet periods, it would not cause any change in behaviour, attitude or other physiological response and would not cause a change in the quality of life. There would also be no need to close windows at any time because of the noise. Significant adverse noise impacts on health and the quality of life is unlikely to occur. 6.1.28 Noise emissions from the facility, when mitigated as described, would not be of a magnitude sufficient to give reasonable cause for annoyance, and a high general level of protection of the environment is provided. 6.1.29 It should be noted that the mitigation described above is for reducing the noise at source. Mitigation could also be applied as a combination of reducing noise at source and implementing an acoustic absorptive barrier to the west of the site. At this stage it is understood that the priority is initially to mitigate the noise at source, and then consider any additional mitigation measures..'

'Table 3-3: Noise and vibration risk assessment and management plan Hazard Receptor Pathway to Receptor Risk management techniques Probability of exposure Consequence Overall risk Operational activities giving rise to noise and or vibration The closest residential properties are located on the eastern boundary of the site with the Bristol Road. There are further residential properties approximately 0.07km to the west of the site located at Mainsail Lane on the opposite side of the Gloucester and Sharpness Canal. Land, air A Noise Management Plan will be developed as part of the EMS to ensure: Mitigation of noise from the plant identified in the Noise Assessment Report will be implemented to reduce noise emissions and avoid adverse impacts on residential amenity. All new items of plant are subject to a noise assessment All items of plant and equipment are serviced and maintained following manufacturers recommendations. The complaints procedure is followed in the event that noise or vibration complaints are received. The noise management plan will be regularly reviewed, and the noise assessment repeated periodically and following any major change to the noise profile of the site. Low (with noise mitigation measures) High for some residents without noise mitigation measures Noise or Vibration Nuisance Low'

This assessment is highly misleading, and incorrect. My submissions are not from the result of readings from monitoring equipment, but from actually living close to the factory for over 5 years and observing the increasing environmental impact. The noise levels of factory plant/machinery are already higher than we originally experienced in 2017/2018. There are times when the current plant noise is continuous and we are obliged to close windows overnight. Even that does not completely block it out, and means we cannot sleep with any windows open. Even during weekdays we never hear traffic noise from either the Bristol Road to the East, or the A38 not far to the West. We regularly hear plant noise from Permali, which sometimes seems to run continuously 24/7. I find it telling that the environmental assessment itself suggests the possibility of noise absorption barriers on the western boundary, essentially the edge of the canal, as a possible mitigation. As such, quality of life, and probably health, for residents is most definitely reduced. Couple this with the regular, unpleasant,

odorous emissions from the factory and I would submit that this is already at unacceptable levels. Any further development/production would only serve to aggravate an existing problem.

From the odour emissions assessment:

'Table 3-2: Odour risk assessment and management plan Hazard Receptor Pathway to Receptor Risk management techniques Probability of exposure Consequence Overall risk Odorous emissions from the permitted activities (storage, delivery and use of chemicals) The closest residential properties are located on the eastern boundary of the site with the Bristol Road. There are further residential properties approximately 0.07km to the west of the site located at Mainsail Lane on the opposite side of the Gloucester and Sharpness Canal. Air Solvents by their nature may have some odour potential, however, they will be delivered in sealed containers, stored and used within the process building with doors kept shut where possible. There is some external storage of solvents in bunded containers. Thermal oxidiser/scrubber abatement systems are used to minimise risk of odour from the process. The following procedures are incorporated into the site management system to manage the risk from the facility: Inspection, pre-planned maintenance and management procedures reduce the likelihood of leaks and incidents from handling and internal transport of raw materials. Emergency response and shutdown procedures minimise the impact of incidents and ensure that emergencies are dealt with swiftly and safely, Complaints procedure will log any contact with the site from local residents, businesses or the regulator and ensure that an immediate investigation is undertaken. A review of raw materials will be routinely undertaken to identify alternative materials with a lower pollution / odour potential. Medium - There is the potential for abatement failure. Leaks and spills are possible Low - Temporary odour annoyance due to low volume of potentially odorous materials used at any one time in the process. Low – subject to correct management systems being used'

This assessment downplays the number of residents that will be affected by emissions from Permali. Bearing in mind that unpleasant odours from Permali can already be noticed in Gloucester Docks & Quays, some 800m to the north of the site, dependent upon wind conditions. To the east and west lie literally hundreds of residential properties, not just a few named roads as implied in the assessments. Gloucester has a population density of 3,268 per sq km (mid-2021 figures), so even a generous estimation indicates that some 7000 residents will be regularly exposed to odorous emissions and any attendant health hazards. The Monk Meadow residential development is nearing completion, and is also affected by the existing emissions. However, it is not just residents who will be affected. Gloucester Docks, The Quays and the Gloucester & Sharpness Canal itself is a considerable shopper, leisure, tourist and event attraction to Gloucester City, generating both jobs and revenue for the city and it's inhabitants. It is not unreasonable to expect a decline in attendance should visitors experience unpleasant odorous emissions. The suggested measure of keeping factory doors shut where possible is unlikely to be adhered to as I regularly observe the north end large roller shutter door to be open when the factory is operating. This is at all times of the year, and I would imagine due to the odours on the factory floor which must be intense bearing in mind the levels at which we experience them, approximately 200m away. Has consideration been given to the welfare of their own workforce? The assessment also mentions that there will be a complaints and investigation procedure, however my experience is that historically Permali have not even acknowledged their accountability/responsibility and have never responded to my written complaints.

Allied to emissions I note that a considerable variety of hazardous airborne pollutants are anticipated. How can this be acceptable when Permali is surrounded by densely populated residential areas close to east west and south, and a busy city centre just to the north? At a time when many city centres are striving to improve air quality and establish clean air zones, is Gloucester City Council seriously considering moving in the opposite direction? I understand that these pollutants are generated in the processes that Permali uses in the manufacture of many composite material end products. However, that manufacture uses highly volatile and flammable compounds, which require storage before use and even the end products can be a health hazard if subjected to fire and/or explosion. A significant fire at Permali is likely to cause considerable immediate and ongoing health hazards to the surrounding area. This raises the question as to whether this type of manufacture is even acceptable immediately adjacent to densely populated residential areas due to the potential risk to life and property. Has the nature and volume of Permali's planned future production simply outgrown their Bristol Road site?

I am also given to understand that copies of the planning notice were only recently circulated to a few affected roads west of the Permali site, i.e. Quayside Way, Canal Court and possibly Mainsail Road? Our house and neighbours in Towpath Road only very recently became aware through the actions of

other local residents. This raises the question of how the circulation of notices has been handled and have many residents/interested parties who should be given opportunity to comment, been denied that opportunity, and is this a deliberate omission? What now appears to have been a prior phase of the Permali expansion, construction of the Cyclofilter, was similarly not notified to all nearby residents, if any. I cannot believe that Permali/Diamorph have invested in excess of £1.5m in these site alterations unless they are supremely confident that the A2 Application will be granted?

Based on our existing experience of current Permali operating practice and response to any concerns raised, I have no confidence that any expansion of their production operations will be environmentally acceptable, and will only serve to:

- Reduce quality of life for nearby residents
- Potentially increase health risks for nearby residents
- Present a significant fire/explosion risk for nearby residents
- Adversely affect residential property prices in the surrounding area
- Adversely affect commerce and trade in the nearby Docks & Gloucester Quays
- Adversely affect local tourism, visitors and events

It beggars belief that Gloucester City Council, which has for many years worked with partner agencies to develop Gloucester Quays, the Docks, Gloucestershire College and all the residential development on the west side of the canal might be prepared to compromise all that effort and investment, only to now risk that entire area becoming undesirable to existing and potential residents, businesses, and visitors. As such I reiterate my strong objection to the planning application and submit that it should be refused.

99. Dear whoever it may concern,

RE: PERMALI A2 APPLICATION

We wish to formally object to the A2 application that has been lodged by Permali.

We have lived in Hempsted since July 2012 and built not only a home but a family which at present is being tortured day and night by the current noise and toxins that are being released daily.

We live [REDACTED] Permali development and as a businessman I have no issue whatsoever in Permali working, but there seems to be a complete lack of empathy, respect and care shown towards the residents.

At present there doesn't seem to be any guidelines to how they operate, no care for the time of day or night, the noise they make or indeed the effect that they have on the environment.

Our primary concern however is that of our own children. When we have had to bring them in from the garden because of the smells which have caused nausea, headaches, sore throats and a huge amount of stress on our family life, we feel the need to make our voices heard. On many occasions we have had to leave the area as we simply can't enjoy our own house and garden area let alone any local parks, we have had to close windows, doors and even take our washing off the lines as our clothes end of smelling of said VOC's.

There have been times when our children have been woken up and are then scarred by the noise levels coming from the development. This can NOT go on in its current state let alone operate 24/7 and produce even more toxins and noise.

The health impacts need to be understood, the environmental issues need to be addressed and more than anything they need to work to very strict constraints even without the A2 permit. We simply don't understand how this application can even be considered.

We have recorded noise levels from within our house with the windows shut and got reading of over 56DB's even when it's not operating fully, this then rises to over 70db at least. This cannot be deemed safe in anyone's world.

100. Sir,

I would like to oppose this application by Permali for a new Environmental Permit to use more than 200 tonnes of solvents a year.

The noise and particularly the unpleasant smells emitted from the factory continue to worry and interfere with family life in the housing built on the Western bank of the Gloucester/Sharpness Canal. Indeed it is, on occasion, smelt well West of the South West Bypass in the rest of Hempsted. It is also unpleasant and worrying for anyone using the canal path for pleasure/exercise or getting

from A to B without using the car, such as getting into the city centre from the southern parts of Gloucester.

Gloucester City Planning gave consent for the development of this land for housing; now Gloucester City Council have a duty to ensure that a safe and normal life can be lived there.

101. Recently, having been told by my local [REDACTED] councillor, [REDACTED] about the goings on of the Permal A2 Application .
I really object and feel this should be stopped!

102. I am writing to you to complain about the use of 200tonnes of. Solvents per year at the Permal factory.
Persons that suffer breathing problems as I do could be troubled by this, and also this will add yet another smell to Hempsted.
I hope this will not be permitted.

103. I wish to object to an application made to Gloucester city council for a solvent emissions activity.
This is a residential area with planned hotels and leisure activities...why the council would allow this is unbelievable, Gloucesters reputation as a city to visit is just on the up, this could once again destroy that.
Such activity should be moved out of the city.

104. I object to this application. I can't believe it is even being considered in such a high populated area. As others have highlighted the health and noise issues are alarming.

105. I am writing to object to the above application believing that the use of over 200 tonnes of solvent per annum will have a detrimental effect on all the surrounding areas of Linden and Hempstead.
There are many family homes in these area and numerous schools and the use of these solvents will not only make the smell worse but could also affect the health of numerous people. The canal path running parallel to the factory is also used as a fitness trail and a leisure trail and contains a varied selection of local wildlife and this will make the the use of the canal path less appealing.

106. Dear Sirs,

With regard to the recent environmental permitting application made by Permal Gloucester LTD, I wish to raise my objection. I base this on the fact that the Bristol Road corridor now contains a substantial number of residents dwellings. This area was traditionally a mixture of residential and light industry. However, there has been a substantial increase in residential properties, particularly the existing and ongoing developments at Hempsted.

My property on [REDACTED] will, I feel, be directly impacted by this proposed development.

107. As a local resident, [REDACTED] It has been brought to my attention there is a planning application being processed by local firm, Permal, to allow them to use increased levels of solvent in their production processes.

I am writing to you to object to this increased level of solvent usage, as already with the current levels there are times that we are unable to use our garden due to the smell and noise produced by the unit and being able to use more would exacerbate this issue and could have an impact on the future value of my home, and more importantly the health of myself and my family.

There is also a concern that due to the placement of the unit near to the canal that there is an increased risk of the Solvent entering the local watercourse and having a negative impact on the flora and fauna of the area.

Please accept this as my formal objection to this change in permits.

108. To whom it may concern,

For some time now I've been wondering where the overpowering chemical odours, which fill the air in my neighbourhood, are coming from. After receiving the letter informing me of Permali's application for an environmental permit I now know. The odours aren't just unpleasant, they are caustic and harmful to anyone who has breathing difficulties. I am an asthma sufferer. I'm fortunate to have it under control most of the time. Whenever these chemical odours are released into the air, I find I have to use my inhalers more frequently. I worry these chemicals may also be carsogenic. I [REDACTED] Permali. I find it most unpleasant to be in my garden when these odours are in the air so I have to stay in doors. Even on the most beautiful of summer days. Walking down Bristol road to get to any stores is also extremely unpleasant as it's also the most nauseating of odours as well as making it impossible for me to breathe comfortably. Please consider the health of all who live near enough to feel the effects from these chemicals and refuse this application.

109. Good evening . I would not be happy for this permit to go ahead . Living in the local area for over 11 years now . I have three small children and work at the local primary school . More pollution is not what is needed in the area and is not in their best interests

110. Please find Natural England's response in relation to the above mentioned consultation below.

Natural England has no comments to make on this application.

Natural England has not assessed this application for impacts on protected species. Natural England has published [Standing Advice](#) which you can use to assess impacts on protected species or you may wish to consult your own ecology services for advice.

Natural England and the Forestry Commission have also published standing advice on [ancient woodland, ancient and veteran trees](#) which you can use to assess any impacts on ancient woodland or trees.

The lack of comment from Natural England does not imply that there are no impacts on the natural environment, but only that the application is not likely to result in significant impacts on statutory designated nature conservation sites or landscapes. It is for the local planning authority to determine whether or not this application is consistent with national and local policies on the natural environment. Other bodies and individuals may be able to provide information and advice on the environmental value of this site and the impacts of the proposal to assist the decision making process. We advise local planning authorities to obtain specialist ecological or other environmental advice when determining the environmental impacts of development.

We recommend referring to our Site of Special Scientific Interest Impact Risk Zones (available on [Magic](#) and as a downloadable [dataset](#)) prior to consultation with Natural England. Further guidance on when to consult Natural England on planning and development proposals is available on gov.uk at <https://www.gov.uk/guidance/local-planning-authorities-get-environmental-advice>

111. I wish to object to the above application. Living [REDACTED] The obnoxious smell permeate in the air. Let alone living close to the said factory. Your intention to allow more than 200 tonnes of solvents is appalling plus additional noise levels will increase and make things worse. Your understanding in this environmental dilemma.

112. I am writing to register my objection to the application on the grounds of my concern that Permali would be allowed to use more than 200 tonnes of solvents per year. I have concerns already regarding the smell and the noise level coming from the factory, and I believe this application would have a negative impact on the local area, including wildlife, increased pollution and impact on the quality of life for residents and their families.

I do not want my children to grow up in an area that continues to smell of chemicals and could pose a risk to their health.

113. I am writing to express my opposition to the recent environmental permit application submitted by the Permali factory on Bristol Road.

Aside from the vast number of houses surrounding the factory, the pathway along the canal is a high traffic public cycle path. The emissions produced by the factory would increase the air pollution and could lead to health issues for local residents and for all those exercising along the canal walkway. The noise and odors emitted from the factory are already an issue to local residents. Do not add to this by approving this development.

Pollution in our water-ways is a pressing issue and this application shows the potential for pollution to enter the canal which could cause further issues to the already suffering wildlife. Please deny this application and put the health and safety of the public as your priority.

114. To whom it may concern

I am writing to express my strong objection to the application for the environmental permit made for Permail 2 application related to the use and disposal of solvents.

As a concerned resident I am deeply troubled by the potential environmental and health risks associated with the proposed activities.

Solvents are known to contain hazardous substances that can cause significant harm to ecosystem and human health. Therefore, I believe it is essential to address the following concerns before granting the permit.

Toxic chemicals: The use of solvents often involves the handling and releases of toxic chemicals into the environment. These substances can contaminate soil, water sources, and the air, posing a severe risk to wildlife, plant life, and human population.

Air pollution: Solvents frequently emit volatile organic compounds which contribute to air pollution and the formation of ground level ozone.

High levels of ozone can lead to respiratory issues, particularly for vulnerable individuals such as children, the elderly, and those with pre-existing respiratory conditions.

Water Contamination: Improper disposal or accidental spills of solvents can contaminate water bodies threatening aquatic life and potentially affecting drinking water supplies. The long-term effects of such contamination can be devastating to both the environment and public health.

Health and Safety concerns: Solvents are associated with various health risks including skin irritation, respiratory problems, and potential long-term effects such as organ damage and cancer. It is crucial to prioritise the wellbeing of workers and nearby communities by implementing strict safety measures and minimising exposure risks.

In light of these concerns, I strongly urge you to reconsider the environment permit application for solvents. I believe it is essential to explore alternative, environmentally friendly solutions or implement stringent mitigation measures to minimise the potential harm caused by the use and disposal of solvents.

I kindly request that you carefully review and address these objections, and to provide an opportunity for public consultation to ensure transparency and community involvement in the decision-making process.

Thank you for your attention in this matter. I trust that you will prioritise the protection of our environment and the wellbeing of our community. I look forward to receiving a prompt response regarding the actions taken to address my objections

Yours Sincerely,

115. Dear Sir/ Madam,

I'm writing to strongly object to the new development and to the increased use of solvents at Petmali Gloucester Limited.

I live [REDACTED] Permail site on Bristol Road, Gloucester. The bad chemical smells coming from Permail already negatively impact on the wellbeing of myself and other local residents. Frequently the bad odour spoils my enjoyment of my garden. I am disabled and need to have a gardener. One day recently the gardener had to stop working in my garden due to feeling physically sick from the strong chemical smells.

I'm very concerned about the short and long term harmful effects on health and the environment if this application is approved.

Is there any proof that the long term effects of the solvent emissions would not be harmful and would not cause illness to residents, pets and local wildlife?

Is the solvent flammable? What would be the risks of the factory or lorries transporting solvent catching fire or exploding, causing serious risks to local residents and people's homes?

There is already noise pollution from Permali Gloucester. If this application is approved noise would increase dramatically. Also Bristol Road, a residential street, already has heavy traffic. This would become far worse with far more lorries, which would increase both noise and fuel pollution, which is detrimental to local residents and to the environment.

Society is supposed to be going greener to protect the planet. If this application is approved it will have negative effects on people, wildlife and the environment.

For the above reasons please would you reject this application by Permali?

116. I write to object to the said application.

I have lived here for over nine years with no major problems until last year when I experienced Obnoxious smells mainly when a northerly wind was blowing. Doing research it became obvious that the smell originates from the Permali site northern end Chimney. Over time the smell has become more intense. I suspect with the proposed development it will become even more intolerable.

I have a narrowboat which I occasionally moor on the Quay to carry out maintenance work etc.

When working at water level some weeks ago the smell became so severe that I experienced streaming eyes. Nasel soreness and bad throat. Work had to be stopped. I presume the fumes dropped to water level and became concentrated. Complaints were made no response.

Over the last few months the smell has become worse. Recently in the warm weather sitting in the garden has become impossible. Plus the smell has invade the house making even sitting watching TV unpleasant. Completely unacceptable.

In addition we now have noise from the hopper installation on the factory. At times operating day and night an. In the warm weather our windows are open. Now not possible. This is an invasion of our private space ruining our environment. It appears that this will get worse as more plant is added. It is already unacceptable.

I object to any further work and in particular to the proposed extensions.

I feel that current work should be switched off until solutions are found.

I cannot understand how an organisation can arrive and install equipment in a residential area. With the result that it} has destroyed the living environment both with noise pollution and airborne pollution. It has all the indications that it is harmful to life on a general scale.

Objection to any further development. Plus require complete review of existing installations.

117. I am writing to object to Permali's application to operate a solvent based activity at the premises at 170 Bristol Road Gloucester.

I understand it's 200 tonnes of solvents per year which at present in a built up area would be unacceptable the smell is over powering and with hot weather becoming the norm this could cause breathing problems for the people not just near these premises but more areas becoming affected. Family homes are near this business also you will be aware that homes have been built opposite this building with childrens area not far from this business i could barely cycle when the smell hit me on the canal path and i am not talking about opposite but at [REDACTED]

Also the noise you have to hear it to believe it it's so loud reminds me a lot of the aircraft show at Fairford which you are expecting it to be loud be not from a business my instinct when i heard it was to run.. seriously it's terrifying this will have a impact on people's health both mentally and physically what about people who have disabilities how they going to get out and about? people bought houses across the canal for living and enjoying the garden ..They won't be able to use the garden have family or friends around , hang clothes out, or just relax the children won't be able to enjoy being children if they can't get out into the garden, have friends around, have parties because of the smell and noise it got to me and i don't live there just passing but i use this path least 4 days a week for exercise as it's was a lovely ride seeing the swans the wildlife that another thing how is the wildlife going to be effected by the loud noise of air gushing out and the awful smell remember what happened to me. People's pets can be affected by the loud hissing noise and the awful noise perhaps more information you can get from the R.S.P.C.A relating to this awful smell and very loud noise.

Animals are sensitive to change their noses are sensitive.

Residents are already monitoring the problems and have brought it to your attention the residents committee hold meetings with the community and this they do for the residents because they live there plus they love living there and do clean ups, report problems etc Its community involvement isn't this what the council encourage ?

All people want is for the application to be denied until it's been looked into you cant leave any business to be accountable to it's self ,councils have to be responsible for people's health and checking on conditions especially when it's already a problem for the majority of people on both sides of the canal people don't complain unless they have to . so please listen to them.

Elected councillors are there to represent the people all the residents want is someone to listen to them and be active in solving this problem but it will take time so please oppose it for now until the problems are solved.

Please don't let the resident's down .

118. Dear environmental permitting authority,

I am writing as a local homeowner to respond to the consultation on the Permali A2 environmental permitting application.

I have serious concerns about this application and would ask for it to be rejected due to the impact on local residents of environmental pollution from the site. This installation already causes local air pollution and negative impacts on local residents, and the activities proposed in the current application risks aggravating these impacts. In particular, I am worried about the risks to human health from escaping volatile organic compounds (VOCs), as well as the nuisance of unpleasant odours affecting local residents' enjoyment of their properties.

I would therefore ask the planning authority to refuse this application on the grounds that "the environmental impact would be unacceptable" (from para 7.7, second bullet of the [environmental permitting guidance](#))

The reasoning is as follows: the site is directly adjacent to residential housing. The [environmental risk assessment](#) attached to the application lists the probability of exposure as "medium" to "odorous emissions" due to "the potential for abatement failure. Leaks and spills are possible." It also lists a medium probability of exposure to "loss/spillage of raw materials" including through the air to residential properties. This risk is described further in section 4.5 of the [Supporting Information document](#) :

"4.5 Fugitive Emissions

4.5.1 Potential fugitive emissions from the site comprise leaks and spillages from external storage areas, dust, and VOCs from solvent storage.

4.5.2 It is acknowledged that there are sensitive receptors in close proximity to the site that could be adversely affected by fugitive emissions, in particular, local residents and the Gloucester and Sharpness Canal"

From my personal experience, I know that odorous emissions from this site are common, and the activities proposed in this application would appear to risk increasing these emissions, with consequent impact on local residents. VOCs are a particular concern given their well-understood risks to human health. The [Health and Safety Executive guidance](#) is clear on this: "Solvents can make you ill by: Breathing vapours".

Granting permission to a site handling such volumes of solvents and volatile organic compounds in a residential neighbourhood would also seem unnecessary when there are many available sites in industrial areas away from any housing which should surely be preferred for activity of this nature. Perhaps Permali might be encouraged to explore alternative sites for their proposed activities?

I thank you for your consideration of my response to this consultation.

119. With regards to the letter received re the above application. I would like to advise that I am not happy about this taking place. There are a lot of homes in the area and in these times of high pollution, I think it is unwise to increase this in any way. I believe this could have a detrimental effect on the health and quality of life on the residents and could also reduce the value of the properties. Please also note that my mother is worried about it for the same reasons and has asked me to advise you accordingly.

120. Please can you send me the Permali A2 Application so I can object against expanding.

121. To whom it may concern

I am writing to express my opposition to the recent environmental permit application submitted by the Permali factory on Bristol Road.

Aside from the vast number of houses surrounding the factory, the pathway along the canal is a high traffic public cycle path. The emissions produced by the factory would increase the air pollution and could lead to health issues for residents and for all those exercising along the canal walkway.

The noise and odours emitted from the factory are already an issue to residents. Do not add to this by approving this development.

Pollution in our waterways is a pressing issue and this application shows the potential for pollution to enter the canal which could cause further issues to the already suffering wildlife.

Please deny this application and put the health and safety of the public as your priority.

123. I am writing to object to the proposed environmental permit for the Permali factory on Bristol road. I have lived on [REDACTED] I have limited mobility, so am mostly housebound. When I am able, I enjoy short walks around my neighbourhood, but this is often disrupted by the foul smells coming from across the canal from the Permali factory. There are days when the smell is strong enough that I feel unable to open my windows, as the smell fills my home. I grew up in this area, and it has always been a pleasant area to live in, but the smell has made the neighbourhood a much less pleasant area to live in, and spending time outside much less enjoyable.

The proposal suggests that the factory will not reach volumes louder than 35 decibels. I am aware of many members of my community who have devices to measure sound, who have measured that the sound from the factory already exceeds this. The constant noise is a threat to the peace in our neighbourhood.

As I have mentioned, I am mostly housebound, so I am unable to escape from the noise and smell. I suffer from migraines, which are frequently triggered by repetitive noises and unpleasant smells. I believe an increase in factory output from the Permali factory would decrease my quality of life. I believe this would be the same for many disabled and elderly residents who moved to Hempsted because it was once a quiet, peaceful and tranquil area to live. I believe that many of these people will not write to you to object, as we are often too busy dealing with the difficulties of our own lives to get involved with politics, so I feel it is important to speak on behalf of the disabled and elderly who will be disproportionately impacted by this decision.

124. **OBJECTION TO PERMALI A2 APPLICATION**

I am writing to object to the recent application for an environmental permit at the Permali factory on Bristol Road, Gloucester.

I moved to [REDACTED] Since my partner and I have been at this property, we have experienced strong chemical like odours in the air, and often the odours can be so overwhelmingly potent, we are unable to open our windows.

In November 2022, I had simply had enough so I wrote to my local councillor, [REDACTED] by email, voicing my concerns about this unknown chemical like odour. She visited my property following my email to discuss my concerns and at this time, we were unable to pinpoint the source. I thought it might be coming up through the drains, so she said she would refer the matter to highways, as I had already contacted Severn Trent who were going to investigate.

Highways subsequently visited and were unable to locate the source of the odour, but didn't believe it was coming through the drains.

We now understand that Permali is the source of the odour due to the activities undertaken at their factory.

Should this permit be granted, the odour is only going to get worse, and more persistent. This will not only impact the local residents living in the area, by being subject to such awful odours and noise pollution, but the local councils environmental health department too. Complaints will be submitted by local residents, and this will most certainly reach the threshold for a statutory nuisance.

This sort of permit might be acceptable in solely industrial areas, but there are many residents with young families who will be impacted by this. That is not acceptable, and I have major concerns about the air quality in the area, and health implications on those living here, including my six week old baby.

Please can I have the following questions answered before any decision is made:

1. Has an Air Quality specialist that is impartial, been consulted as part of this application?
2. When residents submit an odour or noise complaint to the EH team, and a statutory nuisance is determined, will an abatement notice be served to stop further activities from taking place?

I appreciate you taking the time to read my objection, and I hope this is considered when making a decision on this application. I would also like to add that this objection is on behalf of most residents [REDACTED] as we have all raised concerns amongst ourselves about the odour in particular.

125. Dear sir or madam

We are writing to formally object to Permali's site application for an environmental permit which will increase the use of solvents in a heavily built-up residential area.

We were woken in the early hours from deep sleep last week by a strong noxious smell, meaning we had to close all the windows in the house during a warm night. It was a heavy chemical smell like nothing we have ever smelt and we have lived in the area for over 30 years.

We understand that houses closer to the site have received letters about this. We are situated at [REDACTED], so clearly the problem is already travelling further than the Permali site or council realises, and is not just limited to the three roads to the East identified in the environmental risk report.

We can't believe that the release of these solvents can be good for human, plant or animal life. If they are failing to control the release of these chemicals already, it doesn't bode well for the future when they will be using a lot more of these toxic chemicals.

Cities local to Gloucester, including Birmingham, Bristol, Bath and Oxford are working hard to reduce pollutants in the air to protect inner city residents. This application seems to go against the grain of the current policies in other local cities and indeed countrywide.

126. To Whom It May Concern,

Please accept this as a letter of objection to the application regarding Permali's new environmental permit.

The factory is close enough to our residential area to have a huge impact on not only the standard of living but long term health conditions for everyone living in this area.

We already experience an intolerable smell from the factory which has caused disruptions in our routines and restricted our time outdoors in the local area.

We love Hempsted but will likely move out of the area should this be passed. Neither myself or my partner are willing to risk the long term effects of breathing in toxic solvents for sustained periods of time.

I also firmly believe the implications of this permit will drive the property values in Hempsted down which could be detrimental to the area.

Please do not let this happen.

127. To whom it may concern,

I am emailing to **object** to the Permali factory application.

I strongly oppose this development which negatively impacts thousands of residents in the Hempsted and Linden areas of Gloucester.

My reasons for objecting:

1. Health implications for those who live nearby breathing in fumes/toxins
2. Environmental implications on surrounding area
3. Chemical odours that prevent residents from opening their windows and enjoying their gardens

4. Loud noises coming from the factory throughout the night (our dog is terrified and now refuses to walk the canal path - her once-favourite route)

I quote the Local Government Association to remind you of your duties:

"A councillor's primary role is to represent their ward or division and the people who live in it(...).

As a local councillor, your residents will expect you to:

- *respond to their queries and investigate their concerns (casework)*
- *communicate council decisions that affect them*
- *know your patch and be aware of any problems*
- *know and work with representatives of local organisations, interest groups and businesses*
- *represent their views at council meetings*
- *lead local campaigns on their behalf.*

If the council pass the application I believe it will have a hugely negative effect on their reputation. The only justification for passing this application would be for the financial benefit of Modular Stock limited (majority shareholders of Permali Ltd) which would be incredibly dubious considering the depth of local outcry to this application.

Perhaps the council should heed this current issue of industrial/residential conflict when it passes future housing development plans - I'm sure that would deter many potential homeowners from settling in Gloucester. I love living in Hempsted (resident for over [REDACTED]) but shall be moving if this application is passed as myself and my partner will not risk long-term health implications of breathing in toxic solvents (regardless of how low risk you claim this to be).

I am happy for my comments to be publicly viewed but request my personal details to not be disclosed.

128. o Whom It May Concern,

Please accept this as a letter of objection to the application regarding Permali's new environmental permit.

The factory is close enough to our residential area to have a huge impact on not only the standard of living but long term health conditions for everyone living in this area.

We already experience an intolerable smell from the factory which has caused disruptions in our routines and restricted our time outdoors in the local area.

We love Hempsted but will likely move out of the area should this be passed. Neither myself or my partner are willing to risk the long term effects of breathing in toxic solvents for sustained periods of time.

I also firmly believe the implications of this permit will drive the property values in Hempsted down which could be detrimental to the area.

Please do not let this happen.

129. To Whom It May Concern

In response to Gloucester City Council letter, June 2023, regarding Permali A2 Environmental Permitting Application Consultation under the Pollution Prevention and Control Act 1999

The application apparently seeks permission to operate a solvent emission activity involving over 200 tons of solvents p.a. within a residential area along Bristol Road, Gloucester.

I strongly object to this request by Permali on the grounds of public health within a densely populated residential area on the south side of the City.

Pollution is a long standing problem in Gloucester, where pollution levels are regularly exceeded, and on the south side of Gloucester along the Bristol Road are exacerbated by heavy traffic and vehicle emissions in addition to other industrial usages in the area.

A prevailing south west air stream would send universally recognised dangerous emissions on this scale into residential areas.

The application should therefore be refused.

130. Good morning,

It has recently come to my attention that Permali has applied for a new environmental permit. I would like to object to any application that will negatively impact residents of the area further. I am writing this email at 09:00 on a Saturday, and as always, the factory and building site started making loud noise at around 07:00 and the distribution centre operates 24/7 so makes a lot of noise throughout the night. This has been the same since I moved in around two years ago. The air pollutants are frequent and cause sore throats regularly.

I read the planning proposal documents for The Waterfront development (where I live) and as part of the proposal, the development was intended to improve the immediate area leading into the quays and city center. The continued industrialization of the area works against this proposal and increased noise and more abhorrent smells would make the area even less appealing to residents.

Please consider mine, and any objections seriously. I want very much to be an advocate for Hempsted and Gloucester, but it is increasingly difficult to be one.

Thank you for your time,

131. To whom it may concern

In response to Gloucester City Council letter, June 2023, regarding Permali A2 Environmental Permitting Application Consultation under the Pollution Prevention and Control Act 1999

I fully endorse the submission of Dr Peter Foss, copied below, and would like to add that at a time of **climate emergency** adding more potential pollution to the atmosphere is irresponsible and contrary to international guidelines.

'The application apparently seeks permission to operate a solvent emission activity involving over 200 tons of solvents p.a. within a residential area along Bristol Road, Gloucester.

I strongly object to this request by Permali on the grounds of public health within a densely populated residential area on the south side of the City.

Pollution is a long standing problem in Gloucester, where pollution levels are regularly exceeded, and on the south side of Gloucester along the Bristol Road are exacerbated by heavy traffic and vehicle emissions in addition to other industrial usages in the area.

A prevailing south west air stream would send universally recognised dangerous emissions on this scale into residential areas.

The application should therefore be refused.'

132. To whom it may concern,

I write to you to voice my concerns regarding the application from permali to increase their solvent emission activity.

I understand that they have expanded and now have a much larger workforce with contracts from the NHS and MOD. This is all very well for the growth of Gloucester, however it is surely not good for the environment or the health of the local population, let alone the surrounding wildlife.

I live in a house [REDACTED] the factory and knew when I purchased my house that I should expect some noise. This was not a problem initially but in the last months the noise has increased dramatically.

The noise has gone from being during office hours during the week to almost 24 hours a day for 6 days of the week. There is a constant drone from the factory that is low level but enough to drive you mad, it starts at 18.30 on a Sunday evening and continues constantly until the following Saturday. There is a constant banging at all times from them filling monster sized skips with forklift trucks. These skips are directly next to my house and daily startle myself, my dog and grandchildren when they are visiting.

The smell is often abhorrent and has increased dramatically, I used to be able to smell ginger and onions from the local Chinese, that has now been masked by the smell of plastic melting, which is disgusting.

I dread to think what damage it is doing to our lungs.

I often find bits of rubbish from the factory that has blown into my garden, today as it was very windy I had a large sheet of plastic blow into the garden.

It measured approx 6ft x 3ft and could have caused significant harm to a child, as it happens nobody was in the garden at the time.

I think that it is totally unacceptable to have such a large manufacturing company in the heart of a residential area.

This is and will continue to cause serious damage physically and mentally to the people trying to live in this area.

It will also seriously damage most people's financial security with their properties not surprisingly be devalued.

I'm sure I am not alone with my concerns and do hope this plan is seriously reconsidered.

133. I am writing to register my views concerning the Permali A2 application. I request that this is not granted on the grounds that it is environmentally and massively regressive to be burning hundreds of tonnes of potentially carcinogenic components, and other irritants (all of which can also exacerbate asthmatic conditions, itchy eyes and skin complaints) which will be expelled (and are currently expelled) all over the Gloucester and surrounding areas via the noxious plumes emitted from the industrial use of the type of industrial chemicals used by Permali - as listed in Permali's application for an environmental permit. As well as the expelling of noxious gases into the air there is also the less obvious leakages which have and could in the future affect the surrounding water courses and thereby pollute and contaminate water supplies. All of which is of major concern in an area of a high water table level. If Permali wishes to expand and continue to use such toxic components in what is an ever increasing residential area it would be better that they move to a more remote area where the toxins will not have such an immediate effect on the ever increasing residents of Gloucester and the surrounding areas - for it is certainly the case that since moving to Gloucester () the move has been to build residential units on just about every spare piece of land available from the Quays, Hempstead, the Brownhill site between Bristol Road and Podsmead, the College Site and so the list goes on. This has resulted in an ever increasing local population and small children:

- There are a number of schools (both primary and senior), an ever growing number of nurseries, a College all local to Permali and of course the University Site in the old Debenham's building not so very far away from Permali;

- Fishermen, walkers, canoeist, houseboats and leisure boat all use the canal;

- Tourist are attracted to the City by the Cathedral, History Festival, Tall Ships and other events which have grown as part of the tourist industry.

It would be, in the light of the above, totally irresponsible to grant a license of this nature to a company operating in such a growing local population - we are not living in the 19th Century, we are living in the 21st Century with the awareness of the dangers to short- and long-term health conditions which are caused by the industrial use of components such as those used by Permali. We want and expect better for ourselves and our little children.

134. To whom it may concern,

I am a resident of Gloucester, living Permali factory. It has come to our attention that Permali has requested a new permit, which we believe will incredibly detrimental, for both the environment and residents.

As a resident who works from home (due to pandemic)

it is already concerning to me about the current pollution released by the factory. The fact that Permali would be able to use more than 200 tonnes of solvents a year, will be incredibly harmful to myself and my family.

Not only due to increased noise pollution when trying to work at home, but also from the abhorrent smell and god knows what we will be forced to breath in, being so close. This could affect my health

massively and the unknown complications it could cause in the future by breathing these solvents in even more.

With the summer coming up, what would you have residents do? Close their windows and sweat to death? or open the windows for fresh air and instead likely be suffocated with those awful fumes. Both myself and my husband are vehemently against this permit, and object to it. We ask you to please, kindly, keep the local's health and home environment in mind when deciding on this application.

135. Many thanks for your letter advising of Permali's intention to operate a solvent emission activity.

I am completely against permission being granted for this and I cannot help being shocked that the Council would entertain the application.

Releasing more pollution into the air and the soil in an already heavily populated area is not advised or acceptable. The real impact on the environment and people's lives is unknown and I, for one, am not prepared to risk this.

I am also concerned about any negative impact this will have on the value of the houses in this area. Neither Permali nor the Council can guarantee that there won't be a negative impact in that regard. I am therefore asking you to please deny this application.

Please do not include my personal details on the public register.

136. Dear planning committee

I would like to register the strongest of objections to the planning application which has been submitted by Permali for an environmental permit.

I have lived for over [REDACTED] the factory which was previously [REDACTED]. Throughout that time the residential area has become established with a settled community which has coexisted well with the factory to date. I don't think anyone has a problem with the factory as an industrial unit, however the site in its current context (and as described in Permali's own submitted documents) is in my opinion not suitable for the level of development and industrial process being proposed.

The area on both sides of the factory is not a heavy industrial area, despite the argument put forward that the factory land has been industrial for over 70 years. The area in its current make up is in my opinion not or is no longer suitable for the proposed level of industrial process.

The original planning application for this estate contained a response from the then factory manager expressing his concerns that the factory would cause noise nuisance particularly when using certain types of machinery. Noise abatement work was agreed between Linden homes and Permali which saw Linden homes pay for noise reduction measures to the then installed plant. Since the takeover by Diamorph, the factory has gone through a great deal of development with little regard to the visual and noise and environmental impact to the neighbourhood. Noise levels have increased significantly with advice that the factory will be moving to 24/7 operations. The larger of the extraction machines not yet being in constant use, but noise testing has demonstrated that it will be a significant nuisance within the residential area.

Pungent solvent odours have already increased over the last couple of years. The solvent odour is quite nauseating at times and permeates into my home day and night, regardless of whether my windows are open or closed. The garden is not useable at times meaning that amenity is lost to me as a result of the factory operations.

Given the level impact from the increase in industrial process, the increase in foul outdoors and the visual appearance of both plant and emission plume which approval of this application would bring. I ask that this application be refused for the good of the neighbouring residents and of the food and other businesses that have become established in the area surrounding Permali factory.

137. I am writing in regards to Permali's A2 application.

I would like to make an objection towards the application for many reasons.

I live [REDACTED] from the Permali factory. The smell, noise and environmental impact that the factory currently produces is at an incredibly high level. If this application was to be approved this would only get worse.

The canal path provides a natural area of beauty and tourism with breeding swans, wild plants and the canal boat movements. Extending this factories capabilities to produce even more noise, smells and damage to the surrounding environment would affect tourism and a natural area of beauty.

138. I am opposed to this Application Ref. Permal A2 Application

139. I am writing to express my strong objection to the application submitted by Permal for a license to burn more than 200 tonnes of solvents per year. As a resident of the local community, I am deeply concerned about the potential adverse impacts this activity could have on the environment and our wellbeing.

As an asthma sufferer, any increase in air pollution caused by the burning of solvents would pose a significant risk to my health and the health of others in the area. It is well-established that solvents release harmful pollutants into the atmosphere, including volatile organic compounds (VOCs) and fine particulate matter, which can exacerbate respiratory conditions, trigger asthma attacks, and lead to long-term health complications. Granting a license for such a substantial volume of solvent burning could have severe consequences for the vulnerable members of our community, including children and the elderly.

Furthermore, the proposed activity has the potential to negatively impact property values in the area. The emission of hazardous substances into the air can create an unwelcoming environment, deterring potential homebuyers and affecting the marketability of properties. Decreased property values not only hurt homeowners but also have broader economic implications for the community as a whole.

In addition to these concerns, I would like to raise several other points that further strengthen my objection:

- * Environmental impact: Burning solvents contribute to air pollution and climate change. The release of greenhouse gases and other harmful pollutants will not only degrade the quality of the air we breathe but also contribute to the global climate crisis.

- * Noise and odour pollution: The burning of solvents often produces noxious odors and noise, which can cause significant disturbance and reduce the overall quality of life for residents in the vicinity of the site. The current solvent operations at Permal already produce an unpleasant odour in its vicinity that can be carried quite far depending on winds.

- * Safety risks: The storage, transportation, and combustion of large quantities of solvents carry inherent risks of accidents, fires, and explosions. Such hazards pose a threat not only to the company's employees but also to the surrounding communities.

Given the potential health risks, the adverse impact on property values, and the broader environmental concerns; I strongly urge you to reconsider granting this license to Permal. I kindly request that you take into account the wellbeing of our local community, including those who may be particularly susceptible to the effects of air pollution.

I believe it is crucial for the relevant authorities to prioritize the long-term health and welfare of residents and the protection of our environment over short-term economic considerations. I encourage you to explore alternative, more sustainable methods for managing solvents that do not jeopardise our health, property values, and the environment. I hope that you will make the responsible and informed decision that benefits the entire community. I would appreciate a prompt response regarding the status of this application.

140. Dear Members of the Gloucester City Council,

I am writing to express my deep concern and strong opposition to the Environmental Permit application submitted by Permal A2 for solvent emission. As a concerned resident of Gloucester, I believe that granting such a permit would have detrimental effects on our local environment, public health, and overall quality of life.

Solvent emissions pose a significant threat to the environment and human health. The release of volatile organic compounds (VOCs) into the atmosphere contributes to air pollution, which not only deteriorates the air quality but also contributes to climate change and the depletion of ozone. The harmful effects of these emissions can be felt by both the local community and the wider region,

affecting both current and future generations.

Moreover, granting an Environmental Permit for solvent emissions from Permali A2 would be inconsistent with the efforts and commitments made by our city to address environmental issues and promote sustainability. Gloucester has taken significant steps towards becoming a greener and more environmentally responsible city, and allowing the operation of a facility with solvent emissions would undermine these efforts and set a harmful precedent.

Additionally, the potential health risks associated with solvent emissions cannot be ignored. VOCs have been linked to various adverse health effects, including respiratory problems, allergies, and even more serious conditions such as cancer. The proximity of Permali A2 to residential areas further heightens the concern for the well-being of the local community, particularly vulnerable populations such as children, the elderly, and individuals with pre-existing health conditions.

Considering the aforementioned concerns, I urge you to carefully reconsider the approval of the Environmental Permit for Permali A2's solvent emission application. Instead, I encourage the council to explore alternative solutions that prioritize the health and well-being of our residents and safeguard the natural environment.

It is vital that we prioritize sustainable and eco-friendly practices in our city to ensure a healthier and brighter future for all. I kindly request that the council thoroughly evaluates the potential impacts on the environment, public health, and local communities before making any decisions regarding this permit application.

Thank you for your attention to this matter. I trust that you will take my concerns into serious consideration and act in the best interest of the community and the environment.

141. PERMALI FACTORY ON BRISTOL ROAD

Hi there, I wanted to express my objection regarding building permali factory on bristol road.

142. I am writing to you regarding the above application.

Like all of the residents I am strongly against the proposal set forward within the application. The noise and smell already emanating from the site is already at a contentious level and the application will increase that.

I am a father [REDACTED] and I am concerned that should this application be approved it will have an impact on our quality of life in our own house and garden.

I hope you take my objection into consideration.

143. With ref to above application, we wish to strongly object to said application. We have read the objection letter submitted by [REDACTED] and agree with every point raised in the letter.

We live [REDACTED] canal and are plagued by the sickly, very nasty smell from the Permali factory. It fills the garden making it unpleasant to sit outside and invades the house! It also means that walking the towpath opposite the offending premises is spoilt by the all pervading smell. We have lived here for [REDACTED] and during that time the Permali factory has caused us no problem until recently. I doubt we would have bought our house all those years ago if the factory had looked and smelt as it does now.

144. I would like to oppose the development to Permali A2 Application With the increase of the development it is going to make further contamination and noise That is already an issue to the area and the surrounding area

We are suppose to be cleaning up the pollutions

What pollutants have already gone into the atmosphere and into the canal ?

145. We wish to lodge our objections to the Environmental Permit to operate a solvent emission activity from Permali, 170 Bristol Road, Gloucester.

We both believe this will be extremely detrimental to the health and well-being of local residents and wildlife, in what is already a most busy area with the Bristol Road carrying thousands of cars,

lorries and buses that are already contributing to poor air quality. Surely this cannot be allowed to happen. Obviously this will definitely not help Gloucester to be a "green" and "clean" City.

146. I live at [REDACTED] and object to this planning application due to the noise and smells this causes

147. To whom it concerns [REDACTED] we both would like to object to proposed increase of solvents being used by permali on Bristol road Gloucester. We would like the council to show all relevant independent research as been carried out to show no health or environmental issues will occur from the increase use of said solvents in the Hempstead area. Most city's are going clean air zone but not this one.

148. This Application is in blatant disregard of the fact that Permali is in a residential area with a growing population ! It disregards the health of all people even all life in the affected zone (which no doubt is large & increased by the effect of weather). It disregards the welfare of children in particular (unborn ones too) as well as all pets & wildlife plus the ecology & environment of the area. This pollution will also adversely affect the value of all property in this area & put off potential buyers / investors as well as causing problems for sellers & developers . If this goes ahead it will further damage Linden ! This is the 21st century we are not going backward to Edwardian or Victorian town planning its about time industry was completely removed from urban areas into non residential zones which I'm sure people believed was the goal of modern regulations, controls & laws Permali is a throwback that does not belong here anymore. There is only one long term solution as the area of Linden physically cannot move so must Permali itself move for health & Safety as well as all the above reasons.

As a responsible resident & citizen I recycle a lot to save our planet so its hypocritical that Glos City Council would even consider allowing Permali to conduct this polluting activity & in fact should be ordering them to relocate as well as any other such industry remaining within urban areas.

149 – 155 representations but requested no publication

156. I am writing this email in response to the Permali A2 application.

I have lived in [REDACTED] and I have never had to experience the abhorrent smell coming from this factory until this year. I have [REDACTED] and even they comment on how awful it can smell at times. I hate letting them play in the garden as I am concerned what solvents are being used by the factory and what solvents will be used in the future.

The noise levels can be noisy at times. One evening when the factory were testing the noise level, it was horrendous. It was so loud that people were coming out of their houses to see what the noise was. I do not want this to become more frequent. It will be too loud for [REDACTED] to sleep especially in the summer months when windows are open.

I strongly object to this application being approved.

157. To whom it may concern,

I would like to object to this application. I'm a concerned local resident. There is already a smell of solvents from the factory. Any further release of solvent emissions coupled with the heavy traffic from the Bristol Road would see an increase in air pollution locally. This would not only be detrimental to local residents health but impact the local environment. The applicant should be exploring new innovative ways to reduce solvent emissions rather than choose the easy option and release these emissions into the atmosphere.

158. Good Morning,

I would like to firmly oppose the plan for Permali to be allowed to omit up to 200 tonnes of solvents. I live [REDACTED] from that factory, and with all of the emissions from the traffic on Bristol already, more air pollution in what's already a busy and largely populated area this will have a impact on people's health and well-being.

On a personal note [REDACTED], more pollution will only have more of an impact on her health problems.

I implor you all to think about this and vote against the request.

159. Dear Sir/Madam,

As an elected councillor for Gloucester City Council, please take this email as a strong objection to the granting of an A2 environmental permit to Permali Gloucester Ltd for the following reasons:

1) Noise is already a concern and causing anxiety amongst the residents who live on many different streets in the vicinity of the factory, it has been brought to my attention that the noise decibels modelled with the expansion of this factory and the granting of this permit by Permali themselves are above the World Health Organization recommended noise pollution levels. It cannot be right or fair for residents to have to put up with this level of noise that clearly indicate will be above WHO acceptable levels.

2) Smell is also already a concern and with the granting of this permit this will be made worse for people living in the vicinity of the factory site. It also should not be underestimated the levels of toxins

that will be emitted from this site causing detrimental risks to health and well-being to all residents if this permit is granted.

3) More than 500 pollution incidents are reported to the Canal and River Trust every year. Due to close proximity of the Permali Gloucester Ltd site to the waterways the granting of this permit will contribute to the pollution of the Gloucester and Sharpness canal. The unknown levels of toxicity within the canal waterways will undoubtedly cause unnecessary amounts of fish and other wildlife much distress. This will lead to untold implications for not only the well-being of those who use the waterways, but will also have a huge impact on the tourist industry for Gloucester Docks and the wider area.

4) I have reason to believe that there are commuting bats near to the site and the granting of such a permit would therefore have a negative impact on their habitat. A bat survey would therefore need to be undertaken prior to any granting of such a permit. I don't believe any bat survey has been undertaken.

5) There has been minimal consultation that has taken place between Permali Gloucester Ltd, Gloucester City Council and residents with regards to the granting of this particular permit.

An extension to the consultation was given moving the date of responses from 26th June to 7th July 2023, but no further consultation literature was delivered and especially to those streets near to the factory site, which hadn't received a letter at the beginning of the consultation period.

160. To whom it may concern,

I wish to object very strongly to the granting of an A2 Environmental Permit to Permali, Gloucester LTD.

My reasons for this are as follows:

1. I have serious concerns about the potential increase in noise levels. [REDACTED] have already told me in emails and on social media that even the current noise levels are unacceptable.
2. Residents also experience unpleasant smells from the site and this will surely only get worse with expansion.
3. There are concerns about pollution in the canal. Sewage and chemical pollutants in our rivers, canals and watercourses are already a national scandal and the subject of a strong campaign by the Liberal Democrats.
4. I understand there to be bats in the vicinity and am not aware of a bat survey being carried out yet.
5. There has been minimal consultation of the residents with only a letter (which not everyone received and which I wasn't sent [REDACTED] for an affected ward), and a public meeting which I was hastily arranged at a time not convenient for many including me. There has been no attempt by Permali to reach out to affected [REDACTED] such as me.

Permali may well have plans to mitigate the effects of their expansion. If they do they have not yet communicated or explained these plans. Everyone wants local businesses to succeed, but at the moment this business is having a detrimental effect on local residents and needs to do much more to resolve this. I cannot support any expansion if the status quo persists.

161. Please accept this email as written objection to the A2 application being made by permali

The reasons this should not be allowed to proceed without question far out weigh any reasons to approve.

Firstly this is a company that are looking to burn upto 200 tonnes of solvent with known adverse health effects to human, aquatic, wildlife, air and water pollution. In a society where now even

burning a simple household scented candle now has limitations on solvents and fragrances that can be used due to the negative health impact secondary to inhalation, how can a company of such large quantities be allowed to burn in such close proximity to residential areas and leisure such as the quays. Had this been a new application for industrial use within a residential area it would flat out be rejected and the company told to operate in an out of city centre location, an application purely on historical grounds should not be granted.

As made clear by WHO all children have a human right to clean air in their homes and schools. The negative health impact is well documented from air pollution with over 7 million premature deaths due to this. The approval on the a2 permali application will be a direct violation of my child's human right to clean air in their own home living a [REDACTED] from the permali factory canal side. Ask yourself the question of would you be happy for your family member, child or grandchild to live and breathe these chemicals 24/7?

The impact not only has negative health impact from direct inhalation but secondary health impact through smell and noise. To be granted potentially 24/7 running of the factory is just ridiculous. Again, the impact on health due to poor sleep is widely documented, and the cost to the NHS and government directly linked to poor health both physically and mentally secondary to poor sleep is astronomical. The noise levels and smell coming from this factory has been completely unacceptable with decibels over 60 frequently throughout the middle of the night and early in the morning. This is impacting the quality of life [REDACTED].

There are no mitigations in place on permali's application for the external storage of these chemicals should a spillage happen. Unlike the indoor storage where no permeable paint is used to stop ground contamination, should a spillage occur outdoors this will directly contaminate land, water and air.

These are merely a small amount of concerns about the a2 application. I would urge to seriously look at the negative impact of residents, wildlife, workers and the community enjoying the surrounding area and quays this application would have. In a world where we are trying to achieve net zero on emissions and pollutants I fail to see how the approval of this application would help the county to achieve this.

Should such an application even get approval it should not be without extremely stringent conditions and limitations in place such as operation times during working days mon-friday and ceased within an appropriate time in the evening. Sound mitigation and sound barriers as well as softening on the fence line with trees for neighbours and wildlife. Operation within reasonable noise and smell levels.

162. Dear Sir or Madam

I would like to register an objection to the Permali A2 Application on the grounds that any increase in pollutant emissions however small, as is claimed, is unacceptable, especially in a densely populated residential and commercial area such as south central Gloucester.

163. Dear Sir/Madam

Permalia2 Permitting Application Consultation-Register of Objection

I am contacting you to register my objection to the A2 Permitting Application submitted by Permalia Ltd.

I do this on the grounds of;

- Unacceptable industrial activity in a largely residential area
- Unacceptable levels of emissions, both noise and pollutants
- Significant adverse effects on the health and well-being of literally thousands of local residents, and the wider Gloucester community
- Significant adverse effects on the local environment and increased global warming
- Actions contrary to Gloucester City Council's past development actions and stated policies.

We have lived [REDACTED] of the Permalia factory for [REDACTED]. Obviously we were aware of Permalia's activities when we moved in but considered them acceptable, and for the [REDACTED] had no concerns. However, around March 2020 we became aware of increased noise levels from the factory and, most notably, a frequent pungent chemical smell which was apparent when the factory was operating, and a heat plume was visible from a stack at the north end of the factory building. This smell would linger all day and into the evenings. At times, it was so strong that we could not tolerate it outside, as it made both [REDACTED]. Suspecting that Permalia had either introduced new plant equipment or begun a new process, I contacted them by telephone to express my concern. The only response I received was that the smell did not come from Permalia. We were not convinced, but at that time could not definitely pinpoint the source. It affected our quality of life and that of our neighbours for the next two years. We also noticed particulate matter gathering on horizontal surfaces like [REDACTED]. It was not like the matter you get from 'dirty rain', but appeared to be some kind of fine, granular material. This was concerning, as it was obviously airborne, and therefore breathed in by anyone in the vicinity. As time progressed, we increasingly suspected that Permalia is the source, despite their protestation, and actually took action to narrow down the source. We determined that it is the Permalia factory and, in September 2022, wrote a letter to the Company Secretary, [REDACTED], expressing our concern and inviting communication to establish the source and what might be done to address it. We received no response. A similar letter in November 2022, was also unanswered. In May 2023 we became aware, through a [REDACTED], of the A2 Permitting Application. We were extremely disappointed, on checking with our immediate neighbours, that those closest to the factory, and therefore the most likely to object, had been excluded from the consultation process.

Whilst, historically Permalia has been on the edge of an industrial area, it is now bordered, to the east of the Bristol Road, and west of the Gloucester & Sharpness Canal, by dense residential areas. As such, any noise and pollutant emissions affect many people, families in their homes, regardless of which way the wind is blowing. This is the current situation, so any expansion of activity in terms of processes used, hours of operation and hazardous raw materials, present a significant risk to the people living around the factory. It was very disappointing to see in plans accepted by GCC in various developments at Permalia, the existence of housing to the east is played down, and newer housing to the west, is not even properly acknowledged. This includes the Gloucester College Campus, McCarthy & Stone Retirement apartments, Sainsburys, the Crest Nicholson/Guinness Homes development around Monk Meadow (which is not even complete), and all the Bovis Homes development and others, right down to Hempsted Bridge. Only 900m to the north is Gloucester Docks and the adjacent Quays and Peel Centre. Gloucester City Council has spent many years developing these areas and promoting them as venues for retail and leisure, hosting various festivals, markets and iconic events like the Tall Ships

Festival. The Docks is a centre for leisure boating, as is the canal, and the area has been promoted as a desirable place to live, e.g. 'waterside living'. It is very difficult, therefore, to understand why the GCC would consider destroying all that by allowing increased adverse industrial activity in the immediate area?

The current levels of noise and pollutant emissions from Permal are unacceptable, and all the plant they have recently installed has not been tested with their current operation. Potential effects have only been modelled, and I would submit that it would be reckless to grant the application until it is proven that the equipment and any abatements required (as noted in their own environmental and noise assessments), even works. Even then, consideration must be given to increased levels of pollutant output from the factory. Permal's stated intention is to move towards 24/7 operation, which means continuous output of CO₂ from the new Regenerative Thermal Oxidiser. This is, surely, contrary to the Climate Emergency declared by GCC in 2019 and only this year, the commitment made by ██████████ to recognise the risks of climate change and address it?

As the level of pollutant outputs have only been modelled, not proven, the potential risk to the health of people living nearby is not acceptable. Similarly, noise levels have only been modelled, and existing noise levels are already in excess of limits recommended by the World Health Organisation, both by day, and more particularly at night. There appears to be increasing evidence of the adverse effect of noise pollution, to all people, and especially already vulnerable groups and young, developing children. There are many young families now living in the immediate vicinity of the factory, attracted to the lifestyle and opportunities promoted by Gloucester City Council.

Permal's industrial processes use a wide variety of hazardous and harmful raw materials that require specialist storage and handling. The potential for spillage is high and the effects on the local environment, especially the canal and other nearby watercourses, must be considered, as the surface water from the site drains directly into the canal. As all materials are stored in the same warehouse, the potential for fire risk to nearby housing should be appreciated. Many of the materials require specialist fire-fighting techniques and are particularly hazardous if burned.

In closing I would submit that the nature and scale of what Permal is trying to achieve is no longer compatible with their current site, and no expansion of any kind should be permitted.

164. To whom it may concern,

I am writing this letter to place a formal objection for the proposed expansion of Permal on Bristol Road, Gloucester. As a ██████████ I feel that the negative impacts of the proposal far outweigh the supposed benefits of extra jobs in the local area. These jobs would be specialised and would not benefit the local community.

Have the long-term health implications of living so close to something producing toxic fumes been considered, researched, and made available for the public to see? There are many people living in the local area with chronic health conditions such as asthma that will be negatively impacted by the increase in fumes, particularly young children who spend more time outdoors, even in the winter. When it rains will these chemicals be mixed into the rain and fall on to our gardens? I grow my own fruits and vegetables, and there are allotments near to the site. Would these chemicals make the foods grown unsafe to eat?

As we become more aware of the need to create a greener, cleaner environment to prevent further climate change, can I ask how this proposal can be seen to be a part of this vision going forward? We

are currently almost at the point of no return when it comes to climate change. People are being encouraged to do their bit to prevent a global environmental disaster, but the reality is that it is companies such as Permali that contribute the most to climate change. We should be moving away from the use of dangerous chemicals being poured into our atmosphere and looking for greener alternatives.

The smell that comes from the Permali premises now is already excessive and has a negative impact on the [REDACTED] areas. The chemical smell is unpleasant and means that residents cannot have their windows open or washing on their lines in the summer months. This makes life uncomfortable. Using the garden in the summer months is unpleasant, and children must play outside with this smell.

There are three primary schools and a secondary school within a short distance of the Permali site. Whilst the smells may not travel that far we cannot say the same for the chemicals emitted by the site. These can travel vast distances and will be breathed in by young children.

The site is next to a canal which we should be encouraging to become a haven for wildlife. There are fish in the canal, and swans and other birds' nest along the canal. I have seen foxes in the area, as well as all sorts of bees, insects and other small animals. What effect with the introduction of further chemicals into their environment have? This is especially pertinent for the bees, who are essential for pollination, and are already in decline. Has the impact of this been considered in the proposals?

Although there are claims that hedges and screens are going to be placed to reduce the visual impact of the proposed expansion this will not make a chimney invisible. It will be obvious that it is emitting something into the atmosphere over the local vicinity. What impact will this have on house prices in the local area? I cannot see it being a positive one.

Bristol Road already struggles to handle the amount of traffic that it sees and routinely suffers from congestion. Turning out of the one-way streets on to the road is almost impossible at peak times. Would a larger Permali operation increase the traffic on this road? Is the local infrastructure able to cope with the demands that would be placed on it? Current evidence would suggest that it cannot.

Permali are a business that operate in the local area. They wish to create something that is going to have a huge impact on the area and only contribute in a negative way. Do they have any plans to offset this by making a positive contribution to the local area? Are they going to support social enterprise within the area? Will they engage with the local schools, and community groups? Will they be willing to become a part of the community if this proposed expansion goes ahead? If they are not willing to become more involved in the area why should residents be willing to allow their plans to go forward?

165. Dear Sirs

With reference to Permali A2 Application as [REDACTED] at the moment we are suffering from the smell and noise they produce depending on wind direction at the moment.

The sound study appears to only take into account a few residences on Bristol road and some on the other bank of the canal. They aren't the only ones affected, residents further afield are too.

Reading the environmental reports there is a theme running through them all and that's that they take no responsibility if they got it wrong!

On the 16th of June this year in the early hours of the morning I had to close the [REDACTED] because of both the smell and the noise from the site.

Will monitoring equipment be supplied at no cost to residents so we can monitor the emissions and noise in real time?

Adding the ability to emit yet more pollution and store volatile chemicals is beyond the pale and will devalue the properties in the area.

What would the effect of a fire at the site be?

Why have we not seen impact reports from Gloucestershire Fire and Rescue, The Environment Agency, Canal & River Trust and Bristol Water?

I therefore have no choice but to raise strong objections to the proposed use and storage of more solvents at the site!

166. I am objecting at Permali A2 Application because:

1. In the documentation provided it is stated there is a "Low impact" on the surroundings and residents on the area. This is clearly not the case as Permali at this very moment without scaling up the production and emission of toxic VOCs cannot mitigate the smells, noise and vibrations created by the manufacturing process. Right at this very moment when I am writing this email (07/07/2023 14.45pm), the smell outside the house and garden is unbearable (not to mention outside are 27C and we have to stay inside the house with all our windows closed).

2. The effect the VOCs especially the solvents and similar compounds have to human respiratory system and health overall is well documented and is clearly not indicated to be exposed to VOCs. If the law is clear regarding the health and safety for the workers at Permali to wear PPE when working with VOCs why the residents who live just a few yards away, must inhale all the toxic fumes?

3. Starting late 2022, but especially in 2023 my garden has become unusable due to bad chemical smell, [REDACTED]

[REDACTED] This also translates in lower property price for all the home owners in the area.

4. The financial benefit of the community brought by Permali by employing local workforce does not cover the damage done to the residents and the great people who live in the area. If Permali (or the new owner who bought Permali last year) would be such a big and financially potent company as they claim to be they would relocate production of this type of manufacturing in a remote location where people or livestock would not be affected (but I have a feeling they would not be allowed to produce that type of smell around cattle for example).

5. In the close vicinity of Permali there are 3 primary schools and a few playgroups/nurseries and we all know young children are more sensible to fumes, allergens. These children don't have a choice or a say in this matter. They need to be protected and they need to be grown in a healthy environment. We are doing our share as we recycle, and trying to pollute the area we are living by using the [REDACTED]. What is the point of all that if Permali want to throw over 200 tonnes of chemicals in the air we all breathe every year?

6. This year the great promenade across the canal from Permali is nearly deserted as nobody wants to walk their dogs, ride the bicycles or just to go to a walk with the children, is nearly unused as nobody wants to "enjoy" the chemical fumes and/or the noise.

There are many other reasons this application should not be approved but I am sure you will find the other reasons in my neighbour objections.

Thank you for considering my objection!

167. am writing on behalf of myself and [REDACTED]. Please see attached letter of objection to the Permali A2 Permit application. Can you please include and consider this objection with the many other objections you have received.

Can you please confirm receipt.

We are writing regarding the application by Permali Gloucester Ltd for an A2 Permit to allow them to operate solvent emission activity involving the use of more than 200 tonnes of solvents per year.

We are [REDACTED] which includes the Permali factory and have been contacted by numerous residents who live near to the factory expressing serious concerns and objections to the proposals.

Over recent years there have been many times when chemical smells have been emitted from the Permali plant, along with noisy manufacturing processes. These have spread across many parts of the Moreland area seriously impacting the lives of residents living nearby. Despite complaints to both Permali and the Council, no action has ever been taken to address this.

We wish to support the objections and views of many Moreland residents whose health and wellbeing could be adversely affected should the expansion of solvent activity be allowed to increase.

We are therefore objecting to the application for an A2 permit to increase solvent based activity at Permali.

We wish to point out that the way the application and consultation process that has been carried out has been far from satisfactory. Permali could have done a lot more to inform local residents of their proposals and whilst there was a community meeting very recently, until that event many residents were unaware of what was being proposed. Similarly, Gloucester City Council's consultation process has been sadly lacking and until [REDACTED] insisted, many residents who were likely to be affected had not been written to. These reasons reinforce our objections to the proposals.

Whilst we are objecting, we understand that the final decision will ultimately rest with the licensing committee of Gloucester City Council and we ask that they consider very carefully the negative impact the increased production could have on the quality of lives of people living nearby.

In the past the emissions and noise from the Permali factory have gone unmonitored and unreported. This must change. Permali have indicated they will closely monitor emissions and noise in the future but it is also vital that Gloucester City Council also carry out more regular on-site inspections and monitoring.

168. Reference: 'Permali A2 Application'

To whom it may concern,

I write to express my objection to the planning application re: Permali.

Since moving to [REDACTED] away from the Permali factory, there have been several instances during which their current level of production has caused issues. From the noise level, to the putrid smell, living near to the factory is a risk and ruins the local environment and suitability of the local area for living in.

Over the recent hot months (and over the past year) I have been unable to either enjoy time in my garden, or even to open the windows of my home to ventilate appropriately due to the smell coming from the factory. Any increase in the fumes and smell coming from the factory is surely a huge health and safety issue for local residents and factory workers themselves. Members of my household also

██████████ and there is a distinct correlation between the smell and their ability to breath without ██████████. This alone is plenty enough to cause us to consider where we live and whether this is a location to live in longer term. This is a great disappointment as apart from the proximity to Permali, the location is hugely desirable. This is already a major issue at the current levels of emissions, and will clearly become significantly worse with a major increase as applied for.

By Permali's own admission to the Hempsted Residents Association, over recent years they have failed to engage with the local community and have been a nuisance. While there is no resolution to this, and the current issues continue, I fail to see how an application for further production and fumes can be deemed acceptable and implore you to reject this application to ensure the safety and enjoyment of local residents.

I once again must urge you to reject this application, and protect the local residents health and environment for the future.

169. We most definitely object to the proposed siteing of a chemical works at the old Permali factory. This is a totally unsuitable location for such an undertaking.

170. In response to the letter from Gloucester City Council ref; Permali 170 Bristol Road Gloucester. Concerned about any escaping pollution, noise at night and any smell. Trust that we will not be subject to these 3 things I have mentioned.

171. This correspondence is a formal objection to the Permali A2 application for an Environmental Permit to operate a solvent emission activity, which involves the use of more than 200 Tonnes of solvents per annum, under Section 6.4 A2 & Schedule 14 of the above Regulations.

Gloucester City Council has encouraged significant housing development in the Westgate Ward over recent decades, as such, there is now an obligation to those residents who have made their homes here to ensure a safe and agreeable environment in which to live.

At current levels, this site already emits an odour that is often unpleasant and occasionally nauseating, There is also a consistent noise level that nearby residents say makes sitting outside in their own garden's intolerable. The possibility that this operation is to be expanded is by no means acceptable.

There is an assumption that legal levels of toxicity for emissions will be met within any request for an environmental permit - even so, the environmental impact goes beyond health concerns - the smell and noise has to be a consideration. The impact on the daily lives of those living and working and enjoying leisure activities along the canal has to be prioritised. As does the effect on property prices.

Seeing the huge and ugly building development taking place on the site in recent months is causing grave concern that permission for this activity is a fait accompli. Residents want an assurance this is not the case, and that these objections will have an impact in the decision making.

Please also provide assurances that all communications during the process are made available appropriately throughout the effected area - mailed notifications went to a a ridiculously small sample - it can't be assumed that everyone connects to the Council's online platforms.

Gloucester has an opportunity to become a city where people want to live and work - we want to keep the best of our local talent living here and attract talent in. Ensuring we are seen as an environmentally responsible city that takes its social responsibilities seriously is vital.

There is a strength of feeling amongst this community that won't let this development accelerate its emissions without making its voice heard.

172. I live just [REDACTED] to the Permali factory. I have [REDACTED] [REDACTED] I try to promote an outdoor, healthy lifestyle so the children will benefit and know how to play games and enjoy the fresh air instead of spending their time on games consoles. I also know they spend lots of time outdoors at school for the same reasons.

I really do hope that this factory is NOT given the permit to operate solvent emission activity. This area is a residential city suburb, not an industrial estate on the edge of town and it has enough pollution already. I hope you will take my request into consideration as I know I speak for many other home owners and small businesses in the surrounding area

173. I may be a little late in my submission, but if i voice still counts, then i would like to strongly object to the granting of the environmental permit.

I am a [REDACTED] and in Hempsted and Gloucester Quays, the entire walk along to and from, more than a few times a week i can smell the chemicals from the industrial factories. One of the reasons i wish to move, is because of these smells! So if i feel this way, then imagine how many more residents do! All the new apartments /houses that have been erected between Hempsted and the Quays will soon themselves experience the smell and it will be worse for them because they are closer! Their new homes brochures would not have mentioned the smell of chemicals. The incinerator nearby off the M5 south went ahead as predicted despite objections. There is already a health concern from this. My neighbours and I have discussed that our concern is in years to come the chemicals from this factory, could be damaging to health by breathing this in and many future claims for lung problems and other organ failures.

174. We wish to object most strongly to the Permali 2 Application. We [REDACTED] from the factory and have the foilowing worrying concerns:

1. Odour and chemical emissions

Tie odour and chemicals that are being emitted into the atmosphere - the phenol, nitrogen dioxide and VOC's emissions. These have the capacity to cause lung problems. It is most noticeable in the mornings that we are both coughing when the windows have been open during the night.

It is unreasonable to expect local residents to keep windows closed at any time of the day. The odour is so strong sometimes that it can be smelled in the house even without the windows open!

We would like to see an INDEPENDENT report by the Environmental Agency carried out, and the application paused until an independent report has been considered. We are confused as to how the application can be considered based on a report commissioned by Permali Ltd itself. What volumes of chemicals are being emitted - has air quality been assessed?

We noted that Appendix E "Air Quality Assessment" in the "Application for an Environmental Permit" is not part of the listed documents. The Appendix E listed on the website relates to noise.

2. Nuisance arising from noise at the factory

The constant humming noise emanating from the newly added equipment throughout the day and night is disturbing. When pressure is released into the atmosphere the sound is

like an aeroplane taking off (very loud.)

3. Local Pollution

What happens to the emissions when it rains - are these chemicals then seeping into the water courses and accumulating in the ground, slowly poisoning the flora and fauna in the residential areas? Do these emissions have a detrimental affect on the local wildlife eg the birds and bats in the area?

4. Building work on site

How can Permali be building an RTO when they have not yet been granted permission?

In summary, we do not consider it acceptable for a factory to be allowed to emit such chemicals so near to a residential area and we strongly object to any permit being granted.

It would be very, interesting to understand how many complaints the Local Council and Permali have received regarding the situation. We have complained to Permali and also to the Environmental Department at the Council. However, we note from the paperwork that "improvements" will be made to the recording of complaints by the Company, so that begs the question what has happened with previous complaints.

We consider the situation to be untenable and unfair given that there has been no independent evidence to measure the impact of the situation and the effect on local residents.

175. I am writing on behalf of the Hempsted Residents Association (HRA) regarding the request for an environmental permit lodged via Gloucester City Council under the Pollution prevention and Control Act 1999. The HRA was established several decades ago to represent the views of the residents with an interest to maintaining its standards and living conditions. Having communicated with well over a thousand households in Hempsted, I am/we are sending you these representations regarding the environmental permit for Permali's A(2) application. This is in the belief that this proposed permit should not be granted on the following grounds: Permali Gloucester Limited, 170 Bristol Road, Gloucester, GL1 5TT has already declared the use of up to 200 tonnes of solvents per annum and failed to demonstrate compliance to Section 6.4 A(2) & Schedule 14 of the Environmental Permitting Regulations 2016. It must also be noted that a large number of complaints for odour and noise nuisance to this site have been submitted, with a first recorded delivery being a resident's letter of complaint, hand delivered to Permali site March 2020. On an initial telephone enquiry, Permali denied that the smell came from their factory. Written letters of complaint have never received any response. The HRA believes that the Environmental Permit A(2) should not be granted for the following reasons:

1. Various Plant abatements supporting their A(2) Application are untested in a continuous operating environment. As such, both the short- and longer-term effects on the environment and surrounding area, in terms of noise and substance emissions/pollution, is unknown.
2. Permali have provided various documents to estimate the impact of operating under the A(2) Permit, but these are all modelled, and cannot guarantee how the surrounding environment and adjacent residential population, including Gloucester City Docks, Quays and Peel Centre area, will be affected. Neither does it address the increased risk in terms of the potential for, and consequences of, accidental spillage, leakage, fire and explosion that will be significantly increased when operating under 24/7 production conditions.
3. We have examined the consultation documents and make several observations that are cause for concern: a) MAPS SUBMITTED (Permali's application appendixes): The site, particularly the north-west corner, where the Regenerative Thermal Oxidiser (RTO) is currently being installed, and the future materials store is planned is in the Flood Risk Area Zone 2, rated as medium risk. We would submit that medium risk is unacceptable in such a highly populated area (see image 1 & 2 below) and ask two questions to be considered Q1. What happens when floodwater reaches a metal construction RTO operating at 1200- 1500 degrees C? Q2. What happens when the Materials/Resin store floods linking it with the canal and nearby watercourses? Image 1 – Permali ERA EA Flood map Image 2 -Permali Map 005 b) ENVIRONMENTAL RISK ASSESSMENT (ERA) JER9222: i) At

2.3 - 'Surrounding Area'- the proximity of local residences is severely downplayed by just naming a few roads, whereas there are ~1300 residences/properties immediately adjacent to the eastern boundary and a further ~800 residences immediately adjacent to the western boundary. It also ignores the fact that ~900m to the north is Gloucestershire College campus, two Residential Homes, Gloucester Docks, The Quays & Peel Centre, all important to commerce Proposed site of RTO and stores 3 and leisure in Gloucester City. Historically, noxious odours from Permali have been noticeable there. Residences closer to Permali have suffered significant increased odours and noise since early 2020. ii) At 3. - The term 'receptors' is used here, and throughout, which includes and means people. This term is used to dehumanise the issue and hide the fact that an estimated 3500-4500 local people are already adversely affected by Permali's current operations through plant noise, often into the late evenings. iii) At 3.1.9 – 'Prevention and control measures proposed are assumed to be in place' – In other words this is a best guess based on theoretical assumptions that may not exist? There is a very heavy emphasis on correct training in both routine and emergency procedures being implemented and practiced, however what assurances do we have that these will be sufficiently robust, considering Permali's previously dismissive attitude towards resident's concerns? (see images in the 'evidence link' below). iv) At 5.2.1 – Permali's own Environmental Risk Assessment (ERA) identified 11 emission sources that between them will emit to air- • RTO – Volatile Organic Compounds (VOCs), Nitrogen Oxides (NOx), Carbon Monoxide (CO) • Scrubber – Odour • Dust Abatementx3 – Particulates • Spray Boothsx2 – VOCs, Particulates • Gas Boilersx4 – NOx, CO Residents have over the past 3 years experienced increasing and prolonged periods of strong, chemical odours from the factory that have forced them to keep windows and doors closed making it unpleasant to be outdoors on and around their properties Some have complained of aggravated respiratory conditions such as Asthma and COPD; Residents otherwise fit, have experienced headaches and sore throats. When queried, Permali have initially denied being the source and on receipt of formal written complaints, simply failed to respond. In their assessment they have stated: At '5.3.2 For each pollutant considered the Process Environmental Contribution (PEC) is not considered significant at receptors.' At '5.3.3 Odour from the wet scrubber emissions is not expected to cause any disamenity to residential receptors.' These 'receptors' include the thousands of men, women and children that live immediately around the site, and the wider area, not to mention Permali's own workforce. To-date their experience has been that the odours can vary between noticeable to uncomfortable, even intolerable effectively making residents prisoners in their own homes. There is also concern about the nature of the observed particulates that are periodically found on flat surfaces, balconies, garden furniture and parked vehicles around the factory. We would submit that Permali's ERA does not provide the correct context for full consideration of this application. v) At 6. – Conclusions (ERA) Conclusions appear to have been reached based on an assumption of proposed prevention/abatement and correct operation: 4 '6.1.1 The ERA report has been undertaken to assess the likelihood of risk to amenity and sensitive environmental receptors from accidents, incidents and emissions resulting from the activities at the Permali facility. 6.1.2 The results of the ERA show that the risk of harm or impact upon amenity from odour, noise and vibration, fugitive emissions, visible plumes, and accidents is "Low", provided that the current and recommended control measures are implemented, maintained and regularly reviewed. 6.1.3 The AQ assessment concludes that the predicted concentrations associated with operations at the site are below the relevant air quality standards at sensitive receptors and the effects of the impacts are not considered to be significant. The resulting air quality effect of the proposed activities is considered to be "not significant" overall.' They do not acknowledge or reflect the long-standing issues experienced by residents in recent years. Their predictions ignore known issues and rely on modelled data, with the caveat that even this is reliant upon 'current and recommended control measures'. Past and recent experiences have been that Permali do not manage their facility effectively, and are unable to implement simple control measures like keeping factory shutter doors

closed when they say they will. It may well be that this is due to the intolerable working environment inside the facility, which perhaps they should address? We would submit, therefore that their ERA is fundamentally flawed. c) SITE CONDITION REPORT: i) 2.6.1 – Identifies the Gloucester & Sharpness Canal as a potential off-site controlled water receptor, i.e., it is vulnerable as are other nearby watercourses. The newly installed RTO has been installed